

Office of Adult Mental Health and U.S. Department of Justice V Georgia Settlement Agreement Overview

BE D·B·H·D·D

GEORGIA DEPARTMENT OF BEHAVIORAL HEALTH &
DEVELOPMENTAL DISABILITIES

Terri Timberlake, Ph.D.
Director, Office Of Adult Mental Health
Division of Behavioral Health





D·B·H·D·D

Georgia Department
of Behavioral Health
& Developmental
Disabilities

- BE D·B·H·D·D**
- BE COMPASSIONATE**
- BE PREPARED**
- BE RESPECTFUL**
- BE PROFESSIONAL**
- BE CARING**
- BE EXCEPTIONAL**
- BE INSPIRED**
- BE ENGAGED**
- BE ACCOUNTABLE**
- BE INFORMED**
- BE FLEXIBLE**
- BE HOPEFUL**
- BE CONNECTED**
- BE D·B·H·D·D**

Adult Community Mental Health Array of Services

- Assertive Community Treatment (ACT)
- Supported Employment (SE)
- Case Management (CM)/Intensive Case Management (ICM)
- Community Support Team (CST)
- Crisis Stabilization Unit (CSU)
- Core
- Mobile Crisis
- Crisis Respite Apartments
- Residential Support Services; Community Residential Rehabilitation (CRR); Supported Housing, Bridge
- Crisis Service Center (CSC)
- Behavioral Health Crisis Center (BHCC)
- Projects for Assistance in Transition from Homelessness (PATH)
- SSI/SSDI Outreach, Access, and Recovery) (SOAR)
- Peer Supports
- Mental Health Treatment Courts
- Community Transition

Assertive Community Treatment (ACT)

- 22 state-funded teams
- 4 Medicaid reimbursement option (MRO) teams
- Provide community-based, recovery-oriented, consumer-driven, multi-disciplinary treatment team delivered, high-level service, reduction of re-admission, homelessness and incarceration, for persons meeting ADA Settlement criteria
- Service delivery includes nursing, psychiatry, psychology, social work, substance abuse, vocational rehabilitation and peer support
- In-reach to jails and hospitals following referral

Assertive Community Treatment (ACT)

22 DBHDD-contracted teams

Region	Provider
1	Avita Community Partners, Cobb-Douglas CSB, Highland Rivers Health
2	Advantage Behavioral Health Systems, American Work, River Edge Behavioral Health Center
3	Fulton-DeKalb/Grady Health System (3), View Point Health (2), Georgia Rehabilitation Outreach (2)
4	Aspire Behavioral Health and Developmental Disability Services, Behavioral Health Services of South Georgia, Georgia Pines Community Service Board
5	American Work (2), Gateway Behavioral Health Services
6	Pathways Center for Behavioral Health, McIntosh Trail CSB, American Work

Community Support Team (CST)

- 10 DBHDD contracted CST teams
- Located rural communities
- Community-based, recovery-oriented, consumer-driven, for persons meeting ADA Settlement criteria
- Goals to reduce
 - Re-admission
 - Homelessness
 - Incarceration
- Smaller team composition
- Multi-disciplinary approach

Community Support Team (CST)

10 CSTs across the state

Region	Provider
1	Avita Community Partners, Highland Rivers Health, Lookout Mountain
2	Advantage Behavioral Health Systems, Serenity Behavioral Health Systems
4	Aspire Behavioral Health and Developmental Disability Services
5	Pineland Behavioral Health and Developmental Disabilities, CSB of Middle Georgia
6	Phoenix Center Behavioral Health Services

Crisis Services

- Crisis Stabilization Units
 - 22 CSUs
 - Provide assessment, crisis stabilization, therapeutic education, referral/linkage to appropriate services
- Mobile Crisis Services
 - Time-limited, rapid crisis response, assessment, referral/linkage to appropriate services
 - Multidisciplinary response team
 - 159 counties covered
 - ❖ Benchmark: regions 1 and 4
 - ❖ BHL: regions 2, 3, 5 and 6
- Behavioral Health Crisis Centers
 - 11 BHCCs (2 more coming by 2020)
 - 24/7 access, combines walk-in, crisis assessment and stabilization; referral/linkage to services

Case Management

- 16 state-funded intensive case management teams
- 52 state-funded case management services
- Individual support to increase access to community-based services, care coordination
- Individual recovery plan implementation
- May be combined with other core services

