# GEORGIA DEPARTMENT OF COMMUNITY AFFAIRS State Housing Trust Fund

## EMERGENCY SOLUTIONS GRANTS MONITORING REPORT

[Note: All questions that address requirements contain the citation for the source of the requirement (statute, regulation, or grant agreement). If the requirement is not met, DCA must make a finding of noncompliance. All other questions (questions that do not contain the citation for the requirement) do not address requirements, but are included to assist the reviewer in understanding the participant's program more fully and/or to identify issues that, if not properly addressed, could result in deficient performance. Negative conclusions to these questions may result in a "concern" being raised, but not a "finding."]

#### **Grantee Notification**

Agency	
Dates	
	Telephone/e-mail primary staff person, indicating need to conduct a monitoring visit (establish date, identify general subject areas and files to be monitored, identify grantee staff who will be participating, and ask for additional information that will assist with HTF staff with site-visit/inspection.)
	Proposed date for monitoring.
	Program areas to be reviewed:
	Grantee staff to be involved:
	Confirmation letter and Monitoring Guidelines provided to
	Grantee
	Follow-up telephone/e-mail contact confirming monitoring date and scheduling of monitoring dates (2-3 days prior to monitoring visit).
	PRE-MONITORING FILE REVIEW
Reviewer printe	d the list of contacts from the FileMaker database: $\Box$ Yes $\Box$ No
Reviewed list	with Grantee: ☐ Yes ☐ No
Changes noted	I below in comment section and in database: $\square$ Yes $\square$ No
Type of Program:	Grant Number:
	Grant Number:
	Grant Number:
Reviewer(s):	
Natas from ravious of	
notes from review of	contact database.

2017

#### **Limited English Proficiency Checklist**

Has the agency designated an individual to coordinate LEP compliance?	□ Yes □ No
Does the agency have a Four Factor Analysis and LAP provided to DCA's Office of Homeless and Special Needs Housing?	□ Yes □ No
Is the agency implementing its LAP?	□ Yes □ No
<ul> <li>Has the agency provided training or guidance to staff regarding LEP requirements or has it started to plan and develop training?</li> </ul>	□ Yes □ No
<ul> <li>As required in the agency's LAP, has the agency performed outreach to the community to raise awareness of LEP services?</li> </ul>	□ Yes □ No
Are vital documents translated according to the agency's LAP?	□ Yes □ No
<ul> <li>Does the agency have a method to track LEP services provided to LEP persons?</li> </ul>	□ Yes □ No
Comments:	

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#### **VAWA Compliance Checklist**

	agency provide a Notice of Occupancy Rights and Certification Form to and tenants?	□ Yes	□ No
0	Request a copy of the notice and form.		
0	Does the agency have a policy describing when the documents will be given?	□ Yes	□ No
0	Are trainings given to employees regarding how to distribute the documents?	□ Yes	□ No
0	Is there a copy of the notice and form in all the randomly selected files along with an acknowledgement of receipt?	□ Yes	□ No
	gency adopted an emergency transfer plan? Have they implemented the view emergency transfer plan)	□ Yes	□ No
0	Are trainings given to employees regarding the emergency transfer plan?		
0	Is there a MOU with another agency or documentation that shows another level of service that the tenant has access to?		
0	Has the agency handled any emergency transfers? If so, are they documenting and recording how they were handled?		
Do the ag	ency's rental assistance agreements include VAWA protection language?	□ Yes	□ No
dis	the rental agreements include all aspects of VAWA (i.e. prohibition against scrimination based on VAMA status; Emergency Transfer requirements; furcation requirements)?	□ Yes	□ No
or	the participant's leases with the landlord have the VAWA lease addendum are all the required VAWA protections otherwise incorporated into the ase?	□ Yes	□ No
o Do	es the agency have a policy regarding VAWA protections?	□ Yes	□ No
Comment	s:		

