

**HALL COUNTY
SERVICE DELIVERY STRATEGY
CITY AND COUNTY OFFICIALS**

Hall County

Mailing Address:

Post Office Box 1435
Gainesville, Georgia 30503
Telephone: 770.535.8260

Physical Address:

2875 Browns Bridge Road
Gainesville, Georgia 30504
Facsimile: 770.531.3972

Commission Chairman: Richard Higgins

Commissioners: Kathy Cooper
Billy Powell
Scott Gibbs
Jeff Stowe

Administrator: Randy Knighton

Assistant Administrator: Marty Nix

Commission Clerk: Lisa Ritchie

City of Gainesville

Mailing Address:

Post Office Box 2496
Gainesville, Georgia 30503
Telephone: 770.535.6865

Physical Address:

300 Henry Ward Way, Suite 303
Gainesville, Georgia 30501
Facsimile: 770.535.6896

Mayor: Danny Dunagan
Mayor Pro Tem: Ruth Bruner
City Council Members: Sam Couvillon
Zack Thompson
Barbara Brooks
George Wangemann
City Manager: Bryan Lackey
Assistant City Manager: Angela Sheppard
City Clerk: Denise Jordan

Town of Braselton

Mailing Address:

Post Office Box 306
Braselton, Georgia 30517
Telephone: 706.654.3915

Physical Address

4892 Highway 53
Braselton, Georgia 30517
Facsimile: 706.654.3033

Mayor: Bill Orr
Mayor Pro Tem: Peggy Slappey
Council Members: Becky Richardson
Tony Funari
Rhonda Stites
Town Manager: Jennifer Scott
Town Clerk: Jennifer Scott

City of Buford

Mailing Address:

2300 Buford Highway
Buford, Georgia 30518
Telephone: 770.945.6761

Physical Address:

2300 Buford Highway
Buford, Georgia 30518
Facsimile: 770.932.7976

Commission Chairman: Phillip Beard
Vice Chairman: L. Chris Burge
Commissioner: Michael Smith
City Manager: Bryan Kerlin
City Clerk: Kim Wolfe

Town of Clermont

Mailing Address:

P O Box 257
Clermont, Georgia 30527
Telephone: 770.983.7568

Physical Address:

109 King Street
Clermont, Georgia 30527
Facsimile: 770.983.7569

Mayor: James E. Nix
Mayor Pro Tem: Seth Weaver
Council Members: Robin Brown
Kristi Crumpton
Margaret Merritt
Doug Myers
Town Clerk: Sandra Helton

City of Flowery Branch

Mailing Address:

P O Box 757
Flowery Branch, GA 30542
Telephone: 770.967.6371

Physical Address:

5517 Main Street
Flowery Branch, GA 30542
Facsimile: 770.967.6481

Mayor:

Mike Miller

Council Members:

Chris Mundy
Mary Jones
Fred Richards
Joe Anglin, Post 4
Monica Beatty, Post 5

City Manager:

Bill Andrew

City Clerk:

Melissa McCain

City of Gillsville

Mailing Address:

P O Box 25
Gillsville, Georgia 30543
Telephone: 770.869.9000

Physical Address:

6288 Highway 52
Gillsville, Georgia 30543

Mayor:

Larry Poole

Council Members:

Roy Turpin
Todd Dale
Jim C. Butler
Greg Ferguson
Wade Dale

City Clerk:

Cheryl Dunagan

City of Lula

Mailing Address:
P O Box 99
Lula, Georgia 30554
Telephone: 770.869.3801

Physical Address:
6055 Main Street
Lula, Georgia 30554
Facsimile: 770.869.1299

Mayor: Milton Turner

Council Members: Mordecai Wilson
Lamb Griffin
James G. Smith
Marvin Moore
Vincent Evans

City Manager: Dennis Bergin

City Clerk: Rosemary Totty

City of Oakwood

Mailing Address:
P O Box 99
Lula, Georgia 30554
Telephone: 770.869.3801

Physical Address:
6055 Main Street
Lula, Georgia 30554
Facsimile: 770.869.1299

Mayor: Lamar Scroggs

Mayor Pro Tem: Sam Evans

Council Members: Sheri Millwood
William Todd Wilson
Pat Jones
Dwight Wood

City Manager: Stan Brown

City Clerk: Tangee Puckett



SERVICE DELIVERY STRATEGY

FORM 1

COUNTY: **HALL**

I. GENERAL INSTRUCTIONS:

1. FORM 1 is required for **ALL SDS submittals**. Only one set of these forms should be submitted per county. The completed forms shall clearly present the collective agreement reached by all cities and counties that were party to the service delivery strategy.
2. List each local government and/or authority that provides services included in the service delivery strategy in Section II below.
3. List all services provided or primarily funded by each general purpose local government and/or authority within the county that are continuing *without change* in Section III, below. (It is acceptable to break a service into separate components if this will facilitate description of the service delivery strategy.)

<p>OPTION A <i>Revising or Adding to the SDS</i></p>	<p>OPTION B <i>Extending the Existing SDS</i></p>
<ol style="list-style-type: none"> 4. List all services provided or primarily funded by each general purpose local government and authority within the county which are revised or added to the SDS in Section IV, below. (It is acceptable to break a service into separate components if this will facilitate description of the service delivery strategy.) 5. For each service or service component listed in Section IV, complete a separate, updated <i>Summary of Service Delivery Arrangements</i> form (FORM 2). 6. Complete one copy of the <i>Certifications</i> form (FORM 4) and have it signed by the authorized representatives of participating local governments. [Please note that DCA cannot validate the strategy unless it is signed by the local governments required by law (see Instructions, FORM 4).] 	<ol style="list-style-type: none"> 4. In Section IV type, "NONE." 5. Complete one copy of the <i>Certifications for Extension of Existing SDS</i> form (FORM 5) and have it signed by the authorized representatives of the participating local governments. [Please note that DCA cannot validate the strategy unless it is signed by the local governments required by law (see Instructions, FORM 5).] 6. Proceed to step 7, below. <div data-bbox="824 1157 1516 1388" style="background-color: black; color: white; padding: 5px; text-align: center;"> <p><i>For answers to most frequently asked questions on Georgia's Service Delivery Act, links and helpful publications, visit DCA's website at http://www.dca.ga.gov/development/PlanningQualityGrowth/programs/servicedelivery.asp, or call the Office of Planning and Quality Growth at (404) 679-5279.</i></p> </div>

7. If any of the conditions described in the existing *Summary of Land Use Agreements* form (FORM 3) have changed or if it has been ten (10) or more years since the most recent FORM 3 was filed, update and include FORM 3 with the submittal.
8. Provide the completed forms and any attachments to your regional commission. The regional commission will upload digital copies of the SDS documents to the Department's password-protected web-server.

NOTE: ANY FUTURE CHANGES TO THE SERVICE DELIVERY ARRANGEMENTS DESCRIBED ON THESE FORMS WILL REQUIRE AN UPDATE OF THE SERVICE DELIVERY STRATEGY AND SUBMITTAL OF REVISED FORMS AND ATTACHMENTS TO THE GEORGIA DEPARTMENT OF COMMUNITY AFFAIRS UNDER THE "OPTION A" PROCESS DESCRIBED, ABOVE.

II. LOCAL GOVERNMENTS INCLUDED IN THE SERVICE DELIVERY STRATEGY:

In this section, list all local governments (including cities located partially within the county) and authorities that provide services included in the service delivery strategy.

Hall County

Cities of Braselton, Buford, Clermont, Flowery Branch, Gainesville, Gillsville, Lula, Rest Haven and Oakwood

III. SERVICES INCLUDED IN THE EXISTING SERVICE DELIVERY STRATEGY THAT ARE BEING EXTENDED WITHOUT CHANGE:

In this section, list each service or service component already included in the existing SDS which will continue as previously agreed with no need for modification.

- | | |
|---------------------------------------|------------------------------------|
| Airport | Indigent Defense |
| Animal Control | Inmate Labor |
| Attorney Services - Court Appointed | Jury |
| Building Permits & Inspections | Law Enforcement |
| Business & Alcohol License | Library |
| Cemetery | Magistrate Court |
| Clerk of Courts | Mental Health |
| Community Service Center | Municipal Court |
| Coroner | Probate Court |
| Courts (Superior, State, Juvenile) | Probation |
| Dept. of Children and Family Services | Public Health |
| E-911/Central Communications | Public Land & Building Maintenance |
| Emergency Management | Public Transportation |
| Emergency Medical Services | Storm Water Management |
| Elections | Street Lighting |
| Equalization Board | Tax Assessment |
| Extension Service | Tax Collection |
| Fire Protection | Voter Registration |
| Golf Course | |
| Human Resources | |

IV. SERVICES THAT ARE BEING REVISED OR ADDED IN THIS SUBMITTAL:

In this section, list each new service or new service component which is being added and each service or service component which is being revised in this submittal. For each item listed here, a separate Summary of Service Delivery Arrangements form (FORM 2) must be completed.

- | | |
|----------------------------------|-------------------------------------|
| Code Enforcement | Planning and Zoning/GIS |
| Convention/Public Assembly | Road Maintenance |
| Engineering | Sewage Collection & Treatment |
| Jail/Detention Center | Solid Waste Management & Recycling |
| Parks/Recreatin/Leisure Services | Traffic Control/Traffic Engineering |
| Water Transmission and Treatment | |

**Tax Equity Agreement
Service Delivery Strategy
2017 Update**

Hall County and all eight municipalities located wholly or partially within the borders of Hall County all agree that inequities exist within the County's taxing mechanism in place prior to July, 2017. These inequities involve the operational, capital, and indirect expenses less any associated departmental revenues related to the following services: Road Maintenance, Code Enforcement, Engineering, and Planning & Zoning.

Under the 2004 SDS Tax Equity Agreement, the Cities were provided a yearly reimbursement for the taxes collected from incorporated property owners by the County for these services. With the approval of the 2017 Service Delivery Strategy Update, Hall County will establish a new tax service district where only unincorporated properties will be taxed for these four services.

The following is agreed to be used to calculate the Non-Department revenue by source with Property tax equal to 53.9% of these revenues (FY2016 Audited Revenues).

General Fund Revenues	Audited Revenues	% of Revenues to Total
Property Tax	\$ 35,039,133	53.9%
Ad Valorem	\$ 1,407,117	2.2%
LOST	\$ 22,225,017	34.2%
Energy Excise	\$ 388,655	0.6%
TAVT	\$ 5,582,303	8.6%
Other Income	\$ 194,951	0.3%
Transfers	\$ 195,000	0.3%
	<u>\$ 65,032,176</u>	

The following is agreed to be used to calculate the revenue not collected within each municipality beginning with the 2018 tax bills. Additionally, these amounts equate to the FY2018 tax equity payments to be remitted to each municipality as the tax district structure noted on page 2 will not be applied to the tax bills until tax year 2018. Hall County will remit the payments identified in the subsequent chart by the end of FY2018.

	Tax Digest @ 40%		% of Tax Digest	Property Tax Supporting Planning, Engineering, Code Enforcement & Road Maint.
Braselton	\$	124,352,148	1.829%	\$ 55,819.29
Buford	\$	210,040,070	3.089%	\$ 94,282.94
Gainesville	\$	1,598,131,658	23.506%	\$ 717,370.54
Gillsville	\$	4,369,135	0.064%	\$ 1,961.22
Lula	\$	40,961,344	0.602%	\$ 18,386.76
Oakwood	\$	271,248,565	3.990%	\$ 121,758.26
Clermont	\$	24,763,116	0.364%	\$ 11,115.69
Flowery Branch	\$	290,655,009	4.275%	\$ 130,469.44
Municipalities	\$	2,564,521,045	37.719%	\$ 1,151,164.14

Beginning with tax year 2018 tax bills and continuing through the end of this agreement, Hall County will adopt the new tax districts as shown in the chart below. Each "X" represents that property owners within that jurisdiction will be billed for services within that tax district. Each year, Hall County will set the millage rate for Planning and Zoning, Engineering, Road Maintenance, Code Enforcement and Park and Recreation Services tax districts based on the process outlined above and as further described in the summary section of the Form 2 for each service.

Hall County Tax Year 2018 Property Tax Districts & Rates

Property Location	General Fund	Emergency Management Services	Planning & Zoning, Engineering, Road Maint, & Code Enforcement	Parks & Recreation Services	Fire Services	Total New County Levy	Current County Levy	Change
Unincorporated	X	X	X	X	X	X	X	0.343
Braselton	X	X		X	X	X	X	(0.449)
Buford	X	X		X	X	X	X	(0.449)
Clermont	X	X		X	X	X	X	(0.449)
Flowery Branch	X	X		X	X	X	X	(0.449)
Gainesville	X	X				X	X	(0.637)
Gillsville	X	X		X	X	X	X	(0.449)
Lula	X	X		X	X	X	X	(0.449)
Oakwood	X	X		X	X	X	X	(0.449)



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL

Service: Airport

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **City of Gainesville**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
City of Gainesville	User fees and state/federal grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Will not Change

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Airport Facility SDS	Gainesville, Hall County & Hall Municipalities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances and Resolutions and applicable FAA and state rules and regulations

7. Person completing form: **Chris Rotalsky, Public Works Director**
 Phone number: **770-535-6882** Date completed: 3-17-2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
Terry Palmer, Airport Manager 770-535-6882

**HALL COUNTY
AIRPORT
SERVICE DELIVERY STRATEGY**

The City of Gainesville owns and operates the only public airport facility located in Hall County. The Gainesville-Lee Gilmer Memorial Airport functions as a regional airport serving a multi-county area in Northeast Georgia. The airport is operated under the administration of the City's Department of Public Works.

Day-to-day operations are leased to Champion Aviation, a Fixed Based Operator (FBO) for management of aircraft tie downs, aircraft maintenance, and terminal facility including, fueling operations. The airport serves general and corporate aviation needs.

