

**Twiggs County – City of Jeffersonville,
City of Danville,
(and Twiggs County portion of the City of Allentown)
Service Delivery Strategy**

**Adopted
February 2000**

**Amended
March 2008**

Prepared by:
Twiggs County and the Cities of Jeffersonville, Danville and Allentown
In Cooperation with
the Middle Georgia Regional Development Center

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Service Delivery Strategy
Twiggs County – Cities of Jeffersonville and Danville
(and Twiggs County portion of the City of Allentown)

Introduction

During the 1997 legislative session, the Georgia State Legislature adopted House Bill 489, otherwise known as the Service Delivery Strategy (SDS) Act of 1997 (see Appendix A). The SDS Act requires every county within the State of Georgia to develop and adopt a Service Delivery Strategy that outlines current and future service delivery arrangements for the county. The Act requires that each Strategy contain four components (O.C.G.A. 36-70-24). These components include the identification of current service delivery arrangements, identification of future service delivery arrangements, the funding sources of both current and future services, and the identification of the legal mechanisms that will be used by each of the jurisdictions to implement the Service Delivery Strategy once it is complete.

Additionally, the Service Delivery Strategy Act requires that each Strategy meet six criteria (O.C.G.A. 36-70-24). These criteria include the following:

- Elimination of Unnecessary Duplication of Services
- Elimination of Arbitrary Water and Sewer Rate Differentials
- Elimination of Double Taxation
- Compatible Land Use Plans
- Water and Sewer Extensions: Consistency with Land Use Plans
- Resolution of Annexation Disputes over Land Use

A discussion of the purpose of each of these criteria is included under the *Criteria* section of this Service Delivery Strategy.

Intent

“A Service Delivery Strategy is intended to be a concise action plan, backed up by the appropriate ordinances and intergovernmental agreements, for providing local government services and resolving land use conflicts within an entire county area. While the law does not dictate specific service delivery and land use planning arrangements within any given county, it does require every Strategy to include four basic components and to meet six criteria.

As indicated in Code Section 36-70-20, the General Assembly intends for local governments to use this planning process to develop service delivery systems which reduce unnecessary duplication, promote cooperation, eliminate funding inequities and minimize inter-jurisdictional land use disputes.

The intent of the code section is to provide a flexible framework within which local governments in each county can develop a service delivery system that is both efficient and responsive to citizens in their county. The General Assembly recognizes that the unique characteristics of each county throughout the state preclude a mandated legislative outcome for the delivery of services

in every county. The process provided by this legislation is intended to minimize inefficiencies resulting from duplication of services and competition between local governments and to provide a mechanism to resolve disputes over local government service delivery, funding equity and land use. The local government service delivery process should result in the minimization of noncompatible municipal and county land use plans and in a simple, concise agreement describing which local governments will provide which service in specified areas within a county and how provision of such services will be funded.

After receiving the necessary level of local approval [...], the Strategy must be submitted to the Department of Community Affairs for review to verify that it includes the required components and addresses the minimum criteria. If a Strategy is not adopted by the county and the required combination of cities, all local governments within the county will be ineligible for state-administered funding, grants, loans, and permits.”¹

This 2007 revision of the Service Delivery Strategy is being initiated in conjunction with the completion of the joint Comprehensive Plan in accordance with the Georgia Planning Act.

¹ *Charting a Course for Cooperation and Collaboration: An Introduction to the Service Delivery Strategy Act for Local Governments* by the Association County Commissioners of Georgia, the Georgia Municipal Association, the Georgia Department of Community Affairs, and the Carl Vinson Institute of Government, the University of Georgia, June 1997, pages 2-3.

SECTION A

Components (O.C.G.A. 36-70-23)

Current Service Delivery Arrangements

“The Strategy must identify all local government services presently provided or primarily funded by each general purpose local government and each authority within the county and describe the geographic area in which the identified services are provided by each jurisdiction.

This component of the Strategy should identify which local governments and authorities are presently providing which services in which area of the county at the time the process of developing the Strategy is initiated.”²

During the first four months of 1998, each of the local jurisdictions providing services in Twiggs County completed a comprehensive “Current Services Survey.” This survey was used to develop a list of services currently (i.e. during the development of this Strategy) being provided within the community.

During the fourth quarter of 2007, each of the local jurisdictions providing services in Twiggs County evaluated the existing “Current Services.” This evaluation was used to revise the list of services currently (i.e. during the development of this Strategy) being provided within the community. As a result of this review, a revised list of “Current Services” is attached as Appendix B.

² Et. al, pages 4-5.

Future Service Delivery Arrangements

“The Strategy must indicate which local government or authority will provide each service, the geographic areas of the county in which each service will be provided and a description of any services to be provided by any local government to any area outside of its geographical boundaries. If two or more local governments within the same county are assigned responsibility for providing identical services within the same geographic area, the Strategy must include an explanation of this arrangement.

This component of the Strategy should identify which local governments and authorities will provide which services in which areas of the county after the Strategy is adopted and implemented.”³ A revised list of “Future Services,” anticipated to be provided by their respective jurisdictions and/or authorities is attached as Appendix C.

³ Et al., page 5.

Funding Sources

“The Strategy must describe the funding source for each service to be provided. This component of the Strategy must indicate the source of revenue each local government will use to fund each service it will provide within the county (e.g., countywide revenues, unincorporated area revenues, municipal revenues, enterprise funds, or some combination.)⁴

In compliance with this section, the local governments in Twiggs County have outlined the funding sources for all services provided within their jurisdiction and have identified these funding sources in the “Summary of Service Delivery Arrangements” (Page 2s).

Legal Mechanisms to Implement Strategy

The Strategy must identify the mechanisms, if any, to be used to implement the Service Delivery Strategy.

The term mechanisms, as defined in O.C.G.A. 36-70-2, paragraph 5.3, includes but is not limited to, intergovernmental agreements, ordinances, resolutions and local Acts of the General Assembly in effect on July 1, 1997 or executed thereafter.”⁵

In order to implement this amended/revised Service Delivery Strategy for Twiggs County, each of the jurisdictions required to adopt the Strategy have elected to utilize resolutions passed by the governing body. A copy of the resolution passed by each jurisdiction is attached as Appendix D.

⁴ Et al., page 6.

⁵ Et al., page 7.

SECTION B

Criteria (O.C.G.A. 36-70-24)

Elimination of Unnecessary Duplication

“The Strategy must promote the delivery of government services in the most efficient, effective, and responsive manner. The Strategy must also identify steps which will be taken to eliminate or avoid overlapping and unnecessary competition and duplication of services and identify the time frame in which such steps will be taken.

When two local governments or authorities provide or offer the same service in overlapping areas, the Service Delivery Strategy must provide for elimination of this duplication of services. Examples of such duplication of service include:

- A city water department and a county water authority both have excess water capacity and have extended water lines to serve the same area of the county immediately adjacent to the city’s jurisdictional boundaries.
- A city contracts for ambulance service with a provider that routinely responds to calls outside the city’s boundaries where the county EMS also provides ambulance service.