Case Management Team (CM)

DBHDD contracted providers across the state

Region	Provider
1	Avita CP, Lookout Mountain CS, Highland Rivers CSB
2	Advantage BHS, Oconee CSB, River Edge BH, Serenity BHS
3	Grady Memorial Hospital, St. Joseph Mercy Care, Clayton CSB, View Point Health
4	Albany CSB (Aspire), GA Pines CSB, BHS of South GA
5	Gateway BHS
6	McIntosh Trail CSB, New Horizons CSB, Pathways Center

Intensive Case Management Team (ICM)

DBHDD contracted providers across the state

Region	Provider
1	Cobb County CSB, Highland Rivers CSB
2	American Work, Inc., River Edge BH
3	Community Friendship, Inc., Grady Memorial Hospital, View Point Health
5	Satilla (Unison), Gateway BH, CSB of Middle GA, Pineland CSB
6	Phoenix Center, Middle Flint BH, New Horizons CSB

Supported Employment

- 21 Supported employment providers
- Vocational assessment, rapid job search, competitive job placement, job maintenance support, benefits counseling, rehabilitative support
- Task Oriented Rehabilitation Services (TORS): new Medicaid-reimbursable component for vocational rehabilitation support services

Supported Employment Providers

Region	Provider
1	Avita Community Partners, Briggs & Associates, Cobb-Douglas CSB, Highland Rivers Health, Lookout Mountain Community Services
2	Advantage Behavioral Health Systems, American Work, Oconee Community Service Board, River Edge Behavioral Health Center, Serenity Behavioral Health Systems
3	Briggs & Associates, Community Friendship, Inc., DeKalb Community Service Board, View Point Health
4	American Work, Behavioral Health Services of South Georgia, G & B Works, Inc.
5	American Work, Gateway Behavioral Health Services, Pineland Behavioral Health and Developmental Disabilities, Unison Behavioral Health
6	American Work, Briggs & Associates, McIntosh Trail CSB, New Horizons Community Service Board, Pathways Center for Behavioral Health

Crisis Respite Apartments

- Brief periods of crisis respite, support services, linkage to treatment and other community services
- Prevention of CSU, ER re-admission/re-hospitalization
- Transition from a higher level of care into the community

Region	Provider
1	Cobb-Douglas CSB, Avita Community Partners
2	Advantage Behavioral Health Systems
3	View Point Health
4	Aspire Behavioral Health and Developmental Disability Services, Behavioral Health Services of South Georgia, Georgia Pines Community Service Board
5	Gateway Behavioral Health Services, Pineland CSB
6	McIntosh Trail CSB

Comprehensive Community Providers (CCP) of Core Services

- Community service boards
- Community mental health services
- Comprehensive psychosocial, psychiatric and nursing assessment
- Therapy/counseling
- Medication management
- Peer support
- Case Management
- Psychosocial rehabilitation

Mental Health Treatment Courts

- (7) Accountability courts that combine judicial supervision and community mental health treatment
- Geared towards reducing criminal activity, improving stability
- Alternative to incarceration for persons with serious and persistent mental illness, substance use disorders or co-occurring disorders, who consent to treatment

Region	Provider
1	Cobb-Douglas CSB, Highland Rivers Health, Avita BHS
3	City of Atlanta
4	Aspire Behavioral Health and Developmental Disability Services, Georgia Pines Community Service Board, Albany ARC

Peer Support

- Structured activities that are provided for individuals with common issues and needs
- Promote self-directed recovery and support individuals in developing and attaining individualized life, recovery and wellness goals
- Georgia is the first state in the U.S. to be able to bill Medicaid for whole health peer support
- Peer support and wellness centers: programs are led by certified peer specialists
- Forensic peer mentor initiatives; partnership with GA Dept. of Corrections, and DA Dept. of Community Supervision, and GA Mental Health Consumer Network
- CPS training

Community Residential Rehabilitation

DBHDD Residential Services:

