Balance of State Continuum of Care Statewide Membership Meeting

December 19, 2023

Presented by DCA as Collaborative Applicant



Office of Homeless and Special Needs Housing

WebEx Introduction

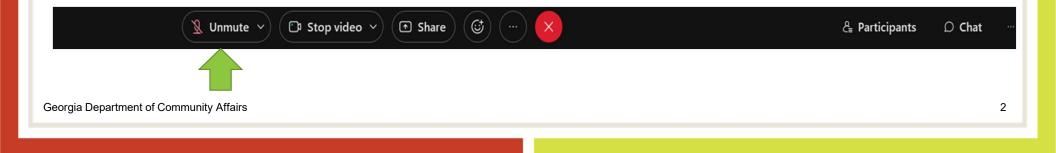
- Notice the menu options at the bottom of your screen.
- Please remember to mute yourself unless you are talking.
- You are muted if the microphone is red.
- You can toggle the mute button off and on by clicking the microphone.

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Please UNMUTE to ask questions <u>or</u> TYPE in the Chat



WebEx Introduction

- To view the participants, click on the Participant button
- To view the chat, click on the button with the chat bubble
- Please make sure chat is set to "Everyone" for discussion

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Georgia Department of Community Affairs		3

Agenda

Welcome and Introductions

Balance of State Continuum of Care Updates

Homeless Initiatives in the Balance of State Continuum

Membership Input

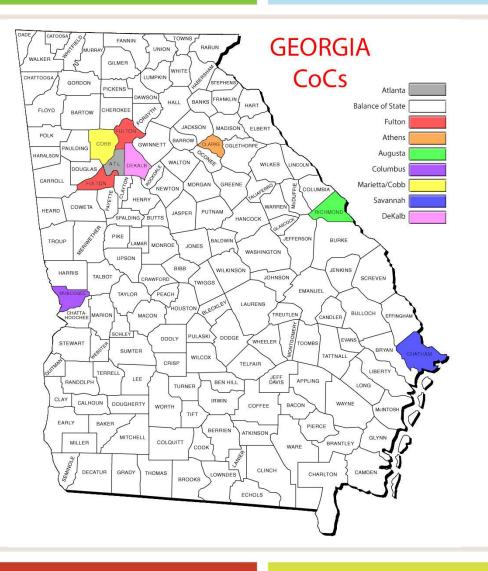
Public Comment

Balance of State Continuum of Care

U.S. Department of Housing and Urban Development (HUD) Continuum of Care Overview

A Continuum of Care (CoC) is established by representatives of relevant organizations within a geographic area to carry out the responsibilities set forth in the CoC Program interim rule.

Georgia Balance of State CoC has 152 counties.



HUD Continuum of Care Program

The CoC Program is designed to assist individuals and families experiencing homelessness and to provide the services needed to help them move into permanent housing, with the goal of long-term stability.

To develop a long-term strategic plan and manage a year-round planning effort that addresses

- the needs of homeless individuals and households;
- · the availability and accessibility of existing housing and services; and
- the opportunities for linkages with mainstream housing and services resources.
- To prepare an application for McKinney-Vento Homeless Assistance Act (McKinney-Vento) competitive grants.
- To have an independent Board of Directors, maintain a written Governance Charter, set and meet goals to prevent and end homelessness, and implement all other requirements of the HEARTH Act

Collaborative Applicant (DCA) Responsibilities

To provide oversight for the Continuum in order to meet HUD's rule for Continua of Care and to assure that requirements are met for the annual HUD Continuum of Care funding competition.



Maintain Continuum membership lists, conduct membership recruitment campaigns targeted to stakeholders, publish agendas for membership meetings, and assist the Board in conducting meetings of full membership not less than twice annually.



Consult with both ESG Entitlements and HUD Consolidated Planning jurisdictions.



Implement and coordinate the biennial unsheltered point in time count and the annual shelter survey.