An Airport Advisory Committee provides community and airport users input to assist in developing policies and procedures for Airport operations. Operations are funded from DOT/FAA grants and revenues derived from use of services.

It is agreed that the delivery of airport services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of airport service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL	Service:Animal Control
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Hall County	General Fund
Gainesville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will occur

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Animal Control IGA	Hall County/Gainesville	1997-Ongoing
Animal Control SDS	Hall County & Cities	2017-2027
All municipalities by agreement	Municipalities	Ongoing

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State laws, local ordinances

7. Person completing form: **Rusty Ligon, Gainesville Community Development Director**
 Phone number: **770-531-6570** Date completed: 3/22/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
TYPE CONTACT NAME, TITLE & PHONE HERE

**HALL COUNTY
ANIMAL CONTROL
SERVICE DELIVERY STRATEGY**

The Hall County Animal Control Unit is co-located with the Hall County Animal Shelter. All animals confiscated or restrained by this unit are delivered to the shelter where each is held under prevailing guidelines. The animal control unit is funded primarily by the Hall County general fund and, through an intergovernmental agreement, receives partial funding from the City of Gainesville.

The Hall County Animal Shelter, a non-profit agency, maintains and operates the animal control shelter. This facility is staffed with approximately eighteen individuals and is located on Barber Road in Gainesville. Funding for the shelter is derived from gifts, donations, fees, the Hall County general fund and a contractual arrangement with the City of Gainesville.

It is agreed that the delivery of animal control services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of animal control service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:*Attorney Services-Court Appointed*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Hall County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Attorney Services - Court	Hall County & Cities	2017-2027
Appointed SDS		

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

There will be no changes.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
ATTORNEY SERVICES – COURT APPOINTED
SERVICE DELIVERY STRATEGY**

Hall County, within its court system, provides for the legal representation of those individuals who require legal counsel but are unable to afford this service. Those individuals seeking or directed to this service qualify based upon established criteria. This decision to provide indigent defense representation is generally left to the discretion of the court (presiding judge). This service is available to individuals appearing before the Superior, State or Juvenile Courts.

This attorney service is funded by way of the Hall County general fund, with cost and expenditures structured under a fee schedule established by the court in conjunction with county officials. This service is available to all citizens and non-citizens who are under charges before the courts of Hall County

It is agreed that the delivery of attorney services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of attorney service delivery.

Also see Indigent Defense Service Delivery Strategy for related information.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:Building Permits & Inspections

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Rest Haven Clermont, Flowery Branch, Gillsville, Lula & Oakwood**

- e.) Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County, Gainesville, Braselton	General Fund and Fees
Buford, Clermont, Flowery Branch	General Fund and Fees
Gillsville, Lula, Oakwood	General Fund and Fees
Rest Haven	General Fund and Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Building Inspection SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

There will be no changes.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
BUILDING PERMITS & INSPECTIONS
SERVICE DELIVERY STRATEGY**

Hall County provides building inspection services to all unincorporated areas of the county. Funding for this organization is largely provided by the Hall County general fund and user fees. The City of Gainesville has provided building inspection services since 1957. Today, the Inspections Division is part of the City's Community Development Department. The Inspections Division is charged with enforcing the International Building Code as prescribed by the International Code Council, mandated and amended by the State of Georgia. Funding for the Inspections Division is provided through fees collected and supplemented by the City's General Fund.

The International Building Code regulates the design, construction, quality of materials, erection, installation, alteration, repair, location, relocation, replacement, addition to, use and maintenance of buildings and structures in the City. Also this Code provides for the issuance of permits and collection of fees related to inspection services.

The cities of Braselton, Buford, Flowery Branch, Lula, Clermont, Gillsville and Oakwood provide building inspection services within their respective communities. Rest Haven permits and inspections are provided through the intergovernmental agreement with Buford. These services are funded by way of the general fund and user fees.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use **EXACTLY** the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL	Service:Business & Alcohol License
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula & Oakwood**

- e.) Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County, Gainesville, Braselton	General Fund and Fees
Buford, Clermont, Flowery Branch	General Fund and Fees
Gillsville, Lula, Oakwood	General Fund and Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Business & Alcohol License	Hall County & Cities	2017-2027
SDS		

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

There will be no changes.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
BUSINESS & ALCOHOL LICENSE
SERVICE DELIVERY STRATEGY**

Hall County solely funds the Business License and Alcohol License Department out of the Hall County general fund. The department provides business licensing services to unincorporated Hall County.

The cities of Flowery Branch, Gainesville, Oakwood, Lula, Braselton and Buford provide business licensing services and alcohol licensing services within their incorporated boundaries, and fund these services through their individual general fund accounts and user fees.

The cities of Clermont and Gillsville provide business licensing services within their incorporated boundaries, and fund these services through their individual general fund accounts and user fees.

It is agreed that the delivery of the business license and alcohol license services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of business license and alcohol license service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL

Service: Cemetery

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Cities of Gainesville, Oakwood, Buford, and Lula**)

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
City of Gainesville	General Fund, Lot Sales, Burial Fees, Interest from Perpetual Care Fund
Buford	General Fund, Lot Sales
Lula	General Fund, Lot Sales
Oakwood	General Fund, Lot Sales

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Will not change

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Cemetery SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances and Resolutions and State Laws

7. Person completing form: **Chris Rotalsky, Public Works Director**
 Phone number: **770-535-6882** Date completed: 3-17-2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY
CEMETERY
SERVICE DELIVERY STRATEGY

The City of Gainesville provides a municipal cemetery for Hall County residents. The city owns and operates Alta Vista Cemetery and Gainesville Mill Cemetery (which is now closed). The Cemetery Division is responsible for the day-to-day operation of both cemeteries. Duties include perpetual care of the grounds at both sites, lot sales, record keeping, marking of spaces for installation of monuments, inspection of monuments, assisting citizens with questions and/or problems, and planning for future expansion of undeveloped grounds.

Operations of Alta Vista Cemetery are funded by lot sales, perpetual care fund, and some subsidy from the city's general revenue fund.

The City of Buford owns, operates, and maintains a cemetery, paid for from the general fund and proceeds from lot sales, located off Little Mill Road in Buford.

The City of Lula owns and operates West View Cemetery (located off Old Cornelia Highway), paid for from the general fund and proceeds from lot sales.

The City of Oakwood owns and operates Oakwood cemetery located off Allen Street. Oakwood Cemetery is paid for from general fund and proceeds from lot sales.

It is agreed that the delivery of cemetery services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of cemetery service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL

Service: Clerk of Courts

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Hall County**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Clerk of Courts SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

There will be no changes.

7. Person completing form: **Bryan Lackey**

Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
CLERK OF COURTS
SERVICE DELIVERY STRATEGY**

Hall County provides full funding for the operation of the Clerk of Courts out of the Hall County general fund. This service is provided for all citizens of the county and, on many occasions, non-citizens are served by the activity. The offices of the Clerk of Courts are located in the Hall County Courthouse in downtown Gainesville.

It is agreed that the delivery of the Clerk of Courts services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of Clerk of Courts service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL

Service: Code Enforcement

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula, Rest Haven & Oakwood**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	Special Revenue Fund
Gainesville, Flowery Branch, Lula	General Fund
Oakwood, Braselton	General Fund
Buford, Rest Haven	General Fund
Clermont, Gillsville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Hall County will implement a Tax Service District method to begin with the 2018 tax bills. The 2017 tax equity will be handled in manner similar to the current arrangement, but with an updated formula for this one year prior to the Tax Service District method being implemented.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Code Enforcement SDS	Hall County & Cities	2017-2027
Tax Districts (Tax Equity)	Hall County & Cities	2017-2027
Buford\Rest Haven IGA	Buford & Rest Haven	on going

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local laws.

7. Person completing form: **Bryan Lackey**

Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
CODE ENFORCEMENT
SERVICE DELIVERY STRATEGY**

The Hall County Marshall's Office provides code enforcement services to all unincorporated areas of the county. Funding for this is provided by the Hall County special revenue fund. Capital funding for this service and associated with this service will be included in the total funding allocated for this service even if transferred out of the special revenue fund and into a capital projects fund. All costs associated with the provision of code enforcement services shall be paid by property owners in unincorporated Hall County, and no such costs shall be charged to municipal property owners within Hall County. Hall County shall include indirect costs as part of the calculation of the total cost associated with the provision of this service. The indirect costs incurred by County Departments provided to this service shall not drop below a total of 20% during the term of this agreement and will be reviewed and approved annually by all parties involved. Revenues used for the calculation of the total cost of the provision of this service shall only be from special revenue fund and all applicable revenues that directly coincide with code enforcement services.

The cities of Braselton, Buford, Clermont, Flowery Branch, Gainesville, Gillsville, Lula and Oakwood provide code enforcement services within their respective communities. Rest Haven conducts code enforcement services through an intergovernmental agreement with Buford. These services are funded by way of the general fund.

To satisfy the tax equity for this service, Hall County will implement a Tax Service District where services of Road Maintenance, Traffic Control/Traffic Engineering, Planning & Zoning, Engineering and Code Enforcement will be included under one millage rate that will be billed to unincorporated property owners only.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL COUNTY

Service: Community Service Center

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **City of Gainesville and Hall County**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
City of Gainesville	General Fund
Hall County Government	General Fund
GA Dept. of Community Affairs	State/Federal Grants
GA Dept. of Human Services	State/Federal Grants
Legacy Link	State/Federal Grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Will not change

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Intergovernmental Agreement	City of Gainesville & Hall County Government	Renewable
Community Serv. Center SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Staff of the Community Service Center will submit an annual budget for consideration by the City of Gainesville & Hall County Government.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 3/13/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

Service Delivery Strategy Narrative

Community Service Center/Introduction

The Community Service Center (CSC) is a jointly funded human service agency of the City of Gainesville and Hall County. Since 1973, the Community Service Center has coordinated and/or delivered several services designed to ameliorate specific problems and enhance the quality of life of individuals, families and communities. Today, the agency's resources are directed toward senior health and well-being, family financial management and public transportation. The department works closely with other local government and nonprofit agencies to create a seamless service delivery system that is easy for individuals and families to navigate and achieve success. Finally, the department uses local dollars to leverage major funds from private, state and federal sources.

The Gainesville-Hall County Community Service Center (CSC) has served as the human service coordinating agency for the greater Hall County area since 1970. For more than thirty years, the organization has identified and addressed significant social service gaps within the community. As such services have changed over the past three decades to meet the pressing and changing needs of the community. Over the years Gainesville and Hall County have used local tax dollars to leverage state and federally funded projects like homemaking, parenting education, counseling and psychotherapy, meals on wheels, senior center, financial services and telephone reassurance. As a department that serves residents of the City of Gainesville and Hall County the CSC is able to achieve an economy of scale that makes it both an effective and efficient provider of human services.

Historically, the agency made a monumental leap from a small *Neighborhood Center* to the *Community Service Center* in the 1970's during the *Model Cities Program*. This federal program sought to professionalize municipal and county services throughout the country as a way of helping communities develop into more sophisticated institutions. It was out of the *Model Cities Program* that the building which now houses the Community Service Center and previously housed Development Services was funded and constructed.

Services offered through the CSC are consistent with those offered in sophisticated growing urban communities and affords young, elderly, and moderate to low-income families the tools needed to overcome obstacles that could otherwise derail their individual growth and contribution to the larger community. The CSC addresses significant human service gaps that are not typically handled by nonprofits because they require a high level of interagency coordination as well as annual matching funds to leverage federal dollars. What follows are descriptions

- Dial-A-Ride Demand Response Vanpool Service
- Gainesville Connection Fixed Route Bus Service
- Meals on Wheels Home Delivered Meal Program
- Senior Life Center Congregate Meal Program

Service Delivery Strategy Narrative for Senior Services

MEALS ON WHEELS

Primary Function The Community Service Center receives state and federal funding through the Area Agency on Aging to manage several aging programs. *Meals on Wheels* is a nationally accredited program that coordinates 200+ volunteers to deliver some 350 nutritional weekday meals to older adults throughout Hall County.

Legacy Link is the clearinghouse for the Meals on Wheels programs. They use registered nurses to assess each new client using federal guidelines and establish a *Determination of Need Rating* (DON-R) before referring the person for service.

Eligible Clients Hall county residents age 60 and over and their dependent spouse/child. Some clients are younger in age but are eligible to receive services due to a combination of disability and financial need.

Special Comments Meals on Wheels first became accredited in 2002 and is one of three actively accredited programs in Georgia. The Community Council on Aging is a nonprofit agency whose mission is to advocate for older adults in Hall County. This group also raises several hundred thousand dollars each year for Meals on Wheels. Private contributions to CCOA allows for many more persons to participate in the program. Georgia has the 6th highest rate of food insecurity in the country.

Community Importance Retirees who maintain an active lifestyle live longer and healthier lives. The existence of programs such as Meals on Wheels helps prevent premature placement into expensive nursing homes.

Relationships Volunteers for the Meals on Wheels Program can pick up meals at one of three sites. The largest site is located at the main administrative office at 430 Prior Street, SE in Gainesville. The South Hall satellite site is located at St. Gabriel's Church and the North Hall Satellite site is located at United Methodist Church on Thompson Bridge Road. In addition to volunteers, Meals on Wheels is supported by several churches, civic groups and clubs located throughout Hall County. Twice a year, the Community Council on Aging submits a request for funds and volunteers via the City of Gainesville Public Utilities Department monthly billing. This effort alone reaches over 55,000 customers and helps to raise up to a hundred thousand dollars a year for this worthy program.