- Staff support in residential settings, continuous monitoring and supervision
- Skills training, community integration activities and personal support services/activities to restore and develop skills in functional areas that interfere with the individual's ability to safely live in the community, continue with recovery and increase self-sufficiency
- 32 providers of residential support services
- 1,921 statewide supported beds for residential rehabilitation
- Residential levels of care:
 - 22% intensive: 24-hour/on-site supervised; 5 hours of skills training
 - 29% semi-independent: 36-hour/on-site supervised; 3 hours of skills training
 - 49% independent: minimum of one contact per week; 1 hour of skills training

PATH and SOAR

- **Projects for Assistance in Transition from Homelessness (PATH)**
 - 10 PATH teams throughout the state
 - Case management
 - Housing access
 - Outreach and linkage to services for the homeless
- **SSI/SSDI Outreach, Access and Recovery (SOAR)**
 - Provides increased access to Social Security disability benefits for people who are homeless or at risk of homelessness and who have mental health challenges or other co-occurring disorders

Transition Planning

Transition Specialists/Coordinators to support each state hospital in transition planning via:

- Reviewing transition plans
- Monitoring planning for persons on adult mental health units and individuals with forensic status having inpatient stays of +45 dys
- Collaboratively coordinating care between state hospital and regional field office and community service provider

Disaster Preparedness- Emergency Response

- Coordination with state and local emergency management
- Coordination with DBHDD providers and hospitals
- Disaster response training and coordination
- Linkage to resources
- Crisis counseling services coordination

Housing Voucher and Bridge Fund

Funding for rental assistance for **target population**:

- Staff support in residential settings, continuous monitoring and supervision
- Georgia Housing Voucher Program
- Bridge funding
- Supported Housing Need and Choice survey
- Collaboration Georgia Department of Community Affairs to increase capacity for target population to access supported housing options;
 - 811 Program
 - Shelter Plus Care
 - Housing Choice Voucher Program/Section 8
 - Forensic Supervised Housing/Community Home Integration (CIH)

**U.S. DOJ v Georgia
Americans with Disabilities
Settlement Agreement
Provisions Related to Persons with
Serious and Persistent Mental Illness**

2010 Department of Justice Settlement Agreement

- **The Department of Justice (DOJ) filed a lawsuit against the state of Georgia, the Department of Behavioral Health and Developmental Disabilities (DBHDD) and the Department of Community Health (DCH) in 2010 alleging violations of the American with Disabilities Act (ADA) because Georgia failed to administer services in the most integrated settings appropriate to the needs of qualified individuals with disabilities.**
- **Agreement outlines requirements for provision of community services for a specifically designated population of individuals with serious and persistent mental illness (SPMI) and developmental disabilities (DD) who need these services in order to remain in the community.**

ADA Settlement Criteria

Individuals with Severe and Persistent Mental Illness (SPMI) who are:

- **currently served in or frequently readmitted to the State Hospitals,**
- **frequently seen in Emergency Rooms,**
- **chronically homeless, and/or who are being released from jails or prisons.**

Adult Mental Health Targets

Under the Original DOJ Settlement Agreement

Provision	FY 2011		FY 2012		FY 2013		FY 2014		FY 2015	
	Target	Compliance	Target	Compliance	Target	Compliance	Target	Compliance	Target	Compliance
Crisis Line (no date)	1	Yes								
ACT Teams	18	Yes	20	Yes	22	Yes				
Intensive Case Management Teams	1	Yes	2	Yes	3	Yes	8	Yes	14	Yes
Supported Housing Beds	100	Yes	500	Yes	800	Yes	1,400	Yes	2,000	Yes
Bridge Funding (annual)	90	Yes	360	Yes	270	Yes	540	Yes	540	Yes
Supported Employment	70	Yes	170	Yes	440	Yes	500	Yes	550	Yes
Community Support Teams			2	Yes	4	Yes	8	Yes		
Case Management Services			5	Yes	15	Yes	25	Yes	45	Yes
Crisis Stabilization Units			1	Yes	2	Yes	3	Yes		
Peer Support Services			235	Yes	535	Yes	835	Yes		
Crisis Service Centers					1	Yes	3	Yes	6	Yes
Mobile Crisis Services (counties)					91	Yes	126	Yes	159	Yes
Crisis Apartments					6	Yes	12	Yes	18	Yes

Findings from the Independent Reviewer for the DOJ Settlement Agreement

“The accomplishment of these milestones is of tremendous significance. It demonstrates that the State has implemented substantive structural and programmatic changes in its delivery of community –based supports for individuals with a serious and persistent mental illness. Although the community-based system for this group of individuals will continue to require diligent attention and consistently adequate resources, there is now a solid foundation upon which to continue to build for the future. Achievement of this level of systemic reform in six-years should be recognized and applauded.”