Provide staff for planning and implementation of HEARTH Act requirements and overall CoC strategies

Membership

- Formalized process
- Agency representation and individuals
- Voting Designated voting member (agencies only)
- Participation Code of Conduct and Conflict of Interest and Recusal Policies approved 5/15/23
 - Attend not less than one meeting (membership, Board, Committee, or Subcommittee) per year
 - Agencies can substitute staff for meeting participation
 - Inactive or non-voting members to be reviewed
- CoC-funded providers are expected to participate (membership & attendance)



Code of Conduct Policy

- Overview:
 - Decisions made on Best Interests of Balance of State CoC
 - General Conduct
 - Attendance
 - Board Members
 - General Membership
 - Membership and Rules Committee investigates and rules on claims of violations
 - Whistleblower Policy
 - Membership Vacancies
- Updated to add "committee" under Membership Vacancies section
- Approved as updated on 5/15/23
 <u>https://www.dca.ga.gov/sites/default/files/bos_code_of_conduct_policy__approved_5-15-23.pdf</u>



Conflict of Interest and Recusal Policy

- Overview:
 - Conflicts of Interest
 - Oversight of Ethics Officer, Board Majority/Committee/Subcommittee
 - Recusal Policy
 - Duty to Disclose Potential Conflict of Interest
- Updated CoC regulation citation 24 CFR 578.95(b)
- Approved as updated on 5/15/23 -

https://www.dca.ga.gov/sites/default/files/bos_conflict_of_interest_and_recusal_p olicy__approved_5-15-23.pdf

BoS CoC Board Members

Board Member	Agency
Chad Cheshire, Chair	At-Large BoS Region 4
Maxwell Ruppersburg, Vice Chair	GA Department of Behavioral Health and Developmental Disabilities
Philip Gilman <mark>(NEW)</mark>	Department of Community Affairs
Andrea Giese-Sweat (NEW)	DCA Veteran Housing and Homelessness
Sondra Hampton	Department of Community Affairs
Alison Goldey	State Housing Trust Fund for the Homeless
Vacant	State Housing Trust Fund for the Homeless
Michelle Stanley (NEW)	GA Department of Community Supervision
Eric McGhee	GA Department of Education
Wayne Mack	GA Department of Labor (pending agency change)

BoS CoC Board Members

Board Member	Agency
Kristy Carter	Georgia Criminal Justice Coordinating Council
Linda Boswell	Clayton County (ESG coordination)
Matthew Elder (NEW)	Gwinnett County (ESG coordination)
Charlotte Woody	Macon-Bibb County (ESG coordination)
Brendon Tate (NEW)	Membership and Rules Appointment
Rachel Castillo	At-Large BoS Region 1
Jimiyu Evans	At-Large BoS Region 2
Tammie Collins	At-Large BoS Region 3
Diane Rogers	At-Large BoS Region 5
Pending Appointment (NEW)	GA DHS Division of Family and Children Services
Pending Appointment (NEW)	GA Department of Public Health

Balance of State CoC Committees

- The Continuum of Care has 4 Standing Committees:
 - Membership and Rules Committee
 - Standards, Rating, and Project Selection Committee
 - Homeless Management Information Systems (HMIS) Committee
 - CoC Steering Committee
 - CoC Administrators
 - Assessment, Placement, and Services Committee
- Board Committees:
 - Youth Action Board

Staff Updates



Philip Gilman Deputy Commissioner, Housing Assistance and Development

Lakeisha Jones Director, Office of Homeless and Special Needs Housing

Isaac Davis Coordinated Entry Team Lead

Jimmy Harris Coordinated Entry System Coordinator

Charles Wheeler CoC Program Coordinator

Aashish Gautam Data Analyst



Balance of State CoC Updates

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2023 CoC Annual Competition Results



2023 State CoC Annual Competition Results

HUD released the 2023 Continuum of Care NOFO on July 5, 2023.