Service Delivery Strategy Narrative for Senior Services

SENIOR LIFE CENTER

Primary Function The Community Service Center receives state and federal funding through the Area Agency on Aging to manage several aging programs. The *Senior Life Center* consists of one large multi-functional facility located in the town center. Previously, the center also managed two other sites located in the northern and southern part of the county to provide a broad range of educational and social activities for older adults in NE Georgia. These programs are supported by 20+ volunteers recruited from throughout Hall County as well as members of the Hall County Community Council on Aging. As a day facility for older adults, the center is available each Monday through Friday. Members participate in a series of activities to include: exercise, continuing education, medication management, travel and nutrition.

Client Population Hall County Residents age 55 and over. Demographics: 80% of clients are female, 50% are widows, 75% have family in Georgia, 90% are low- to moderate-income.

Special Comments In 2008, the Senior Life Center received national accreditation from the National Association of Senior Centers making it the only actively accredited Senior Life Center in Georgia.

Importance Retirees who maintain an active lifestyle live longer and healthier lives.

The Senior Life Center provides a unique opportunity for seniors to meet and socialize in a safe environment.

Supportive programs like senior centers can prevent premature placement into costly nursing homes.

The Senior Life Center is planning a capital campaign to renovate the dated 25-year old building.

Relationships Guests of the center are transported to and from the center each day by Hall Area Transit's Dial-A-Ride vanpool service. Ninety percent of guests use this service.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

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COUNTY: HALL

Service: Convention/Public Assembly

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **City of Gainesville, GA**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Gainesville Parks & Recreation Board	Special Revenue Fund; User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Gainesville no longer operates the Georgia Mountain Center. The Service is now provided solely through the Gainesville Parks & Recreation Board revenues and user fees

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 4/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
TYPE CONTACT NAME, TITLE & PHONE HERE

**HALL COUNTY
CONVENTION/PUBLIC ASSEMBLY
SERVICE DELIVERY STRATEGY**

The City of Gainesville, GA owns and operates, through the Gainesville Parks and Recreation Board, the Gainesville Civic Center. The facility, located at 830 Green Street, NE, has served the Gainesville-Hall County area for seventy one (71) years.

The Civic Center has approximately 20,000 square feet of rental space for social, business and commercial events with a purpose of providing quality service which promotes business and generally enhancing the quality of life of the community it serves.

It is agreed that the delivery of Convention/Public Assembly services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of elected officials of Hall County to continue the process of Convention/Public Assembly service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service: *Coroner*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Hall County**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Hall County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Coroner SDS	Hall County and Cities	2017-2027
Medical Examiner	Hall County	

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State law, local legislation/act/ordinances.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
CORONER
SERVICE DELIVERY STRATEGY**

Hall County provides coroner services for the entire county population and geographic area. This service is funded from the Hall County general fund.

It is agreed that the delivery of coroner services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of coroner service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL

Service: Courts (Superior, State, Juvenile)

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Hall County**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund, Fines, Forfeitures

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Courts SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

No mechanisms will be required

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
COURTS
SUPERIOR, STATE AND JUVENILE
SERVICE DELIVERY STRATEGY**

The Hall County Superior Court, State Court and Juvenile Court of Hall County operate out of the Hall County Courthouse located in downtown Gainesville, Georgia. The court processes are available to all citizens within the county and to individuals from outside.

The funding of these courts is accomplished through the Hall County General Fund and from court costs assessed.

The Superior Court is a component of the Northeastern Judicial Circuit which includes Dawson and Hall counties. The State of Georgia provides, on occasion, funding for training and educational pursuits for officers of the courts. The superior, state and juvenile courts are structured under state law.

Officials of Hall County and all of its municipalities agree that the service provided by the superior, state and juvenile courts of Hall County is not duplicating or overlapping in its implementation.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL	Service: <i>Dept. of Children and Family Services</i>
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Hall County**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Hall County	General Fund
State of Georgia	Allocated Funding

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
DFCS SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and local laws

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 03/10/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
TYPE CONTACT NAME, TITLE & PHONE HERE

**HALL COUNTY
DEPARTMENT OF FAMILY AND CHILDREN SERVICES
SERVICE DELIVERY STRATEGY**

The Hall County Department of Family and Children Services (DFACS) is a division of Department of Human Services. The agency's mission is to enable families and individuals to provide the care, protection and experiences essential to their well-being.

The mission is executed through four primary goals which include: 1) the families supporting the economic and social well-being of each individual member, 2) professional staff helping people to help themselves, 3) local departments as points of entry into a comprehensive service delivery system for those in need, and 4) concerned communities in cooperation with the division directing resources toward fostering healthy individuals and families.

A professional staff located on McEver Road Extension provides technical assistance to all residents within Hall County. Funding for the Department is provided by the State of Georgia and Hall County general funds.

It is agreed that the delivery of social services within Hall County, as currently implemented, does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of community social service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL	Service: E-911/Central Communications
---------------------	--

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	Hall County Special Revenue Fund and E-911 fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Public Safety	Gainesville - Hall County	2013 - renewable
Intergovernmental Services Agreement		
Tax Districts	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State law, local ordinances and/or FCC regulations

7. Person completing form: **Jay Parrish City of Gainesville**
 Phone number: **770-538-2442** Date completed: 03/10/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
TYPE CONTACT NAME, TITLE & PHONE HERE

**HALL COUNTY
E-911/CENTRAL COMMUNICATIONS
SERVICE DELIVERY STRATEGY**

Hall County provides 911 service countywide with revenues generated from a special tax district and E-911 fees. The Communication Center, located on Crescent Drive, provides emergency and non-emergency communication services throughout Hall County. Emergency (911) and non-emergency calls are received and dispatched to the appropriate emergency response agency by Central Communications personnel.

The City of Gainesville and Hall County entered into a contractual agreement titled Public Safety Intergovernmental Services Agreement on November 14, 2013 for county-wide communication 911 services. This contract outlines delineated and shared responsibilities of the two governments for this service.

It is agreed that the delivery of E-911 services within Hall County, as currently implemented is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of E-911 service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL

Service: Elections

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula & Oakwood**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund
Buford, Clermont, Flowery Branch	General Fund - City Elections Only
Gillsville, Lula, Oakwood	General Fund - City Elections Only
Gainesville, Braselton	General Fund - City Elections Only

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Elections SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local laws.

7. Person completing form: **Bryan Lackey**

Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
ELECTIONS
SERVICE DELIVERY STRATEGY**

Hall County conducts and provides administration for federal, state and county elections. Funding for this service is achieved from the county's general fund. All qualified county residents have availability of this service. These elections are coordinated by the County Registrar and the Election Board of Supervisors. The cities of Gainesville, Flowery Branch, Gillsville, Lula, Oakwood, Braselton, Buford and Clermont conduct municipal elections and may contract with Hall County for these services. The municipal elections are funded from the municipal general fund from each respective community.

The elections are held by the county or by municipalities. All must adhere to laws governing these activities.

It is agreed that the delivery of elections services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of elections service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:EMERGENCY MANAGEMENT

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County Intergovernmental Agreement	Special Revenue Fund, State and Federal Grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

There will be no change to previous arrangements.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Emergency Management SDS	Hall County and Cities	1997 - Ongoing

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

There will be no changes.

7. Person completing form: **Emergency Management Agency Director David Kimbrell**
 Phone number: **770-536-3132** Date completed: 06/12/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY
EMERGENCY MANAGEMENT
SERVICE DELIVERY STRATEGY

Emergency management is conducted in Hall County on a countywide basis. Funding for these activities is provided through the Hall County special revenue fund with a small percent coming from federal (FEMA) and state (GEMA) grant funds.

Hall County Emergency Management serves all of the unincorporated areas and each of the incorporated cities on an equal basis. The department is staffed by paid professionals, provides numerous training opportunities, and participates in local and statewide drills.

It is agreed that the delivery of emergency management services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of emergency management service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL	Service:EMERGENCY MEDICAL SERVICES
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	Special Revenue Fund and User Fees
Gainesville - Basic Life Support	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

There will be no change to previous arrangements.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Automatic Aid Agreement	Gainesville - Hall County	1997 - Ongoing
Mutual Aid Agreement	Gainesville - Hall County	1997 - Ongoing

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and Local Legislation

7. Person completing form: **Jeff Hood**

Phone number: **770-531-6838** Date completed: 03/13/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY
EMERGENCY MEDICAL SERVICES
SERVICE DELIVERY STRATEGY

Emergency medical service is provided countywide (including all cities) and is funded by Hall County's Special Revenue fund. Hall County performs all transport with basic and advanced life support service under this arrangement. In addition, the City of Gainesville provides staff and equipment for a first response service to all city residents. In addition to the County service, this basic life support is provided on all medical calls for service within the city.

Gainesville and Hall County each respectively administer, maintain and operate a comprehensive fire suppression system which includes emergency medical services. The supporting facilities and equipment are situated strategically throughout each jurisdiction based upon risk, population accessibility, jurisdiction and other considerations. Each fire component has a well-trained, qualified, state certified staff of emergency medical technicians who are prepared to act spontaneously in delivering high quality first responder emergency medical services on duty 24 hours each day. In addition, many of the city and county law enforcement officers have basic and/or advanced training in this area, thus expanding this service and establishing, in many circumstances, a quicker response time.

Gainesville and Hall County have entered into Fire Department Automatic Aid and Mutual Aid Agreements. These agreements outline a process for coordination and cooperation of the two governments in the areas of fire suppression and emergency medical services. These agreements remain in effect and are the basis for a more comprehensive protection package for the citizens of both communities.

It is agreed that the delivery of emergency medical services within Hall County and the City of Gainesville, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of emergency medical service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL	Service:Engineering
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1. Check one box that best describes the agreed upon delivery arrangement for this service:
- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

 - b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

 - c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

 - d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula, Rest Haven & Oakwood**

 - e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
- Yes** (if "Yes," you must attach additional documentation as described, below)

 - No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	Special Revenue Fund, GDOT on project-by-project basis, SPLOST
Gainesville, Flowery Branch, Lula	General Fund, Water & Sewer Revenues
Oakwood, Braselton	General Fund, Water & Sewer Revenues
Buford, Rest Haven	General Enterprise Fund, User Fees
Clermont, Gillsville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Hall County will implement a Tax Service District method to begin with the 2018 tax bills. The 2017 tax equity will be handled in manner similar to the current arrangement, but with an updated formula for this one year prior to the Tax Service District method being implemented.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Engineering SDS	Hall County & Cities	2017-2027
Tax Districts (Tax Equity)	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local laws.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
ENGINEERING
SERVICE DELIVERY STRATEGY**

The office of Engineering of Hall County provides engineering services to all unincorporated areas of the county. The engineering office serves to aid in the development and implementation of all commercial and large-scale residential initiatives to include site preparation, grading, and road infrastructure improvements. Funding for this organization is largely provided by the Hall County Special Revenue Fund. Capital funding for this service and associated with this service will be included in the total funding allocated for this service even if transferred out of the Special Revenue Fund and into a capital projects fund. All costs associated with the provision of engineering services shall be paid by property owners in unincorporated Hall County, and no such costs shall be charged to municipal property owners within Hall County. Hall County shall include indirect costs as part of the calculation of the total cost associated with the provision of this service. The indirect costs incurred by County Departments provided to this service shall not drop below a total of 20% during the term of this agreement and will be reviewed and approved annually by all parties involved. Revenues used for the calculation of the total cost of the provision of this service shall be from Special Revenue Fund and all applicable revenues that directly coincide with engineering services. Additional funding is available through the Georgia Department of Transportation on a qualifying project basis and Special Purpose Local Option Sale Tax (SPLOST); however, these funding mechanisms are not part of the service delivery formula which is based upon property tax collections.

The City of Gainesville Public Works Department's Engineering Division is responsible for all related engineering associated with street and drainage infrastructure improvements and commercial site development review. This division is solely funded by the city's general fund with some funding from Georgia DOT.

The cities of Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula and Oakwood provide engineering services within their respective communities. These services are funded by way of the general fund, enterprise fund and user fees. Rest Haven conducts engineering services through its planning and zoning intergovernmental agreement with Buford.

To satisfy the tax equity for this service, Hall County will implement a Tax Service District where services of Road Maintenance, Traffic Control/Traffic Engineering, Planning & Zoning, Engineering and Code Enforcement will be included under one millage rate that will be billed to unincorporated property owners only.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:*Equalization Board*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Equalization Board SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local ordinances, state law

7. Person completing form: **Bryan Lackey**

Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
EQUALIZATION BOARD
SERVICE DELIVERY STRATEGY**

The state mandated Equalization Board is comprised of six (6) members which are appointed by the grand jury. The State of Georgia must certify all members. The function of the board is to hear property appraisal appeals which have not been resolved by the Hall County Board of Assessors. Funded by the Hall County general fund, the Equalization Board services Hall County and all municipalities within.

It is agreed that the delivery of Equalization Board service within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of Equalization Board service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL	Service:Extension Service
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Hall County	General Fund
State of Georgia	University of Georgia, Cooperative Extension Service

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Extension Service SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local ordinances, state law

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
EXTENSION SERVICES
SERVICE DELIVERY STRATEGY**

The Cooperative Extension Service of Hall County is a direct division of the University of Georgia College of Agriculture which serves as the administrative body. This agency is located in Gainesville, Georgia and serves to provide technical and educational support with regard to agricultural, natural resource, and horticultural best management practices. Family and Consumer Science, as well as 4-H Youth Services is offered by this agency.

The Hall County general fund provides the office space and supplies, travel money, and funding for staff salaries. Salaries are funded by the University of Georgia College of Agriculture and the Hall County general fund.

The Cooperative Extension Service operates under a memorandum of understanding with Hall County which delineates the types of services provided and the percentage of funding to be provided by the County.

It is agreed that the delivery of extension services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of extension service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL	Service:FIRE PROTECTION
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Gainesville and Hall County**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	Special Tax District
Gainesville	General Fund and Grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

There will be no change to previous arrangements.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Fire Protection Automatic Aid	City of Gainesville and Hall County	1997 - Ongoing
Fire Protection Mutual Aid	City of Gainesville and Hall County	1997 - Ongoing

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

ISO requirements, state law, and local law.