2017

#### **ON-SITE MONITORING REVIEW**

#### **Grantee Performance, Program Management**

Agency has a copy of the current ESG executed Program Participation Agreement, Regulations to support the new HEARTH Act, approved amendments and other related documents.	☐ Yes ☐ N	lo
Comments:		

equired for all programs - Agency has written policies and procedures that require the bllowing:			
o Eligibility for all persons seeking assistance	□ Yes □ No		
<ul> <li>Confidentiality</li> <li>All records containing personally identifying information of any individual or family who applies for and/or receives ESG assistance are kept secure and confidential;</li> <li>The address or location of any domestic violence, dating violence, sexual assault, or stalking shelter project assisted under ESG; and</li> <li>The address or location of any program participant housing</li> </ul>	· Yes · No		
<ul> <li>Recordkeeping requirements/reflects HUD's priority order of verifying homelessness</li> </ul>	□ Yes □ No		
<ul> <li>Does a representative sample of records suggest compliance with the requirement that lack of third-party documentation must not prevent an individual or family from being immediately admitted to emergency shelter, receiving street outreach services, or being immediately admitted to shelter or receiving service provided by a victim service provider?</li> </ul>	□ Yes □ No		
<ul> <li>Do the records demonstrate the agency followed the written intake procedures?</li> </ul>			
Require staff to document income when applicable	□ Yes □ No		
Comments:			

	-wide system coordination (576.400)	
0	Coordination with other targeted homeless services	□ Yes [
0	Coordination with mainstream resources	□ Yes □
0	Participation in a centralized or coordinated assessment system (if applicable)	☐ Yes □ N/
0	Written standards for providing ESG assistance	□ Yes [
0	Participation in HMIS	□ Yes [
Eval	uation of Participant Eligibility and Needs (576.401)	•
0	Initial Evaluations	□ Yes [
0	Re-evaluations for Homeless Prevention and Rapid Re-housing assistance	□ Yes □
0	Annual Income	□ Yes [
0	Connecting program participants to mainstream and other resources	□ Yes [
0	Housing stability case management	□ Yes [
ment.	s:	
Tern	ninating Assistance (576.402)	
Term		□ Yes
Term  o Di	ninating Assistance (576.402)  In grantee terminate ESG assistance for any participant during this grant	□ Yes
Tern o Di cy o Di	ninating Assistance (576.402)  Id grantee terminate ESG assistance for any participant during this grant order	☐ Yes [
Tern  o Di cy o Di	ninating Assistance (576.402)  Id grantee terminate ESG assistance for any participant during this grant vote  Id grantee establish and follow a formal termination process that	
Tern  O Di  Cy  O Di  Re	ninating Assistance (576.402)  Id grantee terminate ESG assistance for any participant during this grant vole  Id grantee establish and follow a formal termination process that  Ecognized individual rights	☐ Yes ☐ • N/
Term O Di Cy O Di O Re O Al	ninating Assistance (576.402)  Indicate description of the description	☐ Yes ☐ · N/ ☐ Yes ☐ N/ ☐ Yes ☐

Shelter and Housing Standards (576.403)	
<ul> <li>Does facility meet basic habitability standards (documented)</li> </ul>	□ Yes □ No
<ul> <li>Lead-based paint remediation and disclosure (ESG-funded shelters/housing)</li> </ul>	☐ Yes ☐ No
Does grantee ensure rent reasonableness for all housing units	☐ Yes ☐ No ☐ N/A
Comments:	
Conflict of Interest (576.404)	
<ul> <li>Agency complied with HUD's Administrative Requirements on conflicts of interest (Organizational and Individual)</li> </ul>	□ Yes □ No
Homeless Participation (576.405)	
Board of directors or other policy/decision-making body	☐ Yes ☐ No
Renovation, construction, maintenance, and operation of ESG facilities	☐ Yes ☐ No
<ul> <li>Is agency unable to meet homeless participation requirement (please use comment section to explain)</li> </ul>	☐ Yes ☐ No
Comments:	
Faith-Based Activities (576.406) — Grantee is in compliance:	
<ul> <li>Does grantee engage in inherently religious activities as part of ESG-funded activities</li> </ul>	☐ Yes ☐ No
<ul> <li>Does grantee discriminate based on religion or religious belief</li> </ul>	☐ Yes ☐ No
<ul> <li>Does grantee use ESG funds to rehabilitate structures used inherently religious activities</li> </ul>	☐ Yes ☐ No
Comments:	