When a city provides a service at a higher level than the same service provided throughout the geographic area of the county by the county, the law states that such service shall not be considered duplication of the county service.

Cities by their very nature exist to meet the greater service demands of the residents and businesses within their communities. For example, a sheriff may patrol the entire county while the city maintains its own police department and patrols more frequently within the city. In this instance, such a service would not be viewed as a duplication.”⁶

In compliance with this requirement, Twiggs County and the Cities of Jeffersonville and Danville (and the Twiggs County portion of the City of Allentown) have outlined the geographic service areas associated with the provision of each service under the Current Services” and “Future Services” sections (see Appendix B and C). During the development of this amended Strategy, the cities and county reviewed intergovernmental agreements as they pertain to the delivery of services. These agreements (see Appendix E) help to ensure that the delivery of services in Twiggs County is not duplicated.

After reviewing current and future service delivery arrangements for Twiggs County, it was determined that no “duplication” of services currently exists in the county. The lack of duplication of services within the county demonstrates that county and municipal officials have been working together to ensure that services are provided to the citizens of Twiggs County in

⁶ et al., page 7.

the most efficient and effective manner possible. As a result, this requirement of the Service Delivery Strategy Act of 1997 has been met.

Elimination of Arbitrary Water and Sewer Rate Differentials

“The Strategy must ensure that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are not arbitrarily higher than the fees charged to customers inside the boundaries of the service provider.

If a local government believes a rate differential is arbitrary and disputes the reasonableness of such water and sewer rate differentials, the law provides that local government with the following recourse:

- The disputing local government may hold a public hearing for the purpose of reviewing the rate differential.
- If the public hearing does not lead to a resolution of the dispute, a qualified engineer may be hired to prepare a study of the water and sewer rates.
- If the rate study concludes that the rate differential is arbitrary (i.e. not reasonably based on the cost to provide the service), the dispute must be submitted to some form of alternate dispute resolution, such as mediation.
- If alternative dispute resolution is unsuccessful, the disputing local government may challenge the arbitrary rate differentials in a court of competent jurisdiction.

Before initiating a time-consuming and potentially expensive appeals process, the local government representing disgruntled water and sewer customers is encouraged to meet with the jurisdiction providing the service and attempt to resolve their concerns.”⁷

Twiggs County and the Cities of Jeffersonville, Danville and Allentown do not impose water and sewer rates arbitrarily higher for one jurisdiction than those paid by customers of another jurisdiction (i.e. city customers versus customers in unincorporated areas). As a result, this section has been complied with.

Elimination of Double Taxation

“The Strategy must ensure that the cost of any service which a county provides primarily for the benefit of the unincorporated area of the county shall be borne by the unincorporated area residents, individuals, and property owners who receive the service. In addition, the Strategy must ensure that when the county and one or more cities jointly fund a countywide service, the county share of such funding shall be borne by the unincorporated residents, individuals, and property owners who receive the service.

⁷ Et al. pages 8-9.
Twiggs County – Service Delivery Strategy

The intent of this provision is to eliminate double taxation of municipal property owners. When a county provides a service primarily for the benefit of the unincorporated area, the law provides that funding for such service must come from:

- (1) special service districts created by the county in which property taxes, insurance premiums taxes, assessments or user fees are levied or imposed; or
- (2) any other mechanism agreed upon by the affected parties which eliminates double taxation.”⁸

In compliance with this section, the local governments in Twiggs County have outlined the funding sources for all services provided within their jurisdiction. Based on this analysis, the local governments determined that no double taxation exists in Twiggs County.

After reviewing current and future service delivery arrangements and funding sources, it was determined that no “double taxation” exists within the county. Great efforts have been made in the past and continued by current elected officials to ensure that every resident in the community receives the services that he/she pays for. Diligent efforts have been, and will continue to be, made to ensure that the primary beneficiaries of a given service within the community pay for that service. Each jurisdiction is committed to funding all services with funds collected by those who enjoy and/or have access to those services.

Compatible Land Use Plans

“Local governments within the same county must, if necessary, either amend their land use plans so that the plans are compatible and nonconflicting or adopt a single land use plan for the entire county.”⁹

Currently, the land use plans for Twiggs County and the Cities of Jeffersonville, Danville and the Twiggs County portion of the City of Allentown are compatible. The cities and county adopted a Joint Comprehensive Plan. This plan contained a single land use element that incorporated each jurisdiction. As a result, land use planning in the cities and county has been conducted in a nonconflicting manner. Since the land use plans are compatible, this requirement has been met without any additional changes and/or revisions needing to be made to each jurisdiction’s land use plan.

⁸ Et al., page 10.

⁹ Et al., page 12.

Water and Sewer Extension: Consistency with Land Use Plans

“The provision of extraterritorial water and sewer services by any jurisdiction must be consistent with all applicable land use plans and ordinances.”¹⁰

Effective upon adoption of the resolution by the jurisdictions adopting this revised Service Delivery Strategy, the following process for insuring that proposed extraterritorial water and sewer service is compatible with the land use plans/ordinances of the new territory to be serviced will be implemented and followed:

1. Prior to initiating the development of water and sewer services, in extraterritorial boundaries, the local government/authority proposing the new service will notify the adjacent government in writing, through certified mail, of the proposed new service by providing information on location of property, size of area, and existing/proposed land use associated with the property.
2. Within ten (10) working days following receipt of the above information, the local government receiving the notice of water/sewer line extension will forward to the local government/authority proposing the extension of a statement either (a) indicating that the proposal is compatible with that community’s land use plan and all applicable ordinances; or (b) a description of why the proposal is inconsistent with the land use plan or ordinances and supporting documentation. If the community/authority proposing the service extension does not receive a response in writing within ten (10) days, the proposal will be determined to be consistent with the community’s land use plan or land use ordinances.
3. If the community/authority desiring to extend the water and sewer services receives a notification that the proposal is incompatible with the land use plan, the community/authority may respond in writing within ten (10) days of receiving the notification of land use inconsistency by (a) requesting a meeting to discuss a formal change to the land use plan, or (b) agreeing with the content of the notification and stopping action on the proposed service extension.
4. In the event the respective jurisdictions seek mediation, the governments will agree on a mediator, mediation schedule, and determine the persons who will participate in the mediation. Any costs associated with the mediation will be shared equally between the disputing parties.
5. A proposal to extend extraterritorial water and sewer services shall not be implemented until any bona fide land use plan or land use ordinance inconsistencies are resolved pursuant to this agreement.

¹⁰ Et al., page 13.