7. Person completing form: **Jeff Hood**
 Phone number: **770-531-6838** Date completed: 03/13/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY
FIRE PROTECTION
SERVICE DELIVERY STRATEGY

Hall County provides fire protection services for the unincorporated areas of the county as well as the smaller municipalities of Clermont, Flowery Branch, Gillsville, Lula, Oakwood, and those portions of the cities of Braselton and Buford that are geographically located in Hall County.

The City of Gainesville provides fire protection services within the city limits and has entered into automatic and mutual aid agreements with Hall County and mutual aid agreement with the state of Georgia.

Both departments provide fire suppression, protection, and prevention through paid professional staff.

Dispatching is accomplished through a central communications center as part of the E-911 system.

It is agreed that the delivery of fire protection services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of fire protection service delivery. However, based on the current funding method for the Hall County Fire District, property owners in the unincorporated areas benefit from a property tax millage roll back based on the amount of insurance premium tax payment Hall County Government receives from the State of Georgia. In order to provide property owners in the incorporated areas of the Hall County Fire District with the same property tax millage rate rollback provided to the unincorporated property tax payers, the municipalities located within said District should have the option to pay Hall County Government the amount of its insurance premium tax payment received from the State of Georgia. Due to the tax millage rate differential for municipal property owners located in the Hall County Fire District, the affected municipalities have the right under this agreement to pursue other fire service delivery strategies including self-performance, intergovernmental agreements or public-private partnerships. In the event that the municipalities chose to exercise

the option of providing fire services via self-performance, IGAs, or public-private partnerships, the County must be given 24-months notice. If that option is pursued and implemented, that municipality is fully responsible for fire service.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:*Golf Course*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Gainesville**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Gainesville	User Fees, General Fund
Chicopee Woods Area Park	User Fees
Commission	

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Golf Course SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local ordinances

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
GOLF COURSE
SERVICE DELIVERY STRATEGY**

The Chicopee Woods Golf Course is owned and operated by the Chicopee Woods Area Park Commission and is available to the public. The Chattahoochee Golf Club, located in the City of Gainesville, is owned by the City of Gainesville, managed by the City of Gainesville and is also available to the public. Both courses are self-sufficient inasmuch as they are funded by consumer user fees.

It is agreed that the delivery of golf course services within Hall County and the City of Gainesville, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County and the City of Gainesville to continue this process of golf course service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:*Human Resources*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula & Oakwood**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County, Gainesville, Braselton	General Fund
Buford, Clermont, Flowery Branch	General Fund
Gillsville, Lula, Oakwood	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Human Resources SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Applicable Federal, State and Local legislation.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
HUMAN RESOURCES
SERVICE DELIVERY STRATEGY**

Each local government in Hall County is responsible for providing its own human resources functions.

The cities of Clermont, Lula, Gainesville, Gillsville, Flowery Branch, Oakwood, Braselton and Buford remain individually responsible for human resource services within their respective boundaries. Said services are supported by the municipalities' general fund.

It is agreed that the delivery of human resources services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of human resources service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL	Service: <i>Indigent Defense</i>
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Hall County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Indigent Defense SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

There will be no changes.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
INDIGENT DEFENSE
SERVICE DELIVERY STRATEGY**

Hall County provides indigent defense services to unincorporated Hall County and the cities of Clermont and Lula. Funding is derived from Hall County's general fund and from the Georgia Indigent Defense Council.

In their respective jurisdictions, the cities of Gainesville, Flowery Branch, Oakwood and Buford will provide and pay for indigent defense for those individuals who require legal counsel but are unable to afford this service for cases brought before their Municipal Courts.

It is agreed that the delivery of indigent defense services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of indigent defense service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL	Service:Inmate Labor
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Buford**

- e.) Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund
Buford	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Inmate Labor SDS	Hall County	2017-2027
Prison Work Detail IGA	Hall County, Oakwood	On going
Inmate Labor	Buford, Phillips State Prison	
Prison Work Detail IGA	Hall County, Flowery Branch	On-going

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local ordinances, state law

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
INMATE LABOR-CORRECTIONAL INSTITUTE
SERVICE DELIVERY STRATEGY**

Hall County Correctional Institute provides an inmate labor force to serve all Hall county governmental departments and City of Gainesville governmental departments. This inmate labor service is funded by the Hall County general fund.

Intergovernmental contracts for inmate labor may be commissioned between the Hall County Correctional Institute and other incorporated governments located within Hall County.

Currently, the correctional institute has a contract to provide inmate labor for the City of Gainesville, City of Lula, City of Oakwood, and City of Flowery Branch. Additionally, the correctional institute commissions inmates to provide labor for the Georgia State Patrol, and Department of Transportation. The City of Buford contracts with Phillips State Prison for inmate labor.

It is agreed that the delivery of the inmate labor-correctional institute services within Hall County, as currently implemented is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of inmate labor-correctional institute service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL

Service: Jail/Detention Center

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Hall County**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General fund, fees, federal and state grants
Gainesville, Flowery Branch	Fine add-on and booking and boarding fees and General fund
Oakwood	Booking and boarding fees and General fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Cities with municipal police departments pay the cost of booking and boarding detainees arrested for municipal crimes.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Jail Construction and Staff Act	Hall County	2011- renewable
Intergovernmental Agreement	Hall County/Gainesville	renewable
Intergovernmental Agreement	Hall County/Oakwood	renewable
Intergovernmental Agreement	Hall County/Flowery Branch	renewable

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, state and local laws

7. Person completing form: **Bryan Lackey City Manager for City of Gainesville**
 Phone number: **770-297-5495** Date completed: 03/10/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
TYPE CONTACT NAME, TITLE & PHONE HERE

**HALL COUNTY
JAIL/DETENTION CENTER
SERVICE DELIVERY STRATEGY**

The Hall County Sheriff's Office operates an 1134 inmate capacity jail facility located on the outskirts of the City of Gainesville. The jail administration and operation is funded from the county general fund and from fees obtained from Gainesville and other jurisdictions for housing detainees.

County-wide service is provided by Hall County through the general fund. A service agreement with the cities of Gainesville, Oakwood and Flowery Branch provides for incarceration of Municipal Court detainees and recovery of cost for booking and housing those detainees.

In addition to a detainee awaiting trial and sentencing, the jail also houses state prisoners awaiting transportation to state facilities and federal detainees.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:*Jury*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Jury SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local ordinances, state law

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
JURY
SERVICE DELIVERY STRATEGY**

Jury service in Hall County is provided at the superior and state court level. The jury pool is obtained from the voter registration list which is formulated based upon participant qualification. Prior to each term of court, a list of potential jurists is determined by random jury selection from the pool. Those names are then removed from the pool until the entire pool is exhausted at which time the process repeats itself. All qualifying residents of Hall County have an opportunity to participate in the jury service.

It is agreed that the delivery of jury services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of jury service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: **HALL**

Service: **Law Enforcement**

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service:

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Oakwood, Flowery Branch and Braselton**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General fund, Federal and State Grants
Gainesville	General fund, Federal and State Grants
Oakwood	General fund, Federal and State Grants
Flowery Branch	General fund, Federal and State Grants
Braselton	General fund, Federal and State Grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Law Enforcement SDS	Hall County, Gainesville, Oakwood, Flowery Branch and Braselton	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

7. Person completing form: **Bryan Lackey City Manager for City of Gainesville**
 Phone number: **770-297-5495** Date completed: 03/10/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
TYPE CONTACT NAME, TITLE & PHONE HERE

**HALL COUNTY
LAW ENFORCEMENT
SERVICE DELIVERY STRATEGY**

The Hall County Sheriff's Office provides a number of activities for the Hall County community. Primarily, this agency provides law enforcement protection for citizens of the county and a number of functions under the Sheriff's Office and these all relate to either law enforcement or court activities. The Sheriff's Office is funded from the Hall County General Fund.

The City of Gainesville maintains and operates a full-time law enforcement department. The offices are located on Queen City Parkway in Gainesville, Georgia. All department activities are initiated from this location. There are several divisions within the department but all functions go to the protection of citizens and visitors of Gainesville. The agency does not normally operate out of the geographic limits of the City of Gainesville; however, it will respond routinely under a mutual aid circumstance with other law enforcement agencies. The Gainesville Police Department is funded from City of Gainesville General Funds.

The cities of Flowery Branch, Oakwood and Braselton provide full-time law enforcement to their respective citizens by way of their individual law enforcement components. Services from these departments are confined to each community separately except under an emergency mutual aid assistance circumstance from other law enforcement agencies. Each respective department is funded from their cities individual general fund.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:Library

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Braselton & Clermont**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund, Georgia Public Library Service/Board of Regents
Braselton	General Fund
Clermont	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Library SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local ordinances, state law

7. Person completing form: **Bryan Lackey**

Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
LIBRARY
SERVICE DELIVERY STRATEGY**

Library services are provided to Hall County residents on a countywide basis with five (5) branches located in the City of Gainesville, City of Flowery Branch, unincorporated Murrayville (Northwest Hall), unincorporated South Hall (Blackshear Place), and unincorporated North Hall. The libraries are governed by a Library Board, of which Hall County appoints all members. Funding for the libraries is derived in part from Hall County (70%) and in part from the Georgia Public Library Service/Board of Regents. With respect to funding derived from Hall County, a contractual relationship does not exist; rather, the Library Board requests such monies on an annual basis.

The Cities of Braselton & Clermont operate and maintain libraries within their jurisdictions. The funding for these libraries are derived from general funds.

It is agreed that the delivery of library services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of library service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:Magistrate Court

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Magistrate Court SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and local laws.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
MAGISTRATE COURT
SERVICE DELIVERY STRATEGY**

Hall County's Magistrate Court office serves to provide judicial services to all constituents within Hall County. Funding for this organization is provided by the Hall County general fund.

It is agreed that the delivery of magistrate court services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of magistrate court service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:*Mental Health*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund, Federal Grant, State Grant, User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Mental Health SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and local laws.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
MENTAL HEALTH SERVICES
SERVICE DELIVERY STRATEGY**

Mental health services are provided countywide through AVITA Community Partners. Funding for mental health, behavioral health, substance abuse and developmental disability services is derived from federal and state grants, the Hall County general fund, as well as user fees.

It is agreed that the delivery of mental health, behavioral health, substance abuse and developmental disability services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of mental health service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY:HALL

Service:*Municipal Court*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Cities of Gainesville, Flowery Branch, Oakwood, Buford and Braselton**)

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Gainesville	General Fund; User Fees
Flowery Branch	General Fund; User Fees
Oakwood	General Fund
Buford	General Fund; User Fees
Braselton	General Fund; User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Municipal Court SDS	Hall County	July 2017 - renewable

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and Local Laws

7. Person completing form: **Bryan Lackey, Gainesville City Manager**
 Phone number: **(770) 535-6865** Date completed: 03/22/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
MUNICIPAL COURT
SERVICE DELIVERY STRATEGY**

Municipal court services within Hall County are provided individually by each of the municipalities excluding the cities of Clermont, Gillsville, and Lula. Such services for the aforementioned cities are not provided by Hall County.

The cities of Gainesville, Flowery Branch, Oakwood, Braselton and Buford provide municipal court services for their citizens. These services are supported respectively by each of the municipalities' general funds.

It is agreed that the delivery of the Municipal Court services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of Municipal Court service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY: HALL

Service: Parks/Recreation/Leisure Services

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County provides Parks and Leisure Services in unincorporated Hall and all Cities with the exception of the City of Gainesville who has established their own Special Service District for Parks and Recreation.**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	Special Revenue Fund; User Fees
Gainesville	Special Revenue Fund; User Fees; Donations; Grants
Clermont; Oakwood	Hall County Special Revenue Fund; General Fund; User Fees
Flowery Branch; Buford	Hall County Special Revenue Fund; General Fund; User Fees
Gillsville; Braselton; Lula	Hall County Special Revenue Fund; General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Hall County will implement a Tax Service District method to begin with the 2018 tax bills.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Clarks Bridge Park (LLOP)	Hall County/Gainesville/USACOE	10/1/1994-9/3/2019
Allen Creek Soccer Complex	Hall County/Gainesville	11/21/2001-5 yr renewal
Parks Recreation SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local laws.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 4/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
TYPE CONTACT NAME, TITLE & PHONE HERE

**HALL COUNTY
PARKS/RECREATION/LEISURE SERVICES
SERVICE DELIVERY STRATEGY**

Hall County operates and maintains a Parks and Leisure Services program primarily for all Hall County residents which include divisions in Athletics, Programming, Special Events and Park Maintenance. The Department consists of over 1,600 acres of park space, 22 parks, playgrounds, 3 community centers (fitness rooms, community rooms), 2 amphitheaters, 2 dog parks, an agricultural center, a campground, RV Park, multi-use trails, abundant greenspace, boat launching ramps, disc golf course, 10 soccer fields (in partnership with the City of Gainesville) and a well-rounded program of activities and special events. Full-time and seasonal/part-time staff conduct the activities of the Department. Hall County plans to establish a Special Tax District, similar to what is already established in the City of Gainesville, to fund the Parks and Leisure Service program.

Hall County and the City of Gainesville share joint “ownership” through the United States Army Corps of Engineers for Clarks Bridge Park (known as the Lake Lanier Olympic Park). Both governmental entities have a contractual agreement with Gainesville-Hall '96 for the operation and maintenance of the facility. Both governmental entities also share joint “ownership” of the Allen Creek Soccer Complex. All costs are shared on percentage of population basis.