Grantee is in compliance with the State Education Policy	
<ul> <li>Grantee is working with education provider to ensure that homeless families are aware of their rights and responsibilities under legislation</li> </ul>	☐ Yes ☐ No
<ul> <li>Grantee considers homeless families' education priorities when placing a family in any form of accommodation. The family should be placed as close to their place of education to avoid disruption</li> </ul>	□Yes □ No
<ul> <li>Program policies and procedures are consistent with grantee's legal obligations to homeless families</li> </ul>	□ Yes □ No
<ul> <li>A member of grantee's staff is designated to be responsible to ensuring that all children access their appropriate education service, either by being enrolled in school or accessing an early education program within the community</li> </ul>	□ Yes □ No
Comments:	
Other Endered Dequirements (E76 407) Creates sortified that it is in	
Other Federal Requirements (576.407) – Grantee certified that it is in compliance with the following:	
<ul> <li>Fair Housing Act, Uniform Administrative Requirements, Nondiscrimination in Federally Assisted Programs, Age Discrimination Act, Section 504 of the Rehabilitation Act, American with Disabilities Act, Equal Employment Opportunity Programs, Minority Business Enterprises, Women's Business Enterprise, Drug Free Workplace, Debarred, Suspended, Ineligible Contractors, Affirmative Outreach, Section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act, Environmental Review under 24 CFR part 50,</li> </ul>	□ Yes □ No
<ul> <li>Has the program received any discrimination complaints, any formal complaints?</li> </ul>	☐ Yes ☐ No
o Does the agency have a Fair Housing policy?	□ Yes □ No
Comments:	
Displacement, Relocation, and Acquisition (576.408)	
<ul> <li>Did grantee take reasonable steps to minimize displacement as a result of ESG funded project (if applicable)</li> </ul>	□ Yes □ No

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Record Retention (576.500)	
<ul> <li>For program participant files: does the grantee retain copies of the required records at least 5 years after the expenditure of all funds from the grant under which the program participant was served?</li> </ul>	☐ Yes ☐ No ☐ N/A
Comments:	

#### **ON-SITE MONITORING REVIEW**

#### **Grantee Performance, Program Management**

Financial Policies and Procedures				
What is Grantee's fiscal year? If other, please note:				
□ Jan 01 – Dec 31	□ Jul 01 – Jun 30	☐ Jun 01 – May 31	□ 0	ct 01 – Sept 30
<ul> <li>Does grantee's board adopt an annual budget before the beginning of each fiscal year?</li> </ul>			□ Yes □ No	
Does the board authorize all bank accounts and check signers annually?				□ Yes □ No
o Does grantee have a current accounting policy and procedure manual? ☐ Yes ☐ N				□ Yes □ No
<ul> <li>Are financial and related accounting records maintained per program requirements (5 years) after closeout of the grant?</li> </ul>			□ Yes □ No	
Comments:				

Accounting Systems					
Who is responsible for generating/maintaining financial statements & reports?					
☐ Director ☐ Bookkeeper/Accountant ☐ Outside Accounting Firm ☐ Other, please explain				ease explain	
Are they a CPA? If no, what are their qualifications?			□ Yes □ No		
o Does	Does the grantee maintain a general ledger?				
o Is su	pporting documentation maint	ained for all financial transact	ions	□ Yes □ No	
o Are l	o Are bank reconciliations performed monthly? By whom? ☐ Yes ☐ No				
<ul> <li>Do the records adequately identify the source and application of funds for grant supported activities?</li> </ul>				□ Yes □ No	
<ul> <li>Do the actual outlays compare with budgeted amounts for each grant?</li> <li>Grantee provided budget vs actual, and income expense statement.</li> </ul>			□ Yes □ No		
o Does	the grantee have procedures	to record in-kind contribution	s?	□ Yes □ No	
	the grantee maintain records pe of job	of the hours worked for each	volunteer	□ Yes □ No	
(bud	the board review appropriate get-to-actual, balance sheet, sanalysis, etc.)?	-		□ Yes □ No	
o Are v	variances above a specified amd?	nount analyzed and/or explain	ed to the	□ Yes □ No	
Comments:					