Resolution of Annexation Dispute Over Land Use

“A process must be established by July 1, 1998 to resolve land use classification disputes when a county objects to the proposed land use of an area to be annexed into a municipality within the county.”¹¹

In 2004 the Georgia General Assembly made substantial changes to the process for resolving land use conflicts between cities and counties. While the previous law required each city and county to have an annexation dispute resolution process as part of its service delivery strategy, the new law deletes this requirement in favor of a statutory provision specifically aimed at resolving legitimate, substantial land use objections.

Twiggs County and the Cities of Jeffersonville, Danville and Allentown will follow the statutory provisions found in O.C.G.A. 36-36-11 (2004), Land Use Objection & Resolution Procedures in order to resolve land use classification disputes. The previous Dispute Resolution Process is deleted and no longer applicable.

¹¹ Et al., page 13.
Twiggs County – Service Delivery Strategy

SECTION C

Adoption of the Strategy (O.C.G.A. 36-70-21, 36-70-25)

“Local governments within each county must execute an agreement for the implementation of a Service Delivery Strategy by July 1, 1999. Adoption of the Strategy must be accomplished by adoption of a resolution by:

- the county governing authority
- the governing authority of each city located within the county which has a population of 9,000 or greater within the county;
- the city which serves as the county seat; and
- no less than half of the remaining cities which have a population of at least 500 persons within the county.”¹²

In Twiggs County, the following jurisdictions are required to adopt the Twiggs County Service Delivery Strategy: Twiggs County and the City of Jeffersonville.

Completion of this revised Service Delivery Strategy indicates that all jurisdictions required to adopt the Strategy for Twiggs County, as outlined above, have reviewed and adopted the strategy through the legal mechanism identified in Section C. A copy of the executed resolution for each jurisdiction adopting the revised strategy is attached as Appendix D.

¹² Et al., page 14.

SECTION D

Strategy Updates (O.C.G.A. 36-70-28)

In compliance with O.C.G.A. 36-70-28, Twiggs County will review and revise, as necessary, this Service Delivery Strategy. The county, and each jurisdiction required, will conduct such revisions under the following conditions as outlined by the law:

- In conjunction with updates of the comprehensive plan as required by Article I of this chapter;
- Whenever necessary to change service delivery or revenue distribution arrangements; or
- In the event of the creation, abolition, or consolidation of local governments.

In the event that one of these conditions warrants a revision to this Service Delivery Strategy, any jurisdiction that becomes aware of a necessary revision will forward notification to all other jurisdictions within the county. At such time, the chief elected officials of each jurisdiction will take the necessary steps to identify the revisions required, to draft new language for the Service Delivery Strategy, and to adopt such revisions once they have been agreed upon by all jurisdictions required to adopt the Strategy.

**Summary of Service Delivery
Arrangements**



GEORGIA DEPARTMENT OF COMMUNITY AFFAIRS

SERVICE DELIVERY STRATEGY

FOR Twiggs COUNTY

I. GENERAL INSTRUCTIONS:

- 1. Only one set of these forms should be submitted per county. The completed forms should clearly present the collective agreement reached by all cities and counties that were party to the service delivery strategy.
2. List each local government and/or authority that provides services included in the service delivery strategy in Section II below.
3. List all services provided or primarily funded by each general purpose local government and authority within the county in Section III below. It is acceptable to break a service into separate components if this will facilitate description of the service delivery strategy.
4. For each service or service component listed in Section III, complete a separate Summary of Service Delivery Arrangements form (page 2).
5. Complete one copy of the Summary of Land Use Agreements form (page 3).
6. Have the Certifications form (page 4) signed by the authorized representatives of participating local governments. Please note that DCA cannot validate the strategy unless it is signed by the local governments required by law (see Instructions, page 4).
7. Mail the completed forms along with any attachments to:

Georgia Department of Community Affairs
Office of Coordinated Planning
60 Executive Park South, N.E.
Atlanta, Georgia 30329

For answers to most frequently asked questions on Georgia's Service Delivery Act, links and helpful publications, visit DCA's website at www.dca.servicedelivery.org, or call the Office of Coordinated Planning at (404) 679-3114.

Note: Any future changes to the service delivery arrangements described on these forms will require an official update of the service delivery strategy and submittal of revised forms and attachments to the Georgia Department of Community Affairs.

II. LOCAL GOVERNMENTS INCLUDED IN THE SERVICE DELIVERY STRATEGY:

In this section, list all local governments (including cities located partially within the county) and authorities that provide services included in the service delivery strategy.

Twiggs County, the City of Jeffersonville, City of Danville, City of Allentown.

III. SERVICES INCLUDED IN THE SERVICE DELIVERY STRATEGY:

For each service listed here, a separate Summary of Service Delivery Arrangements form (page 2) must be completed.

Animal Control, Business Licenses, Cemetery, Courts, E-911, Emergency Management, Fire Protection, Landfill, Law Enforcement, Library, Natural Gas, Recreation, Roads and Bridges, Sewerage Collection, Sewerage Treatment, Solid Waste Collection/Recycling, Street Lighting, Water Service.

Tax Revenue Renamed



GEORGIA DEPARTMENT OF COMMUNITY AFFAIRS

SERVICE DELIVERY STRATEGY

FOR Twiggs COUNTY

PAGE 1

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**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Twiggs

Service: Animal Control

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: City of Allentown)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
City of Allentown	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service. The City of Allentown will continue to provide the service within its municipal boundaries. Funding is through the general fund of the City of Allentown. The attached Service Delivery Strategy document contains additional information related to the provision of this service.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	User Fees
City of Jeffersonville	User Fees
City of Danville	User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service in Twiggs County. The county will continue to provide the service in the unincorporated areas of Twiggs County and the Cities of Jeffersonville and Danville will provide for service within their respective city limits. Funding is through user fees collected. The attached Service Delivery Strategy document contains additional information related to the provision of this service.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Twiggs

Service: Cemetery

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: City of Danville)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
City of Danville	General Fund and Private Revenues

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service. The City of Danville will continue to provide the service within its municipal boundaries through the funding mechanisms outlined above. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Twiggs

Service: Courts

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

City of Jeffersonville, City of Danville, Twiggs County

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
City of Jeffersonville	General Fund
City of Danville	General Fund
Twiggs County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service in Twiggs County. The county will continue to provide the service for offenses occurring in the unincorporated county through general fund revenues. The cities will continue to provide this service for offenses occurring within their respective city limits. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

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County: Twiggs

Service: E-911

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): Twiggs County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	Surcharge Fees
City of Jeffersonville	Surcharge Fees
City of Danville	Surcharge Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service in Twiggs County. The service will be provided countywide and funded through surcharge fees. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

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County: Twiggs

Service: Emergency Management

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): Twiggs County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not alter the way this service is being provided in the county. The Twiggs County Emergency Management Agency will continue to provide the service countywide through general fund revenues. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>
Emergency Management Services	Twiggs County	Perpetual
	City of Jeffersonville	
	City of Danville	

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

Glenn Barton, County Administrator, 478-945-3988



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

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County: Twiggs

Service: Fire Protection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Twiggs County, City of Jeffersonville, City of Danville