The **Gainesville Parks and Recreation Agency** was created by referendum in 1924 and is governed by a 9 member appointed Board and maintains, operates and protects 644 acres of parkland. With the passage of this referendum, a Special Tax District was established to fund the Gainesville Parks and Recreation Agency. The acreage increased significantly last year (2016) with the addition of 190 acres dedicated to the construction of a regional youth athletic complex. In total, the Agency boasts 22 parks; 14 miles of blue-ways; 11 miles of multi-use trails; Rock Creek Greenway (consisting of Longwood Park, Wilshire Trails Park, Ivey Terrace Park and Rock Creek Veterans Park); Midtown Greenway; 3 major community rental facilities (Gainesville Civic Center, Fair Street Neighborhood Center and Martha Hope Cabin); an aquatic facility consisting of 4 swimming pools (indoor 10 lane 25 yard X 25 meter, 4 lane 10 yard X 25 yard instructional pool and an outdoor Splash Zone); 10 baseball/softball fields; 10 soccer fields (in partnership with Hall County); 2 multi-purpose fields; 15 public tennis courts; 2 amphitheaters; and 12 community playgrounds. The Agency is nationally accredited through the National Recreation and Park Associations Commission on Accreditation for Parks and Recreation Agency's (CAPRA); one of 10 in the state of Georgia and one of 155 in the nation. A 36 member full-time staff and 167 seasonal/part-time/volunteer staff carry out the comprehensive program of activities for all age groups. Since the City of Gainesville already has established a Special Tax District, properties within the City will not be included within the Hall County Special Tax District for Parks and Leisure Services to avoid double taxation.

The **City of Oakwood** operates a city park and swimming pool (outdoor seasonal) as its recreation program. The **City of Flowery Branch** owns, leases, and operates several recreational parks including a small lakefront park. The **City of Clermont's** recreation program consists of Clermont Chattahoochee Center and pavilion, Market Street pavilion, Clay Gailey park pavilion, Grover & Lucille Hood Community Center. The **City of Gillsville** operates a small community park and picnic area.

The **City of Buford's** recreation program consists of the Buford Community Center (1,800 amphitheater, town park lawn and pergola and fountain, Buford Youth Sports Complex (football, soccer, and lacrosse), Legion Field (baseball/softball). Buford City Park (gymnasium), Main Street Park and amphitheater.

The **City of Braselton's** recreation program consists of a park near downtown with a playground, tennis courts and pavilion; Mulberry RiverWalk (walking path, perennial gardens, footbridges and picnic areas) along the Mulberry River. The City of Braselton has identified the Mulberry River and its banks as a portion of Braselton that should be protected and to further this purpose has acquired over 200 acres along the river.



SERVICE DELIVERY STRATEGY

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COUNTY: HALL

Service: *Planning and Zoning/GIS*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula, Rest Haven & Oakwood**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County, Gainesville, Braselton	Special Revenue Fund and Fees
Buford, Clermont, Flowery Branch	General Fund and Fees
Gillsville, Lula, Oakwood	General Fund and Fees
Rest Haven	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Hall County will implement a Tax Service District method to begin with the 2018 tax bills. The 2017 tax equity will be handled in manner similar to the current arrangement, but with an updated formula for this one year prior to the Tax Service District method being implemented.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Planning & Zoning SDS	Hall County & Cities	2017-2027
IGA for GIS, property addressing and Permitting	Hall County, Gainesville, Oakwood, Flowery Branch	10/9/2003 - Annual Renewal
System Services		
Tax Districts (Tax Equity)	Hall County & Cities	2017-2027
Buford/Rest Haven IGA	Buford & Rest Haven	on going

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and local laws.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
PLANNING AND ZONING AND
GEOGRAPHIC INFORMATION SERVICE
SERVICE DELIVERY STRATEGY**

Hall County coordinates the preparation of the Comprehensive Land Use Plan with municipalities in Hall County. However, each municipality is responsible for the preparation of their own Comprehensive Land Use Plan. The staff of the county and independent municipalities administers separate zoning regulations which have been approved by the respective Boards of Commissioners and City Councils. Funding for this organization is largely provided by the Hall County Special Revenue Fund. Capital funding for this service and associated with this service will be included in the total funding allocated for this service even if transferred out of the Special Revenue Fund and into a capital projects fund. The millage rate associated with the provision of planning and zoning and GIS services shall be paid by property owners in unincorporated Hall County, and no millage rate shall be charged to municipal property owners within Hall County. Hall County shall include indirect costs as part of the calculation of the millage rate associated with the provision of this service. The indirect costs incurred by County Departments provided to this service shall not drop below a total of 20% during the term of this agreement and will be reviewed and approved annually by all parties involved. Revenues used for the calculation of the total cost of the provision of this service shall be from Special Revenue Fund and all applicable revenues that directly coincide with planning and zoning services.

Also, the Hall County Planning Department provides geographic information service to Hall County, the City of Gainesville, and, the City of Flowery Branch, and the City of Oakwood, with each jurisdiction sharing in a prorated portion of the cost of the operation of the geographic information section of the Planning Department.

To satisfy the tax equity for this service, Hall County will implement a Tax Service District where services of Road Maintenance, Traffic Control/Traffic Engineering, Planning & Zoning, Engineering and Code Enforcement will be included under one millage rate that will be billed to unincorporated property owners only.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY: HALL

Service: Probate Court

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Hall County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Probate Court SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and local laws.

7. Person completing form: **Bryan Lackey**

Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
PROBATE COURT
SERVICE DELIVERY STRATEGY**

Probate services are provided countywide by Hall County. Governed by state and local laws, the service is funded by Hall County's general fund.

It is agreed that the delivery of probate services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of probate service delivery.



SERVICE DELIVERY STRATEGY

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COUNTY:HALL

Service:Probation

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Cities of Gainesville, Flowery Branch, Oakwood, Buford and Braselton**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	Violator Fees
Gainesville	Violator Fees
Flowery Branch	Violator Fees
Oakwood	Violator Fees
Buford	Violator Fees
Braselton	Violator Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Probation SDS	Separately with Hall County, Gainesville, Flowery Branch, Oakwood, Buford, and Braselton	July 2017 - renewable

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances, State Law

7. Person completing form: **Bryan Lackey, Gainesville City Manager**
 Phone number: **(770) 535-6865** Date completed: 03/22/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
PROBATION
SERVICE DELIVERY STRATEGY**

Hall County and the cities of Gainesville, Flowery Branch, Oakwood, Buford and Braselton contract with a private entity for the provision of probation services. The cities serve only their incorporated boundaries, whereas, Hall County provides such services to the cities of Clermont, Gillsville and Lula, as well as unincorporated Hall County.

In the county and each of the municipalities listed above, violator fees support probation services.

It is agreed that the delivery of Probation services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of Probation service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY:HALL

Service:Public Health

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund, Federal Grant, State Grant, User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Public Health SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and local laws.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
PUBLIC HEALTH
SERVICE DELIVERY STRATEGY**

Hall County provides public health services countywide. Federal and state grants, as well as user fees, fund such services. In addition, the Health Department Board requests such monies from Hall County on an annual basis. The Hall County Health Department offers a medical and dental clinic, and programs including environmental health, vital records, immunizations, family planning and child health.

It is agreed that the delivery of public health services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of public health service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:Public Land & Building Maintenance

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula & Oakwood**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County, Gainesville, Braselton	General Fund
Buford, Clermont, Flowery Branch	General Fund
Gillsville, Lula, Oakwood	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
PL&B SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

There will be no changes.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 05/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
PUBLIC LAND AND BUILDING MAINTENANCE
SERVICE DELIVERY STRATEGY**

Public land and building maintenance services are implemented individually by each local government authority.

The cities of Clermont, Lula, Gainesville, Gillsville, Flowery Branch, Oakwood, Braselton and Buford remain individually responsible for public land and building maintenance within their respective boundaries. Said services are supported by the municipalities' general fund.

It is agreed that the delivery of public land and building maintenance services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of public land and building maintenance service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL COUNTY

Service: *Public Transportation*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Gainesville, Hall County**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
City of Gainesville	General Fund, rider fares
Hall County Government	General Fund, rider fares
Georgia Dept. of Transportation	State DOT Funding
Federal Transit Administration	Federal Transit Administration Funding

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Will not change

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Intergovernmental Agreement	City of Gainesville & Hall County Government	Renewable
Public Transportation SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Staff of the Community Service Center will submit an annual budget for consideration by the City of Gainesville & Hall County Government.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 3/13/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

Service Delivery Strategy Narrative for Public Transportation

GAINESVILLE CONNECTION

Primary Function The Community Service Center is home to the fixed route bus service known as Gainesville Connection. This system features over 200 bus stops located along major arteries in Gainesville, the northern portion of Oakwood and unincorporated Hall County along Atlanta Highway. Gainesville Connection provides affordable and convenient transportation that help residents access employment, health care, social services, government offices, educational opportunities, and recreational sites. Gainesville Connection routes are designed to prioritize connections between employees and employers, shoppers and retailers, and students with institutions of higher learning.

Client Population Gainesville-Hall County Residents/Visitors

Gainesville Connection Each bus is wheelchair equipped. General public fare is \$1.50/ride. This service provides approximately 150K annual trips. Gainesville Connection has partnerships with Gainesville City Schools and the Hall County Public Library to operate a summer reading program. Gainesville Connection also works with Brenau University to connect nursing students with the new East Campus located at the Communiversity; and Lanier Technical College and Gainesville State College to provide bus service for their faculty, staff and students. Civic organizations like Rotary and Kiwanis have partnered with Gainesville Connection in the past on special projects.

Grant Agreements & Revenue Gainesville Connection receives 50% of its operating funds from the City of Gainesville and the other 50% from FTA Section 5307 funds passed through GDOT. Gainesville Connection also receives 80% of its capital support for buses and equipment from FTA, 10% from GDOT and 10% from the City of Gainesville. The general public fare for one trip is \$1.50.

Operational Information The Gainesville-Hall County Community Service Center administers all aspects of the Gainesville Connection bus service including employee recruitment, training and retention. Gainesville Connection has 250+ bus stops in the Gainesville, Oakwood and unincorporated Hall County area. All buses are equipped with wheelchair lifts and enunciator systems that alert passengers when they arrive at key bus stops. The Gainesville Connection service is administered from the Gainesville Connection Administrative Office located at 687 Main Street. The Ford buses remain in service for 5 years and/or 150,000 miles before they are sold as surplus.

Training Vehicle operators must possess a commercial driver's license (CDL) with passenger endorsement. All safety sensitive staff are subject to random drug and alcohol testing. All drivers receive 1st Aid and CPR training annually. They also receive PASS training designed to teach drivers how to safely secure wheelchairs and properly assist persons with disabilities. Safety meetings are held bi-monthly to review safety issues.

Service Delivery Strategy Narrative for Public Transportation

DIAL-A-RIDE

- Primary Function** The Community Service Center is home to the county-wide Dial-a-Ride vanpool service. This system provides affordable and convenient transportation that help residents access employment, health care, social services, government offices, educational opportunities, and recreational sites.
- Client Population** Gainesville-Hall County Residents/Visitors
- Dial-A-Ride Service** The wheelchair accessible vanpool service costs \$2 for the first mile and a fraction of a dollar for every mile thereafter. This service provides curbside pickup to residents throughout Hall County. This service provided approximately 26,000 annual trips.
- Grant Agreements & Revenue** Dial-A-Ride receives 50% of its operating funds from Hall County Government and the other 50% from FTA Section 5307/5311 funds passed through GDOT. Dial-A-Ride also receives 80% of its capital support for buses and equipment from FTA, 10% from GDOT and 10% from Hall County Government. The Dial-A-Ride service also generates revenue from “general public fares” and “purchase of service” fees through a “coordinated transportation contract” with the Georgia Department of Human Services (DHS). Through the coordinated transportation program, transportation services are provided to consumers from DFCS, AVITA Behavioral Health, Parkview, Senior Life Center and other designated human service agencies.
- Operational Information** The Gainesville-Hall County Community Service Center administers all aspects of the county’s Dial-A-Ride program, including employee recruitment, training and retention, in conjunction with the city’s fixed route bus service known as Gainesville Connection. The Dial-A-Ride service is administered from the Gainesville Connection Administrative Office located at 687 Main Street. The Goshen Vans remain in service for 5 years and/or 100,000 miles before they are sold as surplus.
- Training** Dial-A-Ride operators are considered safety sensitive employees and are subject to random drug and alcohol testing. Employees testing positive are terminated and referred to a substance abuse professional as there is “zero tolerance” for drug and alcohol use. All drivers receive 1st Aid and CPR training annually. They also receive PASS training designed to teach drivers how to safely secure wheelchairs and properly assist persons with disabilities. Safety meetings are held monthly to review safety issues.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:Road Maintenance

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Rest Haven, Clermont, Flowery Branch, Gillsville, Lula & Oakwood**

- e.) Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Hall County	Special Revenue Fund, GDOT funding, SPLOST
Gainesville, Flowery Branch, Lula	General Fund, GDOT funding
Oakwood, Braselton	General Fund, GDOT funding
Buford, Rest Haven	General Fund, GDOT funding
Clermont, Gillsville	General Fund, GDOT funding

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Hall County will implement a Tax Service District method to begin with the 2018 tax bills. The 2017 tax equity will be handled in manner similar to the current arrangement, but with an updated formula for this one year prior to the Tax Service District method being implemented.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Road Maintenance SDS	Hall County & Cities	2017-2027
Tax Districts (Tax Equity)	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local laws.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
ROAD MAINTENANCE
SERVICE DELIVERY STRATEGY**

Hall County maintains and funds all maintenance of roads as provided for by O.C.G.A. 32-4-1 that are a part of the County Road System, except by previous or future annexation on both sides of the road per O.C.G.A. 36-36-7(c). In areas where maintenance of roads is provided by multiple jurisdictions and roads may only be partially paved or repaired, the parties will endeavor to notify the other when a paving/repair project is planned in order to provide for a project that includes maintenance of the entire length of a roadway as determined by the joint efforts of the jurisdictions. The City of Gainesville provides this service for its city streets through in-house or contract service. The cities of Clermont, Flowery Branch, Lula, Oakwood, Braselton, Rest Haven and Buford provide this service through in-house service, Hall County contracts or private contract services.