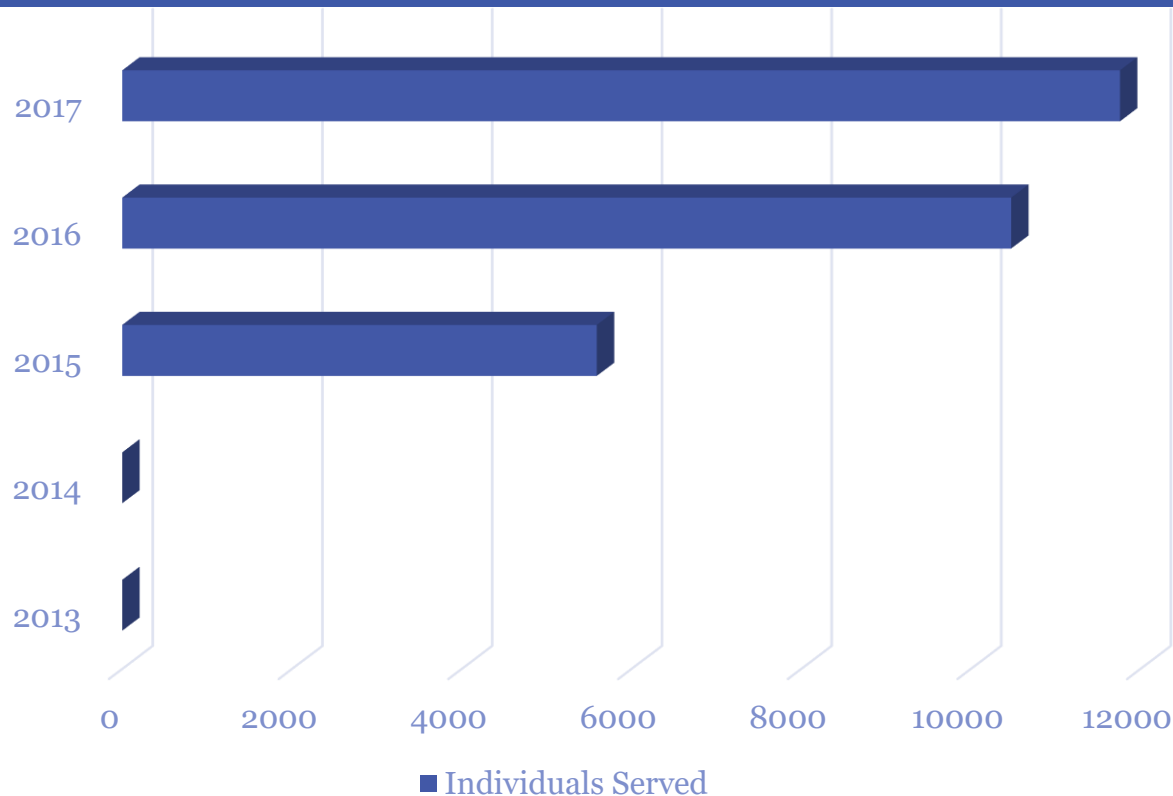
Independent Reviewers Year Six Report; United States of America v. The State of Georgia Civil Action No. 1:10--CV--249--CAP Submitted By: Elizabeth Jones, independent reviewer, September 19, 2016

Increase in Access to Adult Mental Health ADA Settlement Services 2012-2017

TOTAL NUMBER OF INDIVIDUALS SERVED BY EACH SERVICE

ACT Assertive community treatment	CRA Crisis respite apartment	CST Community support team	ICM Intensive case management	SE Supported employment	GHV Georgia housing voucher	BRIDGE Bridge fund
4,012	875	949	4,173	4,760	4,422	4,700

Behavioral Health Crisis Center (BHCC)



ADA Settlement Targets by Service: Assertive Community Treatment

End Of	Total Enrolled	Hospital Readmission Rate	Housed (Non-Homeless)
FY 2014	1409	9.0%	92.9%
FY 2015	1477	8.1%	95.8%
FY 2016	1532	9.6%	96.1%
FY 2017	1642	9.4%	96.1%
FY 2018	1614	9.1%	97.1%
FY 2019 Q1	1549	8.1%	96.7%