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	General Fund
City of Jeffersonville	General Fund
City of Danville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service. The county will continue to provide the service in the unincorporated area and the cities will continue to provide the service within their respective city limits. Funding is through General Fund. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

Instructions:

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County: Twiggs

Service: Landfill

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): Twiggs County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service. The county will continue to provide the service countywide through general fund revenues. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	General Fund
City of Jeffersonville	General Fund
City of Danville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service. The county will continue to provide the service in the unincorporated area and the cities will continue to provide the service within their respective city limits. Funding mechanism is general fund revenues. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	General Fund
City of Jeffersonville	General Fund
City of Danville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service. The county will continue to provide the service in the unincorporated area and the cities will continue to provide the service within their respective city limits. Funding mechanism is general fund revenues. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

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County: Twiggs

Service: Natural Gas

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): Twiggs County

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The county will provide this service through user fees. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

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County: Twiggs

Service: Recreation

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Twiggs County, City of Jeffersonville

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	General Fund
City of Jeffersonville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service. The funding mechanism for this service is outlined above. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Twiggs

Service: Roads and Bridges

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Twiggs County, City of Jeffersonville, City of Danville

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	General Fund
City of Jeffersonville	General Fund
City of Danville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service. The funding mechanism for this service is outlined above. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	Enterprise Fund
City of Jeffersonville	Enterprise Fund
City of Danville	Enterprise Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not alter the way this service is being provided. The funding mechanism for this service is outlined above. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Twiggs

Service: Sewage Treatment

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

Twiggs County, City of Jeffersonville, City of Danville

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	Enterprise Fund
City of Jeffersonville	Enterprise Fund
City of Danville	Enterprise Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not alter the way this service is being provided. The funding mechanism for this service is outlined above. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Twiggs **Service:** Solid Waste Collection/Recycling

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Twiggs County, City of Jeffersonville, City of Danville

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	General Fund and User Fees
City of Jeffersonville	User Fees
City of Danville	User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used to fund or provide this service in Twiggs County. The county will continue to provide the service in the unincorporated areas of Twiggs County and the Cities of Jeffersonville and Danville will provide for service within their respective city limits. Funding is through user fees collected. The attached Service Delivery Strategy document contains additional information related to the provision of this service.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

Glenn Barton, County Administrator, 478-945-3988

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
City of Jeffersonville	General Fund
City of Danville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not change the method used for the provision of this service. The cities will continue to provide the service within their respective municipal boundaries using general fund revenues. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Twiggs

Service: Water Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

Twiggs County, City of Jeffersonville, City of Danville

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Twiggs County	Enterprise Fund and User Fees
City of Jeffersonville	Enterprise Fund and User Fees
City of Danville	Enterprise Fund and User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This strategy does not alter the way this service is being provided. The funding mechanism for this service is outlined above. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and cities have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: Robert Rychel, Middle Georgia Regional Development Center
 Phone number: 478-751-6160 Date completed: November 15, 2007

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



SERVICE DELIVERY STRATEGY
SUMMARY OF LAND USE AGREEMENTS

Instructions:

Answer each question below, attaching additional pages as necessary. Please note that any changes to the answers provided will require updating of the service delivery strategy. If the contact person for this service (listed at the bottom of this page) changes, this should be reported to the Department of Community Affairs.

County: Twiggs

1. What incompatibilities or conflicts between the land use plans of local governments were identified in the process of developing the service delivery strategy?

There were no conflicts between Twiggs County and the Cities of Jeffersonville, Danville and Allentown. Twiggs County and the Cities of Jeffersonville, Danville and Allentown have adopted a Joint Comprehensive Plan that contains a compatible and nonconflicting Land Use element.

2. Check the boxes indicating how these incompatibilities or conflicts were addressed:

- amendments to existing comprehensive plans
- adoption of a joint comprehensive plan
- other measures (amend zoning ordinances, add environmental regulations, etc.)

Note: If the necessary plan amendments, regulations, ordinances, etc. have not yet been formally adopted, indicate when each of the affected local governments will adopt them.

If "other measures" was checked, describe these measures:

3. Summarize the process that will be used to resolve disputes when a county disagrees with the proposed land use classification(s) for areas to be annexed into a city. If the conflict resolution process will vary for different cities in the county, summarize each process.

Twiggs County and the Cities of Jeffersonville, Danville and Allentown will follow the statutory provisions found in O.C. G.A. 36-36-11 (2004), Land Use Objection & Resolution Procedures in order to resolve land use classification disputes.

4. What policies, procedures and/or processes have been established by local governments (and water and sewer authorities) to ensure that new extraterritorial water and sewer service will be consistent with all applicable land use plans and ordinances?

The County and Cities have established a process for addressing water/sewer line extensions. The jurisdiction/authority proposing to expand services must notify any other potentially affected jurisdiction(s) to ensure consistency with all applicable land use plans and ordinances.

5. Person completing form: Robert Rychel, Manager of Planning Programs, MGRDC

Phone number: 478-751-6160 Date completed: 11/15/2007

6. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with land use plans of applicable jurisdictions? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Glenn Barton, County Administrator, 478-945-3988



**SERVICE DELIVERY STRATEGY UPDATE
CERTIFICATIONS**

Instructions:

This two page form must, at a minimum, be signed by an authorized representative of the following governments: 1) the county; 2) the city serving as the county seat; 3) all cities having a 2000 population of over 9,000 residing within the county; and 4) no less than 50% of all other cities with a 2000 population of between 500 and 9,000 residing within the county. Cities with a 2000 population below 500 and local authorities providing services under the strategy are not required to sign this form, but are encouraged to do so.

UPDATED SERVICE DELIVERY STRATEGY FOR Twiggs COUNTY

We, the undersigned authorized representatives of the jurisdictions listed below, certify that:

1. We have reviewed our existing Service Delivery Strategy and have determined that:
(Check only one box for question #1)

- A. Our Strategy continues to accurately reflect our preferred arrangements for providing local services throughout our county and no changes in our Strategy are needed at this time; or
- B. Our Strategy has been revised to reflect our preferred arrangements for providing local services.

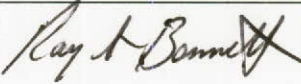

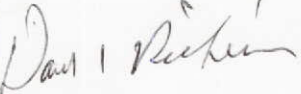
If Option A is selected, only this form, signed by the appropriate local government representatives must be provided to DCA.