Each local government provides funding for this service through their respective special revenue fund, general funds, grants, state and federal funds, SPLOST or any combination thereof. Capital funding for this service and associated with this service will be included in the total funding allocated for this service even if transferred out of the Special Revenue Fund and into a capital projects fund. All costs associated with the provision of road maintenance services shall be paid by property owners in unincorporated Hall County, and no such costs shall be charged to municipal property owners within Hall County. Hall County shall include indirect costs as part of the calculation of the total cost associated with the provision of this service. The indirect costs incurred by County Departments provided to this service shall not drop below a total of 20% during the term of this agreement and will reviewed and approved annually by all parties involved. Revenues used for the calculation of the total cost of the provision of this service shall be from Special Revenue Fund and all other applicable revenues that directly coincide with road maintenance services.

To satisfy the tax equity for this service, Hall County will implement a Tax Service District where services of Road Maintenance, Traffic Control/Traffic Engineering, Planning & Zoning, Engineering and Code Enforcement will be included under one millage rate that will be billed to unincorporated property owners only.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL	Service:Sewage Collection and Treatment
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Type Name of Government, Authority or Organization Here**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- e.) Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **Hall County, Gainesville, Oakwood, Flowery Branch, Buford, Braselton, Lula, Gillsville**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	User rates and fees, sewer tap fees, SPLOST, enterprise fund
Gainesville	User rates and fees, sewer connection fees, enterprise fund
Flowery Branch, Lula, Oakwood	User rates and fees, sewer connection fees, enterprise fund
Buford, Braselton	User rates and fees, sewer connection fees, enterprise fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

See attached narrative and map

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Hall County SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local laws.

7. Person completing form: **Linda MacGregor, Director, Gainesville Department of Water Resources**
 Phone number: **770-538-2400** Date completed: March 23, 2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
TYPE CONTACT NAME, TITLE & PHONE HERE

**Hall County
Sewage Collection and Treatment
Service Delivery Strategy**

Sewer service area boundaries are established for all of Hall County in the Service Delivery Strategy. Sewer service is the responsibility of the designated service provider(s) in their respective designated areas. In certain areas of unincorporated Hall County as depicted on the service delivery map, more than one provider of sewer service is designated. In these areas, sewer service most likely will be provided in response to a specific development request and will be coordinated between the respective entities designated to provide sewer service. For example, in unincorporated Hall County designated as the Gainesville/Hall County sewer service area, where the City of Gainesville is capable of providing sewer service, such service may be provided in response to an approved development permit by Hall County or in connection with an annexation of land into the City of Gainesville. A similar arrangement will be followed in those portions of unincorporated Hall County where more than one provider of sewer service is designated. Sewer service will be provided by the entities designated in the service delivery strategy in response to approved development plans by each respective jurisdiction (i.e., Flowery Branch, Gainesville, Gillsville, Clermont, Buford, Braselton, Lula, Hall County, and Oakwood).

It is also anticipated the signators of this document may wish to "partner" to provide service within specific geographic areas of any District. Said partnership may be between the County and one or more of the municipalities or simply between one or more of the municipalities. These partnerships may be affected by a mutual, simple, written agreement between the governmental entity assigned the district in which the "specific geographic area" lies and the other governmental entities wishing to "partner."

Specific service areas are described below by jurisdiction (reference enclosed map):

1. Braselton Service District

The City of Braselton is the primary provider of sewage collection and treatment services for this district. Braselton may provide service by the following means to include but not limited to intergovernmental agreements with Hall County or another municipality, by contractual agreement with a private entity or authority, on its own by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof.

2. Buford Service District

The City of Buford is the primary provider of sewage collection and treatment services for this district. Buford may provide service by the following means to include but not limited to intergovernmental agreements with Hall County or another municipality, by contractual agreement with a private entity or authority, on its own by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof.

3. Clermont Service District

The City of Clermont is the primary provider of sewage collection and treatment services for this district. Clermont may provide service by the following means to include but not limited to intergovernmental agreements with Hall County or another municipality, by contractual agreement with a private entity or authority, on its own by constructing and operating the necessary collection

and treatment facilities, and/or some combination thereof.

4. Flowery Branch Service District

The City of Flowery Branch is the primary provider of sewage collection and treatment services for this district. Flowery Branch may provide service by the following means to include but not limited to intergovernmental agreements with Hall County or another municipality, by contractual agreement with a private entity or authority, on its own by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof.

5. Gainesville Service District

The City of Gainesville is the primary provider of sewage collection and treatment services for this district. Gainesville primarily serves constituents within its city limits. However, some residential and commercial users located within Oakwood and the unincorporated areas of the County, as noted by the defined district, are also provided sewer service by the City of Gainesville. Gainesville may provide service by the following means to include but not limited to intergovernmental agreements with Hall County or another municipality, by contractual agreement with a private entity or authority, on its own by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof.

6. Gainesville/ Hall County Service District

The City of Gainesville and Hall County jointly are the designated service providers for sewage collection and treatment for this area. In this area, sewer service will most likely be provided in response to a specific development request and will be coordinated between Gainesville and Hall County. The County may sewer said developments alone or where Gainesville is capable and willing to provide sewer service, such service may be provided in response to an approved development permit or in connection with an annexation of land into the City of Gainesville. Sewer service may be provided by the following means to include but not limited to intergovernmental agreements, by contractual agreement with a private entity or authority, by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof.

7. Gainesville/Oakwood Service District

The Cities of Gainesville and Oakwood are jointly designated as service providers for sewage collection and treatment for this area. In this area, sewer service will most likely be provided in response to a specific development request and will be coordinated between Gainesville and Oakwood. Where either Gainesville or Oakwood is capable and willing to provide sewer service, such service may be provided in response to an approved development permit or in connection with an annexation of land into the respective city. Sewer service may be provided by the following means to include but not limited to intergovernmental agreements, by contractual agreement with a private entity or authority, by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof.

8. Gillsville Service District

The City of Gillsville is the primary provider of sewage collection and treatment services for this district. Gillsville may provide service by the following means to include but not limited to intergovernmental agreements with Hall County or another municipality, by contractual agreement

with a private entity or authority, on its own by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof.

9. Hall County Service District

The Hall County is the primary provider of sewage collection and treatment services for this district. The County may provide service by the following means to include but not limited to intergovernmental agreements with a municipality, by contractual agreement with a private entity or authority, on its own by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof. For a certain area designated on the map as 9a, for a minimum of five years, wastewater flow from this area shall be sent to Gainesville for treatment. Hall County and the City of Lula will enter into good faith negotiations to discuss the potential acquisition of the Lula sewer system. Said negotiations will commence within 90 days of the effective date of the service delivery strategy agreement.

10. Lula Service District

The City of Lula is the primary provider of sewage collection and treatment services for this district. Lula may provide service by the following means to include but not limited to intergovernmental agreements with Hall County or another municipality, by contractual agreement with a private entity or authority, on its own by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof.

11. Oakwood Service District

The City of Oakwood is the primary provider of sewage collection and treatment services for this district. Oakwood may provide service by the following means to include but not limited to intergovernmental agreements with Hall County or another municipality, by contractual agreement with a private entity or authority, on its own by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof.

12. Unassigned Service District

No designated sewer service provider assigned for this area.

13. Gillsville/ Hall County Service District

The City of Gillsville and Hall County jointly are the designated service providers for sewage collection and treatment for this area. In this area, sewer service will most likely be provided in response to a specific development request and will be coordinated between Gillsville and Hall County. The County may sewer said developments alone or where Gillsville is capable and willing to provide sewer service, such service may be provided in response to an approved development permit or in connection with an annexation of land into the City of Gillsville. Sewer service may be provided by the following means to include but not limited to intergovernmental agreements, by contractual agreement with a private entity or authority, by constructing and operating the necessary collection and treatment facilities, and/or some combination thereof.

Agreements:

On 24 August 1995, Hall County, Oakwood and Flowery Branch entered into a 50-year intergovernmental agreement for the specific purpose of developing, designing, constructing, maintaining and operating a new 2 MGD waste water treatment facility and related infrastructure.

On 23 May 1996, Gainesville and Hall County entered into a 10-year, renewable for two (2) like periods, agreement to allow the City of Gainesville to provide sewage treatment service to the County Oakbrook Sanitary Sewer District in exchange for acceptance of byproducts and alum sludge for disposal. The Oakbrook District included the outside perimeter of the existing Oakbrook Industrial Park and the New Hall County Landfill and Baling Facility.

On 16 August 2001, a 50-year agreement involving Hall County, Gainesville, Oakwood and Flowery Branch created the Lanier Technology & Wastewater Development Authority, to provide sewer service and treatment, on a contract basis for the Oakwood/Flowery Branch South Hall Sewer Service District.

On 26 November 2001, a 50-year agreement involving Oakwood, Flowery Branch and the Lanier Technology and Wastewater Development Authority was entered into to define the relationship, roles and responsibilities between the parties for providing sewer in the Oconee River Basin area of the Oakwood/Flowery Branch Sewer District.

On 23 December 2002, the City of Gainesville and Hall County entered into a 50-year agreement whereby the City of Gainesville would provide sewage collection and treatment services in a capacity not to exceed 1,000,000 gallons per day to Hall County. This service will be provided in the Highway 365 corridor in northern Hall County within Hall County's designated sewer service district.

On 13 May 2005, the City of Oakwood and Hall County entered a 50-year South Hall Master Sewer Agreement whereby Oakwood was allocated capacity in the Flowery Branch Wastewater Treatment Plant and provided concurrence to serve areas within the Hall County Municipality Partnership Sewer District and along the Norfolk Southern Railroad in Oakwood. Three addenda to the agreement were executed for specific projects related to the agreement.

On 10 June 2005, the City of Oakwood and City of Flowery Branch entered into a 50-year agreement to resolve the "Disputed Area" identified in the 2004 SDS agreement and to re-establish the terms and conditions of the partnership. (Not in effect as a result of the new map boundaries of sewer districts and settlement of the disputed area.)

On 1 November 2005, City of Gainesville and Hall County entered into an agreement regarding Mulberry Creek Sewer Treatment capacity utilization.

On 15 August 2006, the City of Gainesville entered into a 20-year agreement with the City of Oakwood to receive and treat at its Flat Creek Sewage Treatment Facility wastewater flow of 650,000 gallons per day from Gainesville College, South Hall Middle and High Schools and users within the Oakwood city limits. This agreement incorporated five (5) previous agreements made between Oakwood and Gainesville dated 23 April 1984; 11 March 1985; 7 January 1986; 1 April 1992; and 13 November 1995.

On 17 November 2006, the City of Oakwood and Town of Braselton entered into a 50-year agreement to establish the terms and conditions of the partnership whereby Oakwood was allocated capacity in the Town of Braselton Wastewater Treatment Plant.

On February 26, 2009, Town of Braselton and Hall County entered into an agreement designating that Hall County shall be the sewer service provider for the first Medical Office Building (MOB1) and Town of Braselton shall be the sewer service provider for the remainder, by way of example but not limitation, the following customers are to be served by the Town of Braselton: Northeast Georgia Health System, Inc. - new Medical Center, South Hall Campus and additional office buildings. (Not in effect as a result of the new map boundaries of sewer districts.)

On 10 April 2013, Town of Braselton and Gainesville entered into an agreement regarding sewer billing.

On 23 September 2013, City of Gainesville and Hall County entered into an agreement regarding sewer service along the 365 corridor.

On 18 December 2013, City of Oakwood and City of Gainesville entered into an agreement regarding sewer billing, including debt service considerations.

On 14 May 2015, City of Gainesville and Hall County entered into an agreement regarding Mulberry Creek and Crystal Farms.

On 14 May 2015, City of Gainesville and Hall County entered into an agreement regarding sewer billing.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:Solid Waste Mangement & Recycling

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service:

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Cities of Gainesville, Gillsville, Flowery Branch, Lula, Oakwood, Braselton, Buford, and Clermont**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
City of Gainesville	Enterprise Fund, User Fees
Buford	Enterprise Fund, User Fees
Gillsville, Clermont	General Fund, User Fees
Oakwood, LULA, BRASELTON	General Fund
Hall County	Enterprise Fund, User Fees
Flowery Branch	General Fund, Enterprise Fund, User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Solid Waste and Solid Waste Recycling have been combined into one service

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Solid Waste Mgmt & Recycling	Hall County & Cities	2017-2027
SDS		
Flowery Branch Service	Private Contract	Annually

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances and Resolutions and State Laws

7. Person completing form: **Chris Rotalsky, Public Works Director**
 Phone number: **770-535-6882** Date completed: 3-17-2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY
SOLID WASTE MANAGEMENT & RECYCLING
SERVICE DELIVERY STRATEGY

Solid waste management and recycling services are provided by the individual municipalities located within Hall County. Hall County provides landfill services, for all residents of the county. The county also provides transfer drop off sites, which includes recycling collections and transportation from transfer sites to the county maintained recycling center and landfill to unincorporated residents of the County. The county, however, does not provide residential collection services.

The City of Gainesville provides solid waste management and recycling collection services, which are supported by user fees. The City of Flowery Branch privatizes such services. The City of Buford provides solid waste service to its citizens and collection services by contract for its commercial customer accounts supported by user fees and enterprise funds. The cities of Oakwood, Clermont, Lula, Braselton and Gillsville provide solid waste and recycling collection services for their residential customers.