The application for funding is a two-step process:

- The CoC holds a local competition to score and rank project applications.
- The Collaborative applicant completes the COC application and submits it to HUD, along with the approved and ranked project applications.

The NOFO application process is also the CoC's opportunity to apply for funds to support planning, coordinated entry, and HMIS.

The final consolidated application was submitted to HUD on September 27, 2023

2023 Balance of State CoC Competition Results

68 Applications

- · 6 new review applications submitted.
- 1 application recommended for reallocation based on significant underutilization

65 Projects in the final ranking (2 new projects did not meet threshold)

- Group 1: 53 renewal PSH & RRH that were operational, 2 HMIS, & 2 Coordinated Assessment (57 total)
- Group 2: 3 RRH renewal not operational for a full year
- Group 3: 1 PSH new project utilizing reallocated funds and CoC Bonus
- Group 4: 1 RRH Renewal
- Group 5: 1 PSH and 1 RRH new projects under CoC Bonus
- Group 6: 1 RRH expansion project under DV Bonus

1 Project recommended for reallocation, \$127,812 eligible for reallocation

2023 CoC Annual Competition Results

- Project Funding Requested:
 - Tier 1: \$19,199,746
 - Tier 2: \$2,421,595
 - DV Bonus: \$574,229
 - Total: \$22,195,770
- CoC Planning (non-competitive): \$1,349,860
- Total: \$23,545,630

https://www.dca.ga.gov/safe-affordable-housing/homelessspecial-needs-housing/georgia-balance-state-continuumcare/2023-coc



2022 Special NOFO to Address Rural and Unsheltered Homelessness Awards

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2022 Special NOFO to Address Rural and Unsheltered Homelessness Awards

- April 17, 2023 Final Funding Announcement for the FY 2022 CoC Special Competition.
- 12 Applications
 - 1 project did not meet threshold (2 projects in e-snaps)
- 11 Projects in the final ranking
 - Unsheltered Homelessness Set Aside (6 approved)
 - 1 New RRH
 - 1 New Standalone SSO
 - 1 New SSO-CE
 - 1 New SSO-SO
 - 1 New HMIS
 - 1 New CoC Planning
 - Rural Homelessness Set Aside (5 approved))
 - 2 New PSH
 - 1 New Standalone SSO
 - 1 New SSO-CE
 - 1 New SSO-SO

2022 Special NOFO to Address Rural and Unsheltered Homelessness Awards

- Rural Homelessness Set Aside Awards BoS CoC \$4,868,915
- Funded Rural Projects (3-year awards)
 - Rural Coordinated Entry \$725,700
 - Standalone Supportive Services \$488,580
 - Permanent Supportive Housing \$1,571,285
 - Permanent Supportive Housing \$2,083,350
- Did not receive funding under Unsheltered Homelessness Set Aside
- HUD also allocated 120 housing stability vouchers to BoS Housing Authorities

2022 Special NOFO Rural Project Awards

APPLICANT NAME	PROJECT NAME	PROJECT TYPE	GEOGRAPHY
Safe Harbor Children's Center, Inc.	Rural Coordinated Entry	SSO Coordinated Entry	Wayne, Long, Appling, Jeff Davis
Advocates for Bartow's Children, Inc.	SSO Youth Project (Rural Standalone SSO)	Supportive Services Only	Gordon
Union Mission, Inc.	Rural Permanent Supportive Housing	Permanent Supportive Housing	Bulloch
Albany Area CSB	Rural Permanent Supportive Housing	Permanent Supportive Housing	Calhoun, Decatur, Early, Seminole, Miller

https://www.dca.ga.gov/safe-affordable-housing/homeless-special-needs-housing/georgia-balance-state-continuum-care/2022-coc