If Option B is selected, this form, signed by the appropriate local government representatives, must be submitted to DCA along with:

- an updated "Summary of Service Arrangements" form (page 2) for each local service that has been revised/updated;
 - any supporting local agreements pertaining to each of these services that has been revised/updated; and
 - an updated service area map depicting the agreed upon service area for each provider if there is more than one service provider for each service that has been revised/updated within the county, and if the agreed upon service areas do not coincide with local political boundaries.
2. Each of our governing bodies (County Commission and City Councils) that are a party to this strategy have adopted resolutions agreeing to the Service Delivery arrangements identified in our strategy and have executed agreements for implementation of our service delivery strategy (O.C.G.A. 36-70-21);
3. Our service delivery strategy continues to promote the delivery of local government services in the most efficient, effective, and responsive manner for all residents, individuals and property owners throughout the county (O.C.G.A. 36-70-24(1));
4. Our service delivery strategy continues to provide that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (2));
5. Our service delivery strategy continues to ensure that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3));

6. Our Service Delivery Strategy continues to ensure that the officially adopted County and City land use plans of all local governments located in the County are compatible and nonconflicting (O.C.G.A. 36-70-24 (4)(A));
7. Our Service Delivery Strategy continues to ensure that the provision of extraterritorial water and sewer services by any jurisdiction is consistent with all County and City land use plans and ordinances (O.C.G.A. 36-70-24 (4)(B)); and
8. Our Service Delivery Strategy continues to contain an agreed upon process between the county government and each city located in the county to resolve land use classification disputes when the county objects to the proposed land use of an area to be annexed into a city within the county (O.C.G.A. 36-70-24 (4)(C))¹ and;
9. DCA has been provided a copy of this certification and copies of all forms, maps and supporting agreements needed to accurately depict our agreed upon strategy (O.C.G.A. 36-70-27).

¹If the County does not have an Annexation/Land Use dispute resolution process with each of its cities, list the cities where no agreed upon process exists: _____

SIGNATURE:	NAME: (Please print or type)	TITLE:	JURISDICTION:	DATE:
	Ray Bennett	Chairman	Twiggs County BOC	4/7/08
	Sonja Mallory	Mayor	City of Jeffersonville	4/7/08
	David Rickerson	Mayor	City of Danville	4/7/08

Appendix A
Service Delivery Act of 1997

Service Delivery Strategy Act of 1997

H. B. No. 489 (AS PASSED HOUSE AND SENATE) By: Representatives Royal of the 164th, Walker of the 141st, Reichert of the 126th and Felton of the 43rd.

A BILL TO BE ENTITLED AN ACT

To amend Title 36 of the Official Code of Georgia Annotated, relating to local government, so as to provide for the adoption of a local government service delivery strategy agreement by municipalities and counties; to change certain definitions; to provide legislative intent; to provide procedures for adopting the strategy; to provide for the elements to be included within the strategy; to provide for criteria to be met by the strategy; to provide for verification by the Department of Community Affairs; to provide for prohibitions related to state administered grants to municipalities and counties; to change a certain cross-reference; to provide for related matters; to provide an effective date; to repeal conflicting laws; and for other purposes.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

SECTION 1.

Title 36 of Georgia Annotated, relating to local government, is amended by striking Chapter 70, relating to coordinated and comprehensive planning by counties and municipalities, and inserting in its place a new Chapter 70 to read as follows:

ARTICLE 1

36-70-1.

The local governments of the State of Georgia are of vital importance to the state and its citizens. The state has an essential public interest in promoting, developing, sustaining, and assisting local governments. In addition, the natural resources, environment, and vital areas of the state are of vital importance to the state and its citizens. The state has an essential public interest in protecting and preserving the natural resources, the environment, and the vital areas of the state. The purpose of this article is to provide for local governance to serve these essential public interests of the state by authorizing and promoting the establishment, implementation, and performance of coordinated and comprehensive planning by municipal governments and county governments, and this article shall be construed liberally to achieve that end. This article is enacted pursuant to the authority granted the General Assembly in the Constitution of the State of Georgia, including, but not limited to, the authority provided in Article III, Section VI, Paragraphs I and II(a)(1) and Article IX, Section II, Paragraphs III and IV.

36-70-2.

As used in this chapter, the term:

(1) 'Comprehensive plan' means any plan by a county or municipality covering such county or municipality proposed or prepared pursuant to the minimum standards and procedures for preparation of comprehensive plans and for implementation of comprehensive plans established by the department.

(2) 'Coordinated and comprehensive planning' means planning by counties and municipalities undertaken in accordance with the minimum standards and procedures for preparation of plans, for implementation of plans, and for participation in the coordinated and comprehensive planning process, as established by the Department.

(3) 'County' means any county of this state.

(4) 'Department of Community Affairs' means the Department of Community Affairs of the State of Georgia created pursuant to Article I of Chapter 8 of Title 50.

(5) 'Governing authority' or 'governing body' means the board of commissioners of a county, sole commissioner of a county, council, commissioners, or other governing authority for a county or municipality.

(5.1) 'Inactive municipality' means any municipality which has not for a period of three consecutive calendar years carried out any of the following activities:

(A) The levying or collecting of any taxes or fees;

(B) The provision of any of the following governmental services: water; sewage; garbage collection; police protection; fire protection; or library; or

(C) The holding of a municipal election.

(5.2) 'Local government' means any county as defined in paragraph (3) of this Code section or any municipality as defined in paragraph (7) of this Code section. The term does not include any school district of this state.

(5.3) 'Mechanisms' includes, but is not limited to, intergovernmental agreements, ordinances, resolutions, and local Acts of the General Assembly in effect on July 1, 1997, or executed thereafter.

(6) 'Minimum standards and procedures' means the minimum standards and procedures for preparation of comprehensive plans, for implementation of comprehensive plans, and for participation in the coordinated and comprehensive planning process, as established by the Department, in accordance with Article I of Chapter 8 of Title 50. Minimum standards and procedures shall include any standards and procedures for such purposes prescribed by a regional development center for counties and municipalities within its region and approved in advance by the Department.

(7) 'Municipality' means any municipal corporation of the state and any consolidated city-county government of the state.

(8) 'Region' means the territorial area within the boundaries of operation for any regional development center, as such boundaries shall be established from time to time by the board of the Department.

(9) 'Regional development center' means a regional development center established under Article 2 of Chapter 8 of Title 50.

36-70-3.

The governing bodies of municipalities and counties are authorized:

(1) To develop, or to cause to be developed pursuant to a contract or other arrangement approved by the governing body, a comprehensive plan;

(2) To develop, establish, and implement land use regulations which are consistent with the comprehensive plan of the municipality or county, as the case may be;

(3) To develop, establish, and implement a plan for capital improvements which conforms to minimum standards and procedures and to make any capital improvements plan a part of the comprehensive plan of the municipality or county, as the case may be;

(4) To employ personnel, or to enter into contracts with a regional development center or other public or private entity, to assist the municipality or county in developing, establishing, and implementing its comprehensive plan;

(5) To contract with one or more counties or municipalities, or both, for assistance in developing, establishing, and implementing a comprehensive plan, regardless of whether the contract is to obtain such assistance or to provide such assistance; and

(6) To take all action necessary or desirable to further the policy of the state for coordinated and comprehensive planning, without regard for whether any such action is specifically mentioned in this article or is otherwise specifically granted by law.

36-70-4.