It is agreed that the delivery of solid waste recycling services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of solid waste recycling service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL	Service: <i>Storm Water Management</i>
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Flowery Branch, Oakwood, Buford, Braselton, Clermont, Gillsville & Lula.**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County and Gainesville	General Fund, SPLOST
Clermont, Buford, Braselton, Lula	General Fund
Flowery Branch, Oakwood, Gillsville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The strategy is not changing the existing arrangement.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Storm Water SDS	Hall County and Cities	2017 - 2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Applicable Federal, State and Local laws

7. Person completing form: **Linda MacGregor, Director, Gainesville Department of Water Resources**

Phone number: **770-538-2400** Date completed: March 23, 2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

TYPE CONTACT NAME, TITLE & PHONE HERE

**Hall County
Storm Water Management
Service Delivery Strategy**

Hall County conducts storm water management in all unincorporated areas of the county and, on occasion, upon request of the municipalities. The City of Gainesville also provides this service within its boundaries. County activities are funded from the county general fund. City of Gainesville storm water management operations are funded from the general fund and SPLOST. The cities of Buford, Braselton, Flowery Branch, Oakwood, Clermont, Lula, and Gillsville provide service within their boundaries.

It is agreed that the delivery of storm water management services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the intent of the elected officials of Hall County to continue this process of storm water management service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:*Street Lighting*

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula & Oakwood**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Hall County	Special tax district revenues
Gainesville, Flowery Branch, Lula	General Fund
Oakwood, Braselton	General Fund
Buford	Enterprise Fund
Clermont, Gillsville	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Street Lighting SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local laws.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
STREET LIGHTING
SERVICE DELIVERY STRATEGY**

Each of the municipalities within Hall County provides street lighting services for their respective communities. These services are funded by each of the cities' general funds. Hall County provides street lighting services to special taxing districts located within the county, whereby the residents within the taxing district elect to pay for such services.

It is agreed that the delivery of street lighting services within Hall County, as currently implemented is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process street lighting service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: HALL

Service: Tax Assessment

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Tax Assessment SDS	Hall County	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and Local laws

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
TAX ASSESSMENT
SERVICE DELIVERY STRATEGY**

Hall County provides tax assessment services to all property within Hall County, including all incorporated municipalities. This service and its operation are funded exclusively from the Hall County general fund. Hall County provides tax digest to the municipal governments for use in preparing their tax programs.

It is agreed that the delivery of tax assessment services within Hall County, as currently implemented is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of tax assessment service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:Tax Collection

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula & Oakwood**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County, Gainesville, Braselton	General Fund
Buford, Clermont, Flowery Branch	General Fund
Gillsville, Lula, Oakwood	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will result

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Tax Collection SDS	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

There will be no changes.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 05/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
TAX COLLECTION
SERVICE DELIVERY STRATEGY**

Hall County provides tax collection throughout the County and this service is funded from the Hall County general fund. This activity includes all eligible property within Hall County (government property exempt). Hall County municipal governments providing tax collection services include Buford, Gainesville, Oakwood, Braselton and Flowery Branch. Clermont, Lula and Gillsville may, as necessary, provide for their respective tax collection service. This service provides the basis for ad valorem tax revenue for each municipality. Each government funds this service out of its general fund.

It is agreed that the delivery of tax collection services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of tax collection service delivery.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL	Service:Traffic Control/Traffic Engineering
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**

- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**

- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Hall County, Gainesville, Braselton, Buford, Clermont, Flowery Branch, Gillsville, Lula & Oakwood**

- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	Special Revenue Fund, GDOT funding
Gainesville, Flowery Branch, Lula	General Fund, GDOT funding
Oakwood, Braselton	General Fund, GDOT funding
Buford	General Fund, GDOT funding
Clermont, Gillsville	General Fund, GDOT funding

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Hall County will implement a Tax Service District method to begin with the 2018 tax bills. The 2017 tax equity will be handled in manner similar to the current arrangement, but with an updated formula for this one year prior to the Tax Service District method being implemented.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Traffic Control/Eng. SDS	Hall County & Cities	2017-2027
Tax Districts (Tax Equity)	Hall County & Cities	2017-2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local laws.

7. Person completing form: **Bryan Lackey**
 Phone number: **770-535-6865** Date completed: 04/18/2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
TRAFFIC CONTROL/TRAFFIC ENGINEERING
SERVICE DELIVERY STRATEGY**

Traffic control and engineering services within unincorporated Hall County are provided and maintained by the County, which assesses traffic issues and develops improvements so as to enhance traffic flow and reduce the likelihood of injury or loss of life. This division also plans and manages traffic flow for the efficient, effective movement of people throughout the community and maintains all traffic signal lights within the County.

The City of Gainesville provides traffic control and engineering services through in-house or contract service. Additionally, the City of Gainesville has a Traffic Services Division which assesses traffic issues and develops improvements so as to enhance traffic flow and reduce the likelihood of injury or loss of life. This division also plans and manages traffic flow for the efficient, effective movement of people throughout the community and maintains all traffic signal lights within the city limits of Gainesville.

The cities of Clermont, Flowery Branch, Lula, Oakwood, Braselton and Buford provide this service through in-house service, contract with Hall County or private contract services.

Each local government provides funding for this service through their respective general funds or special revenue funds. Capital funding for this service and associated with this service will be included in the total funding allocated for this service even if transferred out of the Special Revenue Fund and into a capital projects fund. The millage rate associated with the provision of traffic control/traffic engineering services shall be paid by property owners in unincorporated Hall County, and no millage rate shall be charged to municipal property owners within Hall County. Hall County shall include indirect costs as part of the calculation of the millage rate associated with the provision of this service. The indirect costs incurred by County Departments provided to this service shall not drop below a total of 20% during the term of this agreement and will be reviewed and approved annually by all parties involved. Revenues used for the calculation of the total cost of the provision of this service shall be from Special Revenue Fund and all applicable revenues that directly coincide with traffic control/traffic engineering services.

To satisfy the tax equity for this service, Hall County will implement a Tax Service District where services of Road Maintenance, Traffic Control/Traffic Engineering, Planning & Zoning, Engineering and Code Enforcement will be included under one millage rate that will be billed to unincorporated property owners only.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use **EXACTLY the same service names listed on FORM 1**. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL

Service:Voter Registration

1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):**Hall County**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- e.) Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Hall County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Voter Registration SDS	Hall County and Cities	July 2017 - 2027

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State law

7. Person completing form: **Denise Jordan, City Clerk**
 Phone number: **770-535-6865** Date completed: 3/22/17

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
VOTER REGISTRATION
SERVICE DELIVERY STRATEGY**

In accordance with State of Georgia laws, Hall County provides registration services. Such services are provided to all residents of the county, including those residents residing in incorporated municipalities within the county. Hall County supports this service through its general fund.

It is agreed that the delivery of voter registration services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process for voter registration services.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section IV. Use EXACTLY the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY:HALL	Service:Water Transmission and Treatment
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1. Check one box that best describes the agreed upon delivery arrangement for this service:

- a.) Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- b.) Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- c.) One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service: **Type Name of Government, Authority or Organization Here**
- d.) One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Type Name of Government, Authority or Organization Here**
- e.) Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): **Gainesville, Lula, Flowery Branch, Buford, Braselton, Hall County**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Gainesville	User rates and fees, connection fees, enterprise fund
Lula	User rates and fees, connection fees, enterprise fund
Flowery Branch	User rates and fees, connection fees, enterprise fund
Buford	User rates and fees, connection feed, enterprise fund
Braselton	User rates and fees, tap fees, enterprise fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

This current strategy has been in effect since 2006.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
SDS Water Treatment and Transmission	Hall County and Cities	2017-2027
Hall County - Gainesville IGA Lease & Management	Hall County & Gainesville	2006 and ongoing

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local laws.

7. Person completing form: **Linda MacGregor, Director, Gainesville Department of Water Resources**
 Phone number: **770-538-2400** Date completed: March 23, 2017

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
TYPE CONTACT NAME, TITLE & PHONE HERE

**HALL COUNTY
WATER TRANSMISSION AND TREATMENT
SERVICE DELIVERY STRATEGY**

The City of Gainesville and Hall County have agreed to establish water service districts within an operationally unified system in accordance with the map shown as "Water Service Areas within Hall County." Concurrently, a joint resolution, approved in January of 2006, exists between the City of Gainesville and Hall County whereby the two agree to form an operationally unified water system to serve all geographic areas of the county not currently served by another municipality.

The Cities of Gainesville and Flowery Branch entered into a water sales agreement in September of 1997, whereby the City of Gainesville owns and operates a water supply, treatment and distribution system; and the City of Flowery Branch owns and operates a water supply, treatment, and distribution system. The agreement states that the two cities desire to develop a service delivery strategy to provide water service in the most reliable, cost efficient manner to all of their customers. The provision for services delineates that the City of Gainesville will sell and deliver water to customers inside portions of the corporate limits of Flowery Branch through individual meters to be installed by the City of Gainesville. It is also stated that the City of Gainesville will be the exclusive provider of treated water for the Flowery Branch water system other than the treated water provided by the Flowery Branch System.

Also included within this agreement is the payment of an intergovernmental service fee applied to the metered water sales of users who are water customers of Gainesville within the corporate limits of Flowery Branch. This fee is to aid Flowery Branch in the extension and/or capacity improvement of their current system.

With regard to the City of Clermont, the City of Gainesville owns and operates the water mains and an elevated storage tank within the corporate limits of Clermont.

The City of Oakwood entered into an intergovernmental agreement which allows for water to be provided by the City of Gainesville through water lines owned and operated by the City of Gainesville.

The City of Lula owns and operates a water supply, treatment and distribution system which serves the city and an area outside the city with a capacity of 500,000 gallons. User fees provide funding for this service. Lula has recently connected to the Hall County water system for additional water supply.

The City of Buford and the City of Gainesville coordinate to provide water service to the corporate limits of Buford and some of the surrounding area. The City of Buford provides water to portions of Rest Haven.

The City of Braselton and the City of Gainesville provide water service to the corporate limits of Braselton. Through a consent order and intergovernmental agreement, the City of Gainesville has designated Braselton to provide water service to the following developments located within Gainesville's Water Service District and annexed into the City of Braselton: Reflections, Chateau Elan, Village at Chateau Elan, Mulberry Park, the residential portion of Clearwater Plantation and Duncan's Corner Bottle shop. Future development within the City of Gainesville's Water Service District, which may be annexed into the City of Braselton will be served by City of Gainesville water.

Also included within this consent order and agreement is the payment of an intergovernmental service fee applied to the monthly metered water sales of users who are water customers of Gainesville within the corporate limits of Braselton. This fee is to aid Braselton in the extension and/or capacity improvement of their current system.

It is agreed that the delivery of water transmission and treatment services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County and municipalities to continue this process of water transmission and treatment service delivery.



SERVICE DELIVERY STRATEGY

FORM 3: Summary of Land Use Agreements

Instructions:

Answer each question below, attaching additional pages as necessary. Please note that any changes to the answers provided will require an update of the service delivery strategy. If the contact person for this service (listed at the bottom of this page) changes, this should be reported to the Department of Community Affairs.

COUNTY: Hall County

1. What incompatibilities or conflicts between the land use plans of local governments were identified in the process of developing the service delivery strategy?

None

2. Check the boxes indicating how these incompatibilities or conflicts were addressed:

- Amendments to existing comprehensive plans
- Adoption of a joint comprehensive plan
- Other measures (amend zoning ordinances, add environmental regulations, etc.)

If "other measures" was checked, describe these measures:

NOTE:

If the necessary plan amendments, regulations, ordinances, etc. have not yet been formally adopted, indicate when each of the affected local governments will adopt them.

3. What policies, procedures and/or processes have been established by local governments (and water and sewer authorities) to ensure that new extraterritorial water and sewer service will be consistent with all applicable land use plans and ordinances? There is/are an established policy/process/procedure for ensuring that extensions of extraterritorial water and sewer service are consistent with all applicable land use plans and ordinances. The Hall County Land Use Dispute Resolution Agreement, adopted by Hall County and its municipalities in June, 1998, as amended in 2002 to include the town of Braselton, is the process used to resolve disputes regarding a proposed Land Use classification for areas to be annexed into a city within Hall County.

4. Person completing form: **Bryan Lackey, Gainesville City Manager**

Phone number: **770-535-6865** Date completed: July 20th, 2017

5. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:



SERVICE DELIVERY STRATEGY
FORM 4: Certifications

Instructions:

This form must, at a minimum, be signed by an authorized representative of the following governments: 1) the county; 2) the city serving as the county seat; 3) all cities having a 2010 population of over 9,000 residing within the county; and 4) no less than 50% of all other cities with a 2010 population of between 500 and 9,000 residing within the county. Cities with a 2010 population below 500 and local authorities providing services under the strategy are not required to sign this form, but are encouraged to do so.

COUNTY: HALL

We, the undersigned authorized representatives of the jurisdictions listed below, certify that:

1. We have executed agreements for implementation of our service delivery strategy and the attached forms provide an accurate depiction of our agreed upon strategy (O.C.G.A 36-70-21);
2. Our service delivery strategy promotes the delivery of local government services in the most efficient, effective, and responsive manner (O.C.G.A. 36-70-24 (1));
3. Our service delivery strategy provides that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (20); and
4. Our service delivery strategy ensures that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3)).

JURISDICTION	TITLE	NAME	SIGNATURE	DATE
<u>BRASELTON</u>	Mayor	Bill Orr		6/2/17
<u>BUFORD</u>	Chairman	Phillip Beard		
<u>CLERMONT</u>	Mayor	James E. Nix		6-2017
<u>FLOWERY BRANCH</u>	Mayor	Mike Miller		6-20-17
<u>GAINESVILLE</u>	Mayor	Danny Dunagan		6/20/17
<u>GILLSVILLE</u>	Mayor	Larry Poole		
<u>HALL COUNTY</u>	Chairman	Richard Higgins		6/20/17
<u>LULA</u>	Mayor	Milton Turner		
<u>OAKWOOD</u>	Mayor	Lamar Scroggs		6/2/17



SERVICE DELIVERY STRATEGY

FORM 4: Certifications

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COUNTY: HALL

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2. Our service delivery strategy promotes the delivery of local government services in the most efficient, effective, and responsive manner (O.C.G.A. 36-70-24 (1));
3. Our service delivery strategy provides that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (20); and
4. Our service delivery strategy ensures that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3)).