ADA Settlement Targets by Service: Community Support Team

End Of	Total Enrolled	Hospital Readmission Rate	Housed (Non-Homeless)
FY 2014	265	6.2%	98.3%
FY 2015	289	5.9%	97.8%
FY 2016	321	10.4%	99.0%
FY 2017	372	7.8%	99.4%
FY 2018	343	8.4%	97.8%
FY 2019 Q1	337	7.5%	97.2%

ADA Settlement Targets by Service: Case Management

DOJ target exceeded: 52 ADA case management positions

Fiscal Year	# Served (Settlement Population)
FY 2014	769
FY 2015	1,278
FY 2016	1,625
FY 2017	2,402
FY 2018	2,295
FY 2019	2,222 as of Sept 2018

ADA Settlement Targets by Service: Intensive Case Management

DOJ target met: 14 ADA intensive case management teams

Fiscal Year	# Served (Settlement Population)
FY 2014	903
FY 2015	1,450
FY 2016	1,639
FY 2017	1,796
FY 2018	2,107
FY 2019	2,224 as of Sept 2018

Crisis Respite Apartments

DOJ requirement of 18 CRAs was exceeded with a total of 34

Fiscal Year	# Served (Settlement Population)
FY 2014	211
FY 2015	290
FY 2016	292
FY 2017	412
FY 2018	528

Providers	Region
Cobb-Douglas CSB ; Avita CSB	1
Advantage BHS ; Serenity BHS	2
View Point Health	3
Aspire CSB ; BHS of South Georgia ; Georgia Pines CSB	4
Gateway CSB ; Pineland CSB	5
McIntosh Trail CSB	6

ADA Settlement Targets by Service: Supported Employment

	Total Enrolled	Employment Rate
FY 2014	1,093	45.5%
FY 2015	1,219	46.6%
FY 2016	1,314	48.5%
FY 2017	1,372	47.6%
FY 2018	1,268	49.1%
FY 2019	879	45.2% as of Aug 2018

DOJ Settlement Agreement Extension Requirements

Target Population

30. For purposes of Paragraphs 31 to 40, the "Target Population" includes the approximately 9,000 individuals with SPMI who are currently being served in State Hospitals, who are frequently readmitted to the State Hospitals, who are frequently seen in emergency rooms, who are chronically homeless, and/or who are being released from jails or prisons. The Target Population also includes individuals with SPMI and forensic status in the care of DBHDD in the State Hospitals, if the relevant court finds that community services are appropriate, and individuals with SPMI and a co-occurring condition, such as substance abuse disorders or traumatic brain injuries.

Bridge Funding

32. By June 30, 2016, the State shall provide Bridge Funding for at least an additional 300 individuals in the Target Population.

33. By June 30, 2017, the State shall provide Bridge Funding for at least an additional 300 individuals in the Target Population.

Demonstration of Compliance Bridge Funding

TARGET	STATUS
32. By 6/30/16 an additional 300 individuals served via bridge funding (for a total of 2,100)	3,248 person have received bridge funding
33. By 6/30/17 an additional 300 individuals served via bridge funding (for a total of 2,400)	4700 persons have received bridge funding
34. As of 6/30/2018	4833 persons have received bridge funding

Georgia Housing Voucher Program Targets

34. By June 30, 2016, the State shall provide GHVP vouchers for an additional 358 individuals in the Target Population.

35. By June 30, 2017, the State shall provide GHVP vouchers for at least an additional 275 individuals in the Target Population.

Demonstration of Compliance GHVP

TARGET	STATUS
34. By 6/30/16 an additional 358 individuals served via housing voucher (requirement from the end of original Settlement Agreement 2000 + 358 = 2358)	3,020 persons have been served via the GHV
35. By 6/30/17 an additional 275 individuals will receive the GHV (for a total of 2,633)	4422 persons have been served via the GHV
36. As of 12/15/18	4592 persons have been served via the GHV

Supported Housing Target

37. Supported Housing includes scattered-site housing as well as apartments clustered in a single building. Under this Extension Agreement, the State shall continue to provide at least 50% of Supported Housing units in scattered-site housing, which requires that no more than 20% of the units in one building, or no more than two units in one building (whichever is greater), may be used to provide Supported Housing.