Collecti	ons, Deposits, and Funds Control		
0	Is a mail log maintained by hand, in ink, of all funds received including cash and checks showing from whom received, the amount, and date?	□ Yes	□ No
0	Who opens the grantee's mail and maintains the mail log of receipts		
0	Are checks required to be restrictively endorsed immediately upon receipt?	□ Yes	□ No
0	Are pre-numbered duplicate receipts issued for all cash contributions received?	□ Yes	□ No
0	Are cash and checks kept in a locked cabinet or safe and deposited in the bank within 48 hours of receipt?	□ Yes	□ No
0	Are deposit slips prepared in duplicate form?	□ Yes	□ No
0	Who deposits receipts in the bank?		
0	Are records of checks and cash received reconciled to amounts deposited in the bank? (randomly pick one month and request a copy of bank statement)	□ Yes	□ No
Comme	nts:		
urchas	ing and Disbursement		
0	Are there written procedures for approval/authorization of payments by check and cash?	□ Yes	□ No
0	Are vendor invoices controlled in such a manner as to prevent duplicate payment?	□ Yes	□ No
0	Who is authorized to approve disbursements?		
0	Is prior written Board approved required for purchases in excess of a specified dollar amount? If yes, what amount?	□ Yes	□ No
0	Is board approval adequately documented?	□ Yes	□ No
0	Who is responsible for writing checks and paying bills?		
0	Is more than one signature required for any checks?	□ Yes	□ No
0	Are checks signed only when accompanied by approved invoices?	□ Yes	□ No
0	Have payroll taxes for the most recent quarter been paid? Confirm with canceled check.	□ Yes	□ No
0	For staff salaries paid with ESG Funds, documentation support that they work exclusively with homeless and/or near homeless clients? (Review job descriptions and timesheets)	□ Yes	□ No
0	If no, what percentage of staff time is spent working with homeless clients?		
mmer	nts:		

Position	Total Staff Cost	%Homeless/Near Homeless Clients

imbursement Requ	iest			
Program	Check #	vendor original invoice reviewed	canceled check/auto transfer on file	eligible expense
		Date of Trans: Ck Amt: \$ Svs dates: Requested Amt: \$	□ Yes □ No	□ Yes □ N
		Date of Trans: Ck Amt: \$ Svs dates: Requested Amt: \$	□ Yes □ No	□ Yes □ N
		Date of Trans:  Ck Amt: \$  Svs dates:  Requested Amt: \$	□ Yes □ No	□ Yes □ N
		Date of Trans:  Ck Amt: \$  Svs dates:  Requested Amt: \$	□ Yes □ No	□ Yes □ N
		Date of Trans: Ck Amt: \$ Svs Dates: Requested Amt: \$	□ Yes □ No	□Yes □ N
		Date of Trans: Ck Amt: \$ Svs Dates: Requested Amt: \$	□ Yes □ No	□ Yes □ N
		Date of Trans: Ck Amt: \$ Svs Dates: Requested Amt: \$	□ Yes □ No	□ Yes □ N
		Date of Trans: Ck Amt: \$ Svs Dates: Requested Amt: \$	□ Yes □ No	□ Yes □ N
		Date of Trans: Ck Amt: \$ Svs Dates: Requested Amt: \$	□ Yes □ No	□ Yes □ N

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Asset Management				
Does the grantee have an equipment/fixed asset inventory list available?			□ No	
<ul> <li>Has a physical inventory of equipment been taken and the results reconciled with the property records within two years from the date of this monitoring visit?</li> </ul>			□ No	
<ul> <li>Are work areas and storerooms appropriately secured to deter unauthorized entry?</li> </ul>			□ No	
<ul> <li>Are records maintained documenting acquisition and disposition of all property purchased with grant funds? If applicable</li> </ul>			□ No	
Homeless Management Information Systems				
Homeless Management Information Systems		Docume on file	ntation	
Homeless Management Information Systems  Is there a unique project in HMIS for all DCA funded projects?		on file	ntation  □ No	
,	Number of users	on file		
Is there a unique project in HMIS for all DCA funded projects?		on file  ☐ Yes	□ No	
Is there a unique project in HMIS for all DCA funded projects?	of users	on file  ☐ Yes	□ No	
Is there a unique project in HMIS for all DCA funded projects?  Is there a list of active authorized HMIS users?	of users	on file  ☐ Yes  ☐ Yes  ☐ Yes	□ No	
Is there a unique project in HMIS for all DCA funded projects?  Is there a list of active authorized HMIS users?  Do computers used to access the ClientTrack HMIS have a locking screen save	of users ver?	on file  ☐ Yes  ☐ Yes  ☐ Yes  ☐ Yes	□ No □ No □ No	