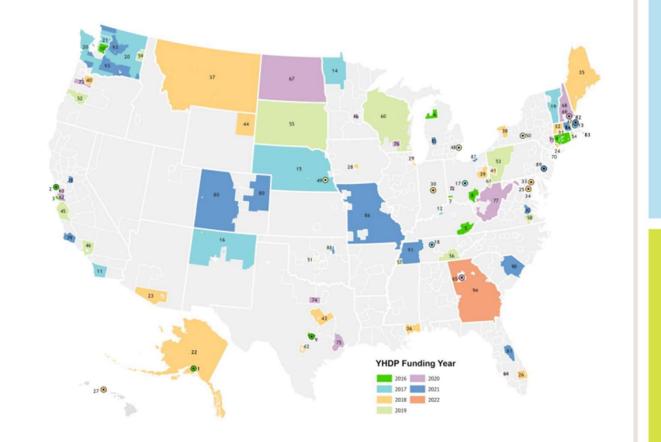
Georgia Department of Community Affairs

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2023 YHDP Projects Selected for Funding

Youth Homelessness Demonstration Program (YHDP) Selected Communities Rounds 1-6



YHDP Projects Selected for Funding

APPLICANT NAME	PROJECT NAME	PROJECT TYPE
Safe Harbor Children's Center	STIVE-TH-RRH	Joint TH-RRH Only
Advocates for Bartow's Children	Advocates Joint TH-RRH	Joint TH-RRH Only
Wellroot Family Services	Safety Net	Joint TH-RRH Only
Youth Empowerment Success Services, Inc. (YESS)	Youth Empowerment Success Services – Joint Transitional Housing and Rapid Rehousing Program	Joint TH-RRH
United Way of Central Georgia	Community Youth Supports	Joint TH-RRH
Georgia Housing Finance Authority	YHDP HMIS Support	HMIS
Camp Rock of Georgia, Inc.	Camp Rock of Georgia Rapid Re-housing Program	RRH Only
Safe Harbor Children's Center	Zach's Place Diversion	SSO Diversion
Open Arms, Inc.	Homeless Youth Demonstration Project	SSO Outreach
Hope thru Soap Georgia Department of Community Affairs	Hope thru Soap BOS YHDP Outreach	SSO Outreach

YHDP Projects Selected for Funding

APPLICANT NAME	PROJECT NAME	PROJECT TYPE
Hope thru Soap	Hope thru Soap BOS YHDP Navigation	Navigation
Hope thru Soap	Hope thru Soap YHDP Drop in Center	Drop-In / Diversion
Safe Harbor Children's Center	Street Beat Outreach	SSO Outreach
Advocates for Bartow's Children	Advocates Youth Drop in Center	SSO Drop-In Center Only
Youth Empowerment Success Services, Inc. (YESS)	Youth Empowerment Success Services – Diversion	SSO Diversion
Park Place Outreach	Street Outreach Program	SSO Diversion
Safe Harbor Children's Center	Street Beat Drop in Centers	SSO Drop-In
Forsyth County Family Connection	FoCo Drop-In Center	SSO Drop-In Center Only
Albany Area Community Service Board (CSB) (dba Aspire BH)	PSH	PSH
Georgia Department of Community Affairs		