Demonstration of Compliance

37.

Supported Housing includes scattered-site housing as well as apartments clustered in a single building.

As of June 15, 2018

	In Housing	Scattered Site	Congregate	% Scattered Site
Region 1	264	235	29	89%
Region 2	351	351	0	100%
Region 3	878	463	413	53%
Region 4	340	273	68	80%
Region 5	426	412	13	97%
Region 6	166	137	29	83%
Total	2425	1871	552	77%

Supported Housing Target

38. Under this Extension Agreement, by June 30, 2018, the State will have **capacity** to provide Supported Housing to any of the individuals in the Target Population who have an **assessed need** for such support.

Demonstration of Compliance

38. And 39. B.

Determination of Need for Supported Housing:
Housing need and Choice Survey

Phase I total completed surveys = 2706	24% /649 needed supported housing at time of survey
Phase II total completed surveys =4050	70%/2842 needed supported housing at time of survey (as of 1/8/19)

Determination of Need for Supported Housing: phase II

Housing need and Choice Survey: access by target population

Living situation at time of survey	Numbers surveyed in phase 2
Clustered Housing	39
Crisis Stabilization Unit/Crisis Residence/BHCC	209
DBHDD Residential Program (intensive, semi independent, independent)	351
Friend or relative	688
Group Home/Personal Care Home/Boarding Home	113
Homeless Other (not in Shelter)	1080
Homeless Shelter	552
Jail/Correctional Facility	548
Private residence	257
Psychiatric Hospital	213

38 and 40

Additional Demonstration of Compliance

Prior living environment for the 2,297 individuals receiving the GHV, which is evidence that all categories of the Settlement target population are accessing supported housing, as of 10/31/18.

Homeless	1322	58%
Other Residential (pch, crr, shelter)	375	16%
Hospital/CSU/ BHCC	222	10%
Jail/Prison	101	4%
Other/ friends/family	277	12%

Stability Rate

Housing Stability Rate

Housing Stability Rate	
Year	Percentage
2011	66%
2012	57%
2013	61%
2014	67%
2015	66%
2016	72%
2017	80%
2018	89%
	Housing Stability is based on # in Housing > 6 months # Leaving < 6 months

Supported Housing MOA between DCA & DBHDD

39. Between the Effective Date of this Extension Agreement and June 30, 2018, the State shall continue to build capacity to provide Supported Housing by implementing a Memorandum of Agreement between DBHDD and the Georgia Department of Community Affairs,

which includes the following components:

- (a) A unified referral strategy (including education and outreach to providers, stakeholders, and individuals in the Target Population) regarding housing options at the point of referral;
- (b) A statewide determination of need for Supported Housing, including developing a tool to assess need, forming an advisory committee to oversee the needs assessment, developing a curriculum to train assessors, training and certifying assessors, and analyzing and reporting statewide data;