(a) Each municipality and county shall automatically be a member of the regional development center for the region which includes such municipality or county, as the case may be.

(b) Each municipality and county shall pay, when and as they become due, the annual dues required for membership in its regional development center.

(c) Each municipality and county shall participate in compiling a Georgia data base and network, coordinated by the department, to serve as a comprehensive source of information available, in an accessible form, to local governments and state agencies.

36-70-5.

(a) Except as provided in subsection (b) of this Code section, nothing in this article shall limit or compromise the right of the governing body of any county or municipality to exercise the power of zoning.

(b) Any municipality which is as of April 17, 1992, an inactive municipality shall not on or after April 17, 1992, exercise any powers under this article or exercise any zoning powers, until and unless the municipality is restored to active status by the enactment of an appropriate new or amended charter by local Act of the General Assembly. Any municipality which becomes an inactive municipality after April 17, 1992, shall not after becoming inactive exercise powers under this article or exercise any zoning powers, until and unless the municipality is restored to active status by the enactment of an appropriate new or amended charter by local Act of the General Assembly.

(c) Any county which has located within its boundaries all or any part of any inactive municipality shall have full authority to exercise through its governing body all planning and zoning powers within the area of such inactive municipality within the county, in the same manner as if such area were an unincorporated area.

ARTICLE 2

36-70-20.

The intent of this article is to provide a flexible framework within which local governments in each county can develop a service delivery system that is both efficient and responsive to citizens in their county. The General Assembly recognizes that the unique characteristics of each county throughout the state preclude a mandated legislative outcome for the delivery of services in every county. The process provided by this article is intended to minimize inefficiencies resulting from duplication of services and competition between local governments and to provide a mechanism to resolve disputes over local government service delivery, funding equity, and land use. The local government service delivery process should result in the minimization of noncompatible municipal and county land use plans and in a simple, concise agreement describing which local governments will provide which service in specified areas within a county and how provision of such services will be funded.

36-70-21.

Each county and municipality shall execute an agreement for the implementation of a local government service delivery strategy as set forth in this article by July 1, 1999.

36-70-22.

Each county shall initiate the process for developing a local government service delivery strategy after July 1, 1997, but no later than January 1, 1998. Initiation of the strategy shall be accomplished by the provision of a written notice from the county to the governing bodies of all municipalities located wholly or partially within the county or providing services within the county and to other counties providing services within the county.

Such notice shall state the date, time, and place for a joint meeting at which designated representatives of all local governing bodies shall assemble for the purpose of commencing deliberations on the service delivery strategy. The notice shall be sent not more than 45 and not less than 15 days prior to the meeting date. In the event the county governing authority fails to initiate the process by January 1, 1998, any municipality within the county may do so by sending a written notice, containing the required information, to the county and all other municipalities.

36-70-23.

Each local government service delivery strategy shall include the following components:

(1) An identification of all local government services presently provided or primarily funded by each general purpose local government and each authority within the county, or providing services within the county, and a description of the geographic area in which the identified services are provided by each jurisdiction;

(2) An assignment of which local government or authority, pursuant to the requirements of this article, will provide each service, the geographic areas of the county in which such services are to be provided, and a description of any services to be provided by any local government to any geographic area outside its geographical boundaries. In the event two or more local governments within the county are assigned responsibility for providing identical services within the same geographic area, the strategy shall include an explanation of such arrangement;

(3) A description of the source of the funding for each service identified pursuant to paragraph (2) of this Code section; and

(4) An identification of the mechanisms to be utilized to facilitate the implementation of the services and funding responsibilities identified pursuant to paragraphs (2) and (3) of this Code section.

36-70-24.

In the development of a service delivery strategy, the following criteria shall be met:

(1) The strategy shall promote the delivery of local government services in the most efficient, effective, and responsive manner. The strategy shall identify steps which will be taken to remediate or avoid overlapping and unnecessary competition and duplication of service delivery and shall identify the time frame in which such steps shall be taken. When a municipality provides a service at a higher level than the base level of service provided throughout the geographic area of the county by the county, such service shall not be considered a duplication of the county service;

(2) (A) The strategy shall provide that water or sewer fees charged to customers located outside the geographic boundaries of a service provider shall not be arbitrarily higher than the fees charged to customers receiving such service which are located within the geographic boundaries of the service provider.

(B) If a governing authority disputes the reasonableness of water and sewer rate differentials imposed within its jurisdiction by another governing authority, that disputing governing authority may hold a public hearing for the purpose of reviewing the rate differential. Following the preparation of a rate study by a qualified engineer, the governing authority may challenge the arbitrary rate differentials on behalf of its residents in a court of competent jurisdiction. Prior to such challenge, the dispute shall be submitted to some form of alternative dispute resolution;

(3) (A) The strategy shall ensure that the cost of any service which a county provides primarily for the benefit of the unincorporated area of the county shall be borne by the unincorporated area residents, individuals, and property owners who receive the service. Further, when the county and one or more municipalities jointly fund a county-wide service, the county share of such funding shall be borne by the unincorporated residents, individuals, and property owners that receive the service.

(B) Such funding shall be derived from special service districts created by the county in which property taxes, insurance premium taxes, assessments, or user fees are levied or imposed or through such other mechanism agreed upon by the affected parties which complies with the intent of subparagraph (A) of this paragraph; and

(4) (A) Local governments within the same county shall, if necessary, amend their land use plans so that such plans are compatible and nonconflicting, or, as an alternative, they shall adopt a single land use plan for the unincorporated and incorporated areas of the county.

(B) The provision of extraterritorial water and sewer services by any jurisdiction shall be consistent with all applicable land use plans and ordinances.

(C) A process shall be established by July 1, 1998, to resolve land use classification disputes when a county objects to the proposed land use of an area to be annexed into a municipality within the county.

36-70-25.

(a) Approval of the local government service delivery strategy shall be accomplished as provided for in this Code section.

(b) The county and each municipality within the county shall participate in the development of the strategy. Approval of the strategy shall be accomplished by adoption of a resolution:

- (1) By the county governing authority;
 - (2) By the governing authority of municipalities located within the county which have a population of 9,000 or greater within the county;
 - (3) By the municipality which serves as the county site if not included in paragraph (2) of this subsection; and
 - (4) By no less than 50 percent of the remaining municipalities within the county which contain at least 500 persons within the county if not included in paragraph (2) or (3) of this subsection.
- (c) For the purpose of determining population, the population in the most recent United States decennial census shall be utilized.
- (d) If a county and the necessary number of cities in the county cannot reach an agreement on the strategy, a means for facilitating an agreement through some form of alternative dispute resolution shall be employed. Where the alternative dispute resolution action is unsuccessful, the neutral party or parties shall prepare a report which shall be provided to each governing authority and made a public record. The cost of alternative dispute resolution authorized by this subsection shall be shared by the parties to the dispute pro rata based on each party's population according to the most recent United States decennial census. The county's share shall be based upon the unincorporated population of the county.
- (e) The adoption of a service delivery strategy specified in Code Section

36-70-21 may be extended to a date certain no later than 120 days following the date otherwise specified in Code Section 36-70-21 upon written agreement of the local governments enumerated in subsection (b) of this Code section. In the event such an agreement is executed, the sanctions specified in Code Section 36-70-27 shall not apply until on and after such extended date.