Comments:

#### 2017 **Emergency Solutions Grants Program Client File** Exit Terminated **Entry** ☐ Yes ☐ No Date Date from program Review ☐ Emergency Shelter ☐ Rapid Re-Housing □ Street Outreach **PROGRAM** ☐ Transitional Housing □ Prevention ☐ Services only program DCA stipulates the use of specific formats and forms. Grantee is in compliance. ☐ Yes ☐ No The order of priority for evidence establishing and verifying homeless status is: Thirdparty documentation, Intake worker observation, certification from the person ☐ Yes ☐ No seeking assistance. Grantee is in compliance. **Documentation Homeless Status** on file An individual or family who lacks a fixed, regular, and adequate ☐ Yes ☐ No Category 1 nighttime residence. An individual or family who will imminently lose their primary Category 2 ☐ Yes ☐ No. nighttime residence. Unaccompanied youth under 25 years of age, or families with ☐ Yes ☐ No Category 3 children and youth who do not otherwise qualify as homeless. An individual or family who qualifies for Emergency Shelter, Transitional Housing, Rapid Re-Housing if they also meet Category 4 ☐ Yes ☐ No CATEGORY 1 **Domestic Violence** ☐ Yes ☐ No At Risk of Homelessness ☐ Yes ☐ No Chronic Homeless □ Yes □ No Documentation **Income** on file File contain documentation to establish annual income; certification that consumer ☐ Yes ☐ No has insufficient support networks. **Documentation** Case Management on file File adequately document completed Individual Service Plan (ISP) supported by ☐ Yes ☐ No ongoing assessment of service needs? **Documentation** Rapid Re-Housing on file If Rapid Re-Housing, the household income for this client is at or below 50 percent ☐ Yes ☐ No AMI for the geographic area. Client is paying a share of rent and utility costs. How much? ☐ Yes ☐ No Appropriate 90-day re-certification is on file for this client. ☐ Yes ☐ No

$\square$ is at or below 50% AMI $\square$ risk of returning to homelessness $\square$ lacks resources	□ Yes □ No
Appropriate annual re-certification is on file for this client. Household income is below 30% AMI.	□ Yes □ No
Did housing unit meet the minimum habitability standards before incurring any costs to help program participant move into the housing unit?	□ Yes □ No
Was an environmental review completed for the unit	
Is case manager meeting with client at least once a month?	□ Yes □ No
Homelessness Prevention	Documentation on file
If homelessness prevention, the household income for this client is below 30 percent AMI for the geographic area.	□ Yes □ No
Client is paying a share of rent and utility costs. How much?	□ Yes □ No
Appropriate 90-365 day re-certification is on file for this client.	□ Yes □ No
$\square$ is at or below 30% AMI $\square$ risk of returning to homelessness $\square$ lacks resources	□ Yes □ No
Did housing unit meet the minimum habitability standards before incurring any costs to help program participant remain in the housing unit?	□ Yes □ No
Is case manager meeting with client at least once a month?	□ Yes □ No
	Documentation
HMIS	Documentation on file
HMIS authorization for this consumer is on file.	
	on file  ☐ Yes ☐ No
HMIS authorization for this consumer is on file.  Consumer was enrolled into the appropriate HMIS program within one week of	on file  ☐ Yes ☐ No ☐ N/A
HMIS authorization for this consumer is on file.  Consumer was enrolled into the appropriate HMIS program within one week of program enrollment.	on file  ☐ Yes ☐ No ☐ N/A ☐ Yes ☐ No
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Reviewer(s)		
	Date	