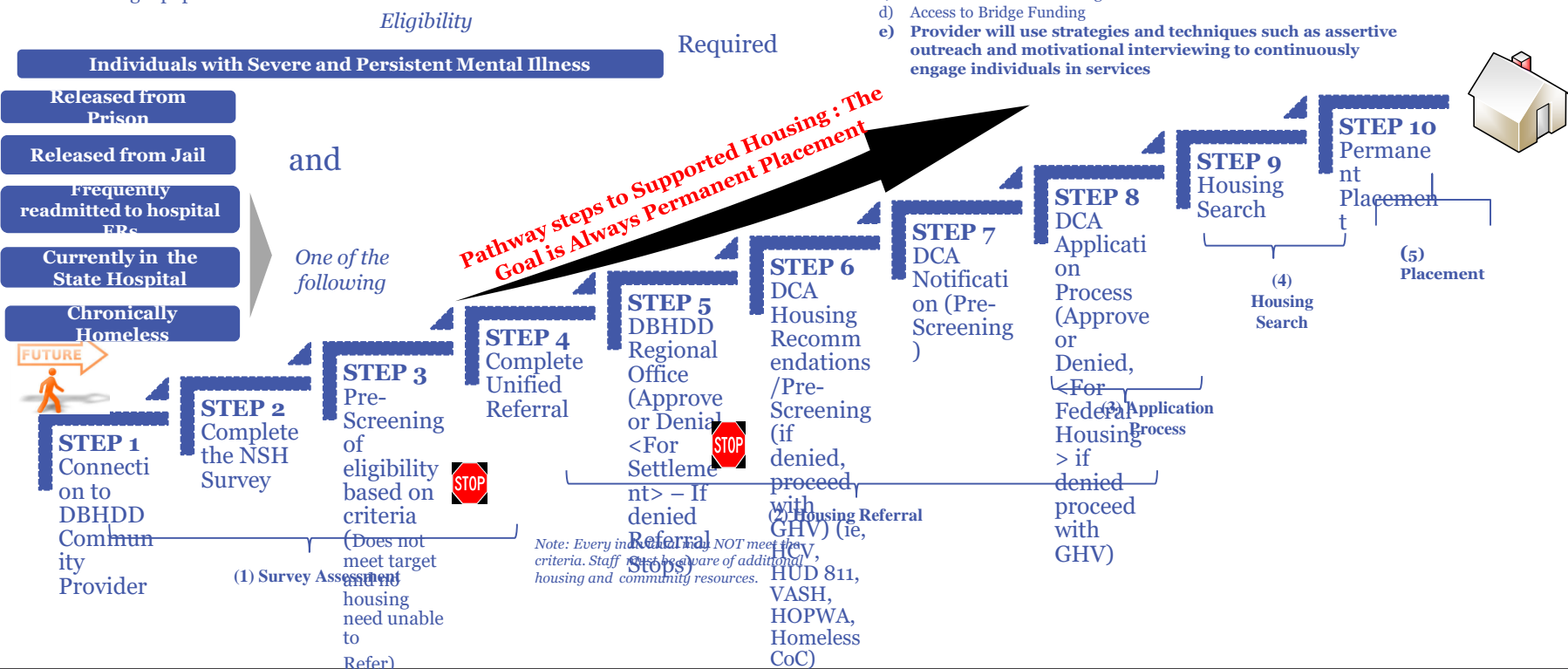
Unified Referral Process

Access to DBHDD Supported Housing Resources

PURPOSE:

Maximize supported housing resources through the partnership between the Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD) and the Georgia Department of Community Affairs (DCA) to increase statewide federal housing resources for individuals who have a need for housing and meet the eligibility of the settlement target population.

- ✓ As of July 1, 2018 newly enrolled GHV participants at minimum must agree to participate in wellness case management
- ✓ Connect to a provider does not mandate **treatment / services**.
- ✓ **Connection to a provider allows:**
 - a) The completion of the Unified Referral Process
 - b) Submission of the housing application
 - c) Assistance with the housing search
 - d) Access to Bridge Funding
 - e) **Provider will use strategies and techniques such as assertive outreach and motivational interviewing to continuously engage individuals in services**



Supported Housing Target

39. Between the Effective Date of this Extension Agreement and June 30, 2018, the State shall continue to build capacity to provide Supported Housing by implementing a Memorandum of Agreement between DBHDD and the Georgia Department of Community Affairs,

(continued) which includes the following components:

(c) Maximization of the Georgia Housing Voucher Program;

(d) Housing choice voucher tenant selection preferences (granted by the U.S. Department of Housing and Urban Development);

(e) Effective utilization of available housing resources (such as Section 811 and public housing authorities); and

(f) Coordination of available state resources and state agencies.