36-70-26.

Each county shall file the agreement for the implementation of strategy required by Code Section 36-70-21 with the department. The department shall, within 30 days of receipt, verify that the strategy includes the components enumerated in Code Section 36-70-23 and the minimum criteria enumerated in Code Section 36-70-24. The department, however, shall neither approve nor disapprove the specific elements or outcomes of the strategy.

36-70-27.

On and after July 1, 1999, no state administered financial assistance or grant, loan, or permit shall be issued to any local government or authority which is not included in a department verified strategy or for any project which is inconsistent with such strategy.

36-70-28.

Each county and municipality shall review, and revise if necessary, the approved strategy:

- (1) In conjunction with updates of the comprehensive plan as required by Article I of this chapter;
- (2) Whenever necessary to change service delivery or revenue distribution arrangements; or
- (3) In the event of the creation, abolition, or consolidation of local governments.

SECTION 2.

Said title is further amended by striking paragraph (2) of Code Section 36-66-3, relating to definitions regarding zoning procedures, and inserting in its place a new paragraph (2) to read as follows:

"(2) 'Territorial boundaries' means, in the case of counties, the unincorporated areas thereof and any area defined in paragraph (5. 1) of Code Section 3 6-70-2, and, in the case of municipalities, the area lying within the corporate limits thereof except any area defined in paragraph (5.1) of Code Section 36-70-2."

SECTION 3.

This Act shall become effective upon its approval by the Governor or upon its becoming law without such approval.

SECTION 4.

All laws and parts of laws in conflict with this Act are repealed.

Twiggs County Service Delivery Strategy

Existing Services

Name or Type of Service	Twiggs County	Allentown (Twiggs County Portion)	Danville	Jeffersonville
Animal Control		X		
Business Licenses	X	X	X	X
Cemetery			X	
Courts	X	X	X	X
E-911	X			
Emergency Management	X			
Fire Protection	X	X	X	X
Landfill	X			
Law Enforcement	X	X	X	X
Library	X	X	X	X
Recreation	X			X
Natural Gas	X			
Roads and Bridges	X	X	X	X
Sewerage Collection	X	X	X	X
Sewerage Treatment	X	X	X	X
Solid Waste Collection / Recycling	X	X	X	X
Street Lighting		X	X	X
Water Service	X	X	X	X

Appendix C
Future Services

Twiggs County Service Delivery Strategy

Future Services

Name or Type of Service	Twiggs County	Allentown (Twiggs County Portion)	Danville	Jeffersonville
Animal Control		X		
Business Licenses	X	X	X	X
Cemetery			X	
Courts	X	X	X	X
E-911	X			
Emergency Management	X			
Fire Protection	X	X	X	X
Landfill	X			
Law Enforcement	X	X	X	X
Library	X	X	X	X
Recreation	X			X
Natural Gas	X			
Roads and Bridges	X	X	X	X
Sewerage Collection	X	X	X	X
Sewerage Treatment	X	X	X	X
Solid Waste Collection / Recycling	X	X	X	X
Street Lighting		X	X	X
Water Service	X	X	X	X

Appendix D
Resolutions

**RESOLUTION
TWIGGS COUNTY**

WHEREAS, the Georgia State Legislature adopted during its 1997 Legislative Session the Service Delivery Strategy Act; and

WHEREAS, this act requires each and every county within the State of Georgia to adopt a Service Delivery Strategy which identifies the methods, funding sources, service providers, and geographic service area of each public service activity provided within the county and its municipalities; and

WHEREAS, the Service Delivery Strategy must be officially adopted by Twiggs County and the Cities of Jeffersonville, and Danville and then verified by the Georgia Department of Community Affairs by June 30, 2008; and

WHEREAS, city and county officials have worked diligently to revise the county's Service Delivery Strategy and authorize the Chairman of the Twiggs County Board of Commissioners to sign the requisite documents acknowledging approval of the Service Delivery Strategy; and

NOW THEREFORE, BE IT RESOLVED by the Twiggs County Board of Commissioners that the attached *Twiggs County - City of Jeffersonville, City of Danville Service Delivery Strategy* is hereby adopted as the official Service Delivery Strategy, to be updated from time-to-time as required in Title 36 of the Official Code of Georgia Annotated 36-70-1 et al; and

BE IT FURTHER RESOLVED that the Chairman of the Twiggs County Board of Commissioners is hereby authorized to place the Service Delivery Strategy on the appropriate forms prescribed by the Georgia Department of Community Affairs, to execute those forms in the proper places, and to submit the Service Delivery Strategy to the Department of Community Affairs for verification in compliance with O.C.G.A. 36-70-26.

Adopted this 5th day of February, 2008.



Ray Bennett, Chairman



Glenn Barton, County Administrator/Clerk

**RESOLUTION
CITY OF DANVILLE**

WHEREAS, the Georgia State Legislature adopted during its 1997 Legislative Session the Service Delivery Strategy Act; and

WHEREAS, this act requires each and every county within the State of Georgia to adopt a Service Delivery Strategy which identifies the methods, funding sources, service providers, and geographic service area of each public service activity provided within the county and its municipalities; and

WHEREAS, the Service Delivery Strategy must be officially adopted by Twiggs County and the Cities of Jeffersonville and Danville and then verified by the Georgia Department of Community Affairs by June 30, 2008; and

WHEREAS, city and county officials have worked diligently to revise the Service Delivery Strategy and authorize the Mayor of Danville to sign the requisite documents acknowledging approval of the Service Delivery Strategy; and

NOW THEREFORE, BE IT RESOLVED by the Mayor and the Danville City Council that the attached *Twiggs County - City of Jeffersonville, City of Danville Service Delivery Strategy* is hereby adopted as the official Service Delivery Strategy, to be updated from time-to-time as required in Title 36 of the Official Code of Georgia Annotated 36-70-1 et al; and

BE IT FURTHER RESOLVED that the Mayor and the Danville City Council is hereby authorized to place the Service Delivery Strategy on the appropriate forms prescribed by the Georgia Department of Community Affairs, to execute those forms in the proper places, and to submit the Service Delivery Strategy to the Department of Community Affairs for verification in compliance with O.C.G.A. 36-70-26.

Adopted this 3 day of March, 2008.