JURISDICTION	TITLE	NAME	SIGNATURE	DATE
<u>REST HAVEN</u>	Mayor	Kenneth Waycaster	<i>Kenneth Waycaster</i>	6-29-17



SERVICE DELIVERY STRATEGY

FORM 4: Certifications

Instructions:

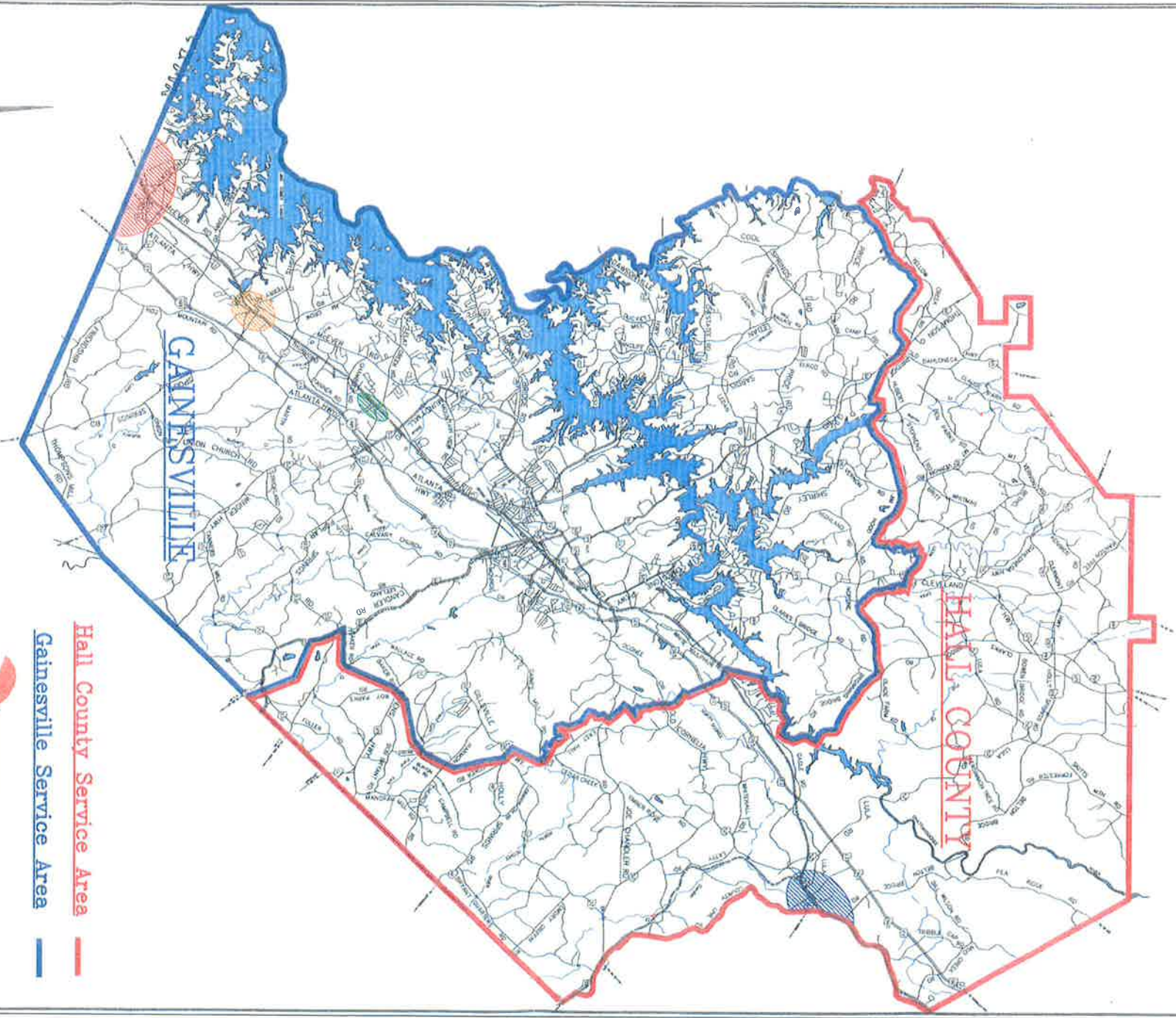
This form must, at a minimum, be signed by an authorized representative of the following governments: 1) the county; 2) the city serving as the county seat; 3) all cities having a 2010 population of over 9,000 residing within the county; and 4) no less than 50% of all other cities with a 2010 population of between 500 and 9,000 residing within the county. Cities with a 2010 population below 500 and local authorities providing services under the strategy are not required to sign this form, but are encouraged to do so.

COUNTY: HALL

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2. Our service delivery strategy promotes the delivery of local government services in the most efficient, effective, and responsive manner (O.C.G.A. 36-70-24 (1));
3. Our service delivery strategy provides that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (2)); and
4. Our service delivery strategy ensures that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3)).

JURISDICTION	TITLE	NAME	SIGNATURE	DATE
<u>GILLSVILLE</u>	Mayor	Larry Poole	<i>Larry Poole</i>	



Hall County Service Area —

Gainesville Service Area —

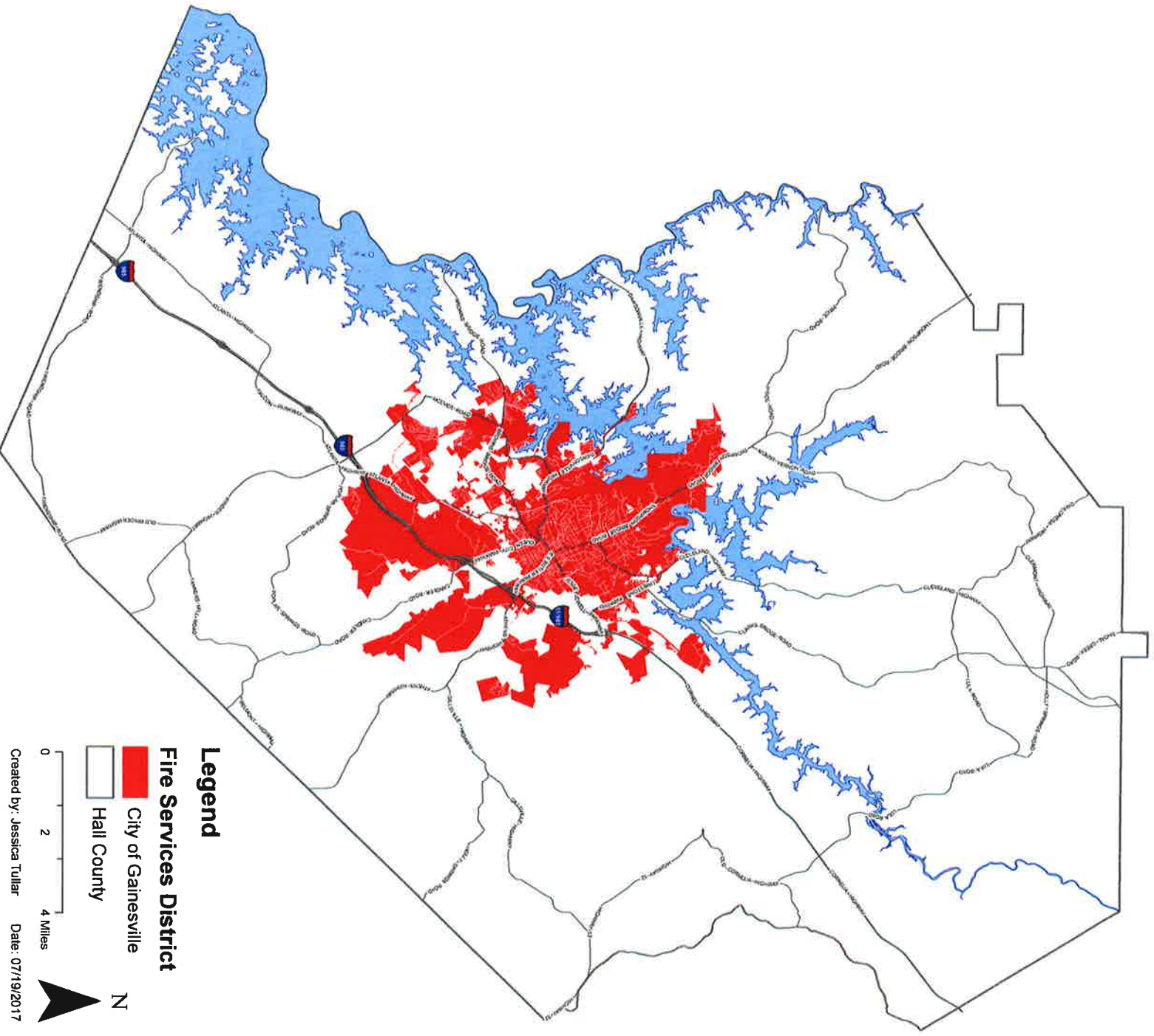
-  Buford Service Area
-  Flowery Branch Service Area
-  Oakwood Service Area
-  Lula Service Area

SCALE IN MILES

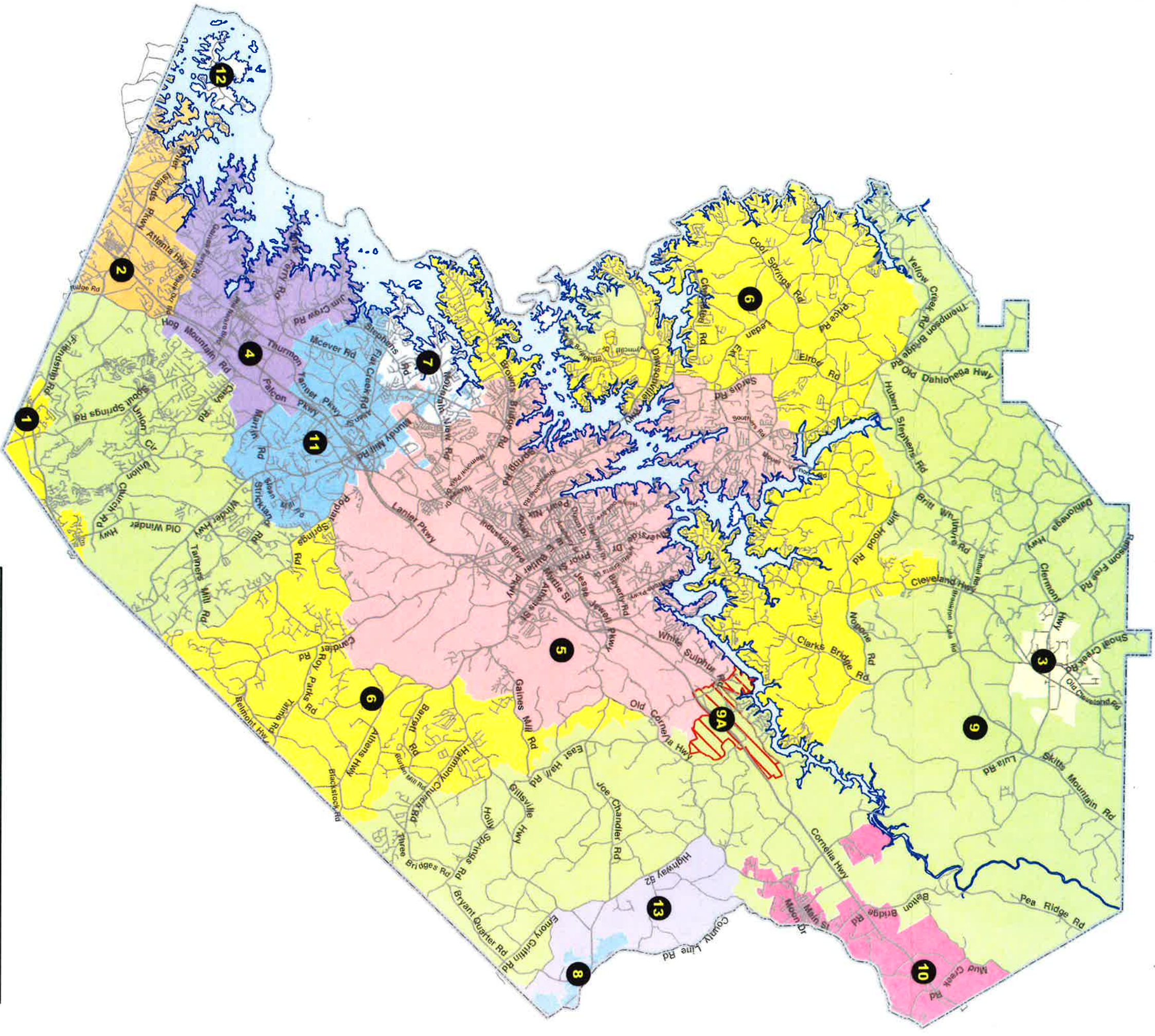



WATER SERVICE AREAS WITHIN HALL COUNTY

Fire Services District Areas: City of Gainesville & Hall County



Sewer Service Districts



Legend

Lakes

DISTRICT	
	1 - BRASELTON
	2 - BUFORD
	3 - CLERMONT
	4 - FLOWERY BRANCH
	5 - GAINESVILLE
	6 - GAINESVILLE/HALL COUNTY
	7 - GAINESVILLE/OAKWOOD
	8 - GILLSVILLE
	9 - HALL COUNTY
	9A
	10 - LULA
	11 - OAKWOOD
	12 - UNASSIGNED SERVICE
	13 - GILLSVILLE - HALL COUNTY



Date: 6/26/2017