2023 YHDP Projects Selected for Funding

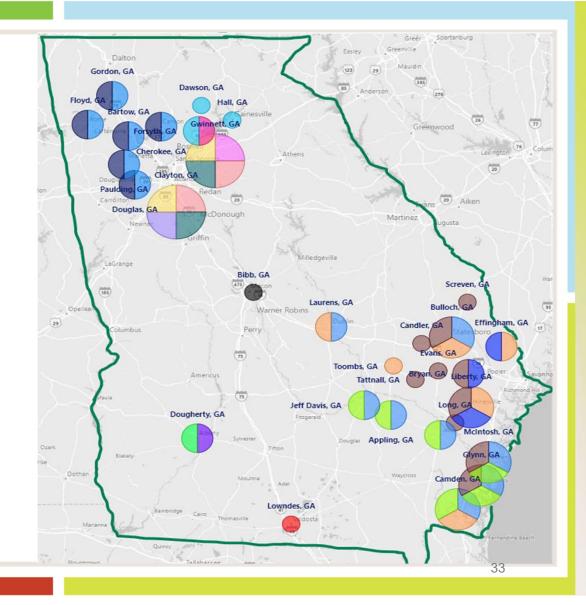
- 5 TH-RRH projects \$6,698,623
- 1 RRH project \$397,800
- 1 PSH project \$525,000
- 3 SSO-Diversion projects \$665,600
- 3 SSO-Outreach projects \$1,246,300
- 4 SSO-Drop-in Center projects \$1,703,900
- 1 SSO- Navigation project \$275,000
- 1 HMIS project \$187,000
- Total: \$11,699,223 (7 Housing projects and 12 Supportive Services projects)



YHDP Selected Projects By County

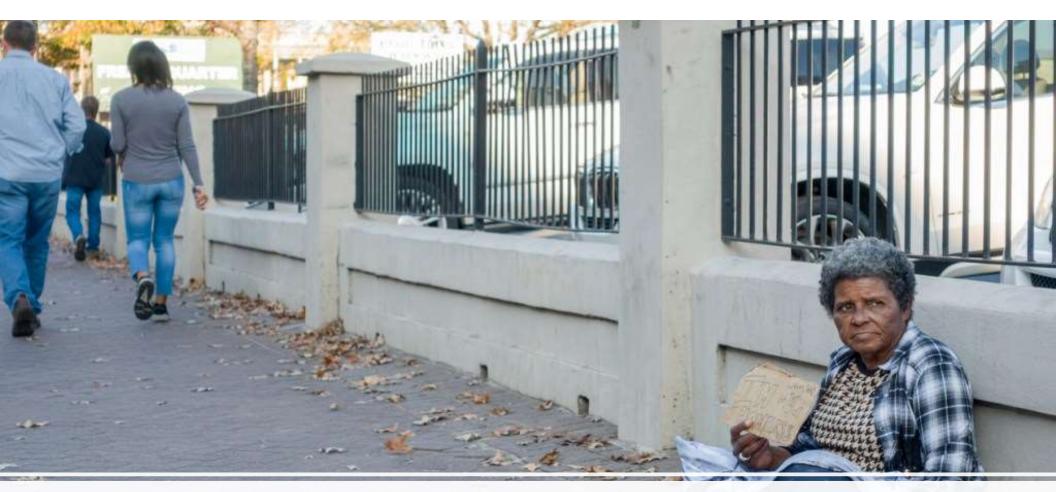
Project Name

- Advocates Joint TH-RRH
- Advocates Youth Drop In Center
- Camp Rock of Georgia Rapid Re-housing Program
- Community Youth Supports
- FoCo Drop-In Center
- Homeless Youth Demonstration Project
- Hope thru Soap BOS YHDP Drop in Center
- Hope thru Soap BOS YHDP Navigation
- Hope thru Soap BOS YHDP Outreach
- PSH
- Safety Net
- Street Beat Drop In Centers
- Street Beat Outreach
- Street Outreach Program
- STRIVE TH-RRH
- Youth Empowerment Success Services Diversion
- Youth Empowerment Success Services Joint Transitional Housing
- Zach's Place Diversion