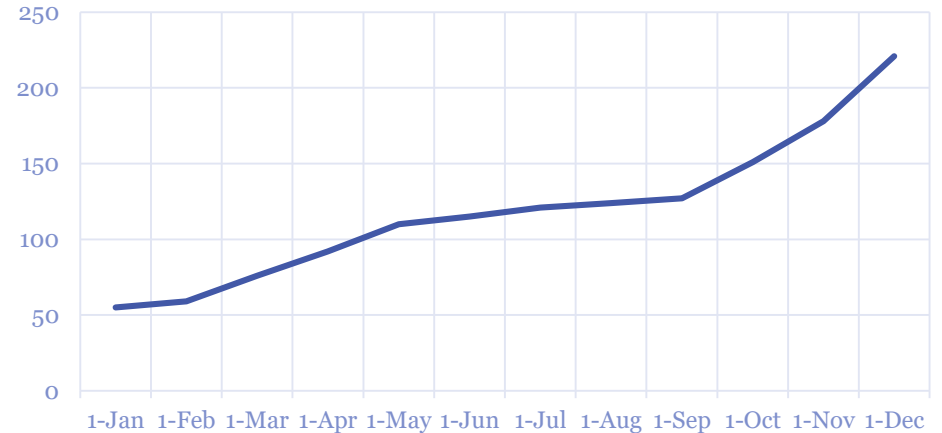
39. Implementation of Unified Referral

Number of Permanent Placements Through URP

Number of Permanent Supported Housing Placements Made Through URP

Month/Year	Number	Increase
18-Jan	55	
18-Feb	59	+4
18-Mar	76	+17
18-Apr	92	+16
18-May	110	+18
18-Jun	115	+5
18-Jul	121	+6
18-Aug	124	+3
18-Sep	127	+3
18-Oct	151	+24
18-Nov	178	+27
18-Dec	221	+43

Number of PSH Placements made through URP



Supported Housing Target

40. The State shall implement procedures that enable individuals with SPMI in the Target Population to be referred to Supported Housing if the need is identified at the time of discharge from a State Hospital, jail, prison, emergency room, or homeless shelter.

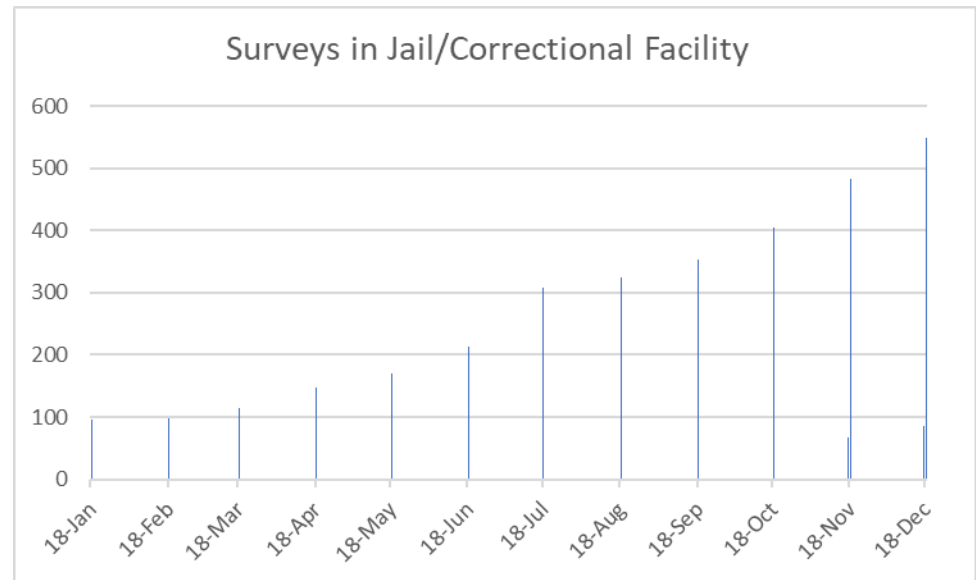
Supported Housing

OUTREACH EFFORTS TO TARGET POPULATION IN JAIL/PRISON, AND THE HOMELESS

- Facilitation of housing need and choice surveys in select jails and prisons
- Provision of supported housing need and choice survey informational pamphlet to all jails
- All 10 PATH teams are facilitating the NSH
- Coordination with Department of Community Supervision (DCS), discussions in progress of imbedding NSH into GDC transition planning process
- Housing Outreach Coordinator's; 11 new statewide positions

Need for Supported Housing Surveys completed in Jails and Prisons

Surveys in Jail/Correctional Facility	Number of housing surveys completed in jails/prisons for target population eligible
17-Nov	68
17-Dec	86
18-Jan	95
18-Feb	98
18-Mar	115
18-Apr	147
18-May	171
18-Jun	214
18-Jul	307
18-Aug	325
18-Sep	353
18-Oct	405
18-Nov	483
18-Dec	548



DBHDD

- **Georgia Crisis and Access Line (GCAL)**
 - 24/7 crisis line (800) 715-4225
 - mygal.com (online searchable database)





BE D·B·H·D·D

GEORGIA DEPARTMENT OF BEHAVIORAL HEALTH &
DEVELOPMENTAL DISABILITIES



D·B·H·D·D