David Rickerson, Mayor



Beulah Smith, City Clerk

**RESOLUTION
CITY OF JEFFERSONVILLE**

WHEREAS, the Georgia State Legislature adopted during its 1997 Legislative Session the Service Delivery Strategy Act; and

WHEREAS, this act requires each and every county within the State of Georgia to adopt a Service Delivery Strategy which identifies the methods, funding sources, service providers, and geographic service area of each public service activity provided within the county and its municipalities; and


WHEREAS, the Service Delivery Strategy must be officially adopted by Twiggs County and the Cities of Jeffersonville and Danville and then verified by the Georgia Department of Community Affairs by June 30, 2008; and

WHEREAS, city and county officials have worked diligently to revise the Service Delivery Strategy and authorize the Mayor of Jeffersonville to sign the requisite documents acknowledging approval of the Service Delivery Strategy; and

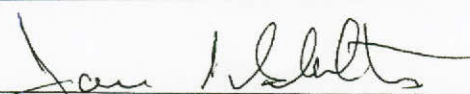
NOW THEREFORE, BE IT RESOLVED by the Mayor and the Jeffersonville City Council that the attached *Twiggs County - City of Jeffersonville, City of Danville Service Delivery Strategy* is hereby adopted as the official Service Delivery Strategy, to be updated from time-to-time as required in Title 36 of the Official Code of Georgia Annotated 36-70-1 et al; and

BE IT FURTHER RESOLVED that the Mayor and the Jeffersonville City Council is hereby authorized to place the Service Delivery Strategy on the appropriate forms prescribed by the Georgia Department of Community Affairs, to execute those forms in the proper places, and to submit the Service Delivery Strategy to the Department of Community Affairs for verification in compliance with O.C.G.A. 36-70-26.

Adopted this 10 day of March, 2008.



Sonja Mallory, Mayor



James Shelton, City Clerk

Post-it® Fax Note	7671	Date	3-11-08	# of pages	3
To	Robert Rymer	From	James		
Co./Dept.		Co.			
Phone #		Phone #			
Fax #	751 6517	Fax #			

Appendix E

Intergovernmental Agreements

Note: All existing Intergovernmental Agreements can be viewed/obtained at the respective jurisdiction's City Hall or County Commissioners Office.

Appendix F
Maps

Twiggs County, Georgia
Service Delivery Strategy
2007

Twiggs County, Allentown,
Danville & Jeffersonville

Legend

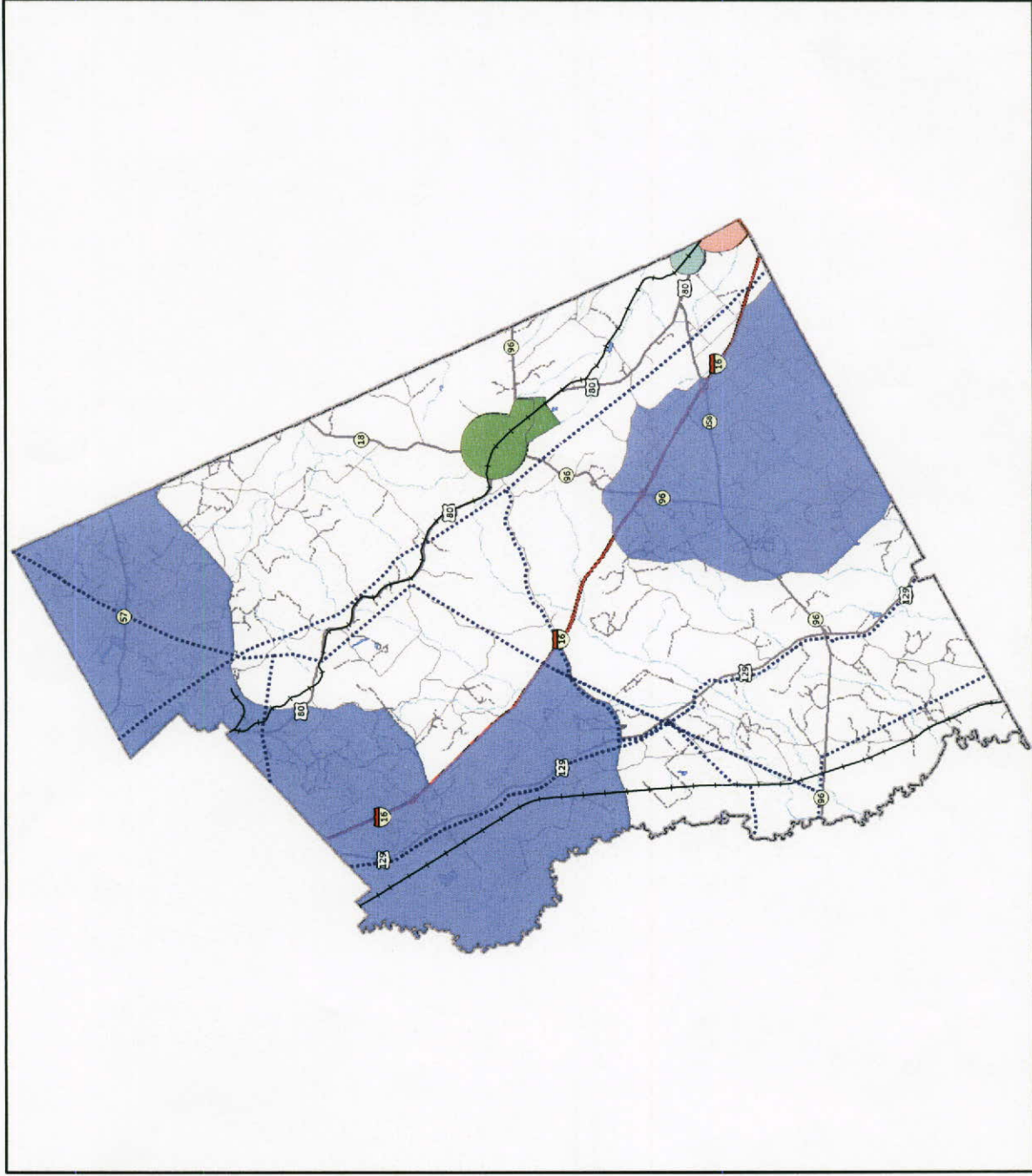
- Pipe Lines
- Twiggs County Service Area
- Allentown Water Service Area
- Danville Water Service Area
- Jeffersonville Water Service Area
- Allentown
- Danville
- Jeffersonville
- Twiggs County
- Lake or Pond
- River or Stream
- City Street
- County Road
- Interstate
- Ramp
- State Highway
- Unknown Road
- Railroad or Spur

Map created by the RDC for the Middle Georgia Regional Development Authority (MGRDA) using Geographic Information Systems (GIS). The service delivery areas identified on this map were defined by the RDC in cooperation with the Cities of Allentown, Danville and Jeffersonville. This map is intended for general planning and related purposes. It is not intended to be used for legal purposes. The RDC and MGRDA do not warrant the accuracy or completeness of the information presented on this map.

Middle Georgia Regional Development Authority | www.mgrda.org

0 4 8 Miles

Georgia
Middle Georgia
RDC



*Med SPS
on Bottom*