Homeless Initiatives in the Balance of State CoC





2024 Point in Time Homeless Count

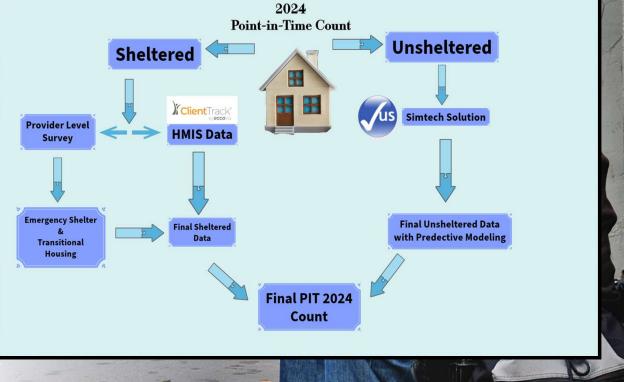
Georgia Department of Community Affairs

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2024 Point in Time Count



- 2024 will be a full count of both sheltered and unsheltered populations
- The Point in Time (PIT) Homeless Count will begin on January 22, 2024
- The street count will be followed by a seven-day service-based count
- DCA is working with Simtech Solutions to target count coordinators in strategic areas
- Data collection focuses on quality over quantity, with an emphasis on full county coverage



Sheltered PIT



Georgia Department of Community Affairs



Count Everyone in Shelters: Count all individuals and families in shelters, including Safe Haven projects, on the designated night.

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Location Matters: Count people where they sleep that night, not where they're getting help. Don't count people in RRH programs who have permanent housing.



Transitional Housing: Count people in transitional housing unless they're about to move into permanent housing.



SSVF Veterans: If veterans are getting housing help from the VA on the count night, count them as sheltered in emergency shelters.

Unsheltered PIT

Count All Homeless People: We count everyone who doesn't have a regular place to sleep, like those in cars, parks, or abandoned buildings, on a specific night.

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Include RRH Helped Families: Even if you're getting housing help, you're counted as homeless if you still don't have a place to sleep that night.

We Count Everyone: The goal is to count everyone who doesn't have a stable place to live, even if they're working on finding a home with assistance.



People Who Must NOT Be Included in the PIT Count





- People in Permanent Supportive Housing (PSH) and those with HUD VASH vouchers.
- People in Other Permanent Housing (OPH), including GPD Transition in Place (TIP) projects.
- People in places not on the official Homeless Inventory Count (HIC).
- People temporarily staying with family or friends.
- People in their own rental or owned homes, including those receiving assistance from RRH projects.

2024 Point in Tome Homeless Count

Bartow Bibb Brooks Bryan Bulloch Burke Camden Carroll Cherokee Clayton Coweta

Dougherty Douglas Floyd Glynn Gwinnett Habersham Hall Henry Houston Laurens Liberty Lowndes McIntosh Murray Newton Pickens Rockdale Stephens Tift White White Whitfield





Housing Inventory Count (HIC)

January 22-2024 and Training will be provided

- Purpose:
- To tracks places helping homeless people and their available beds/units on one specific night.
- **Importance**: Helps us understand how well we assist homeless individuals and families.
- Types of Projects: HIC covers various projects:
- Emergency Shelter (ES)
- Transitional Housing (TH)
- ♦ Safe Haven (SH)
- Permanent Housing (PH) which includes:
 - Permanent Supportive Housing (PSH)
 - Rapid Re-housing (RRH)
 - Other Permanent Housing (OPH) combining two project types:
 - Housing with Services (no disability required for entry)
 - Housing Only





Longitudinal System Analysis (LSA) ?

- Helping Homeless Programs: LSA helps HUD check if programs for homeless people are working well. It's not just about counting them once; it's about seeing if they're making progress over time, like finding stable housing.
- **Stories, Not Just Numbers**: LSA gives us real stories of people who used these programs. We can see if they're doing better and if they're still in a home.
- **Making Programs Better**: With LSA, HUD can find out which programs are doing a good job and which need to get better. This way, they can make sure the money spent on these programs is helping people find homes effectively.

2024 Georgia Department of Community Affairs Housing Symposium

DCA's 2024 Housing Symposium

Registration Link: https://form.jotform.com/232184881356159

Hotel Link: https://book.passkey.com/event/50635437/owner/321 /home 2024 HOUSING SYMPOSIUM

FEBRUARY 7-9, 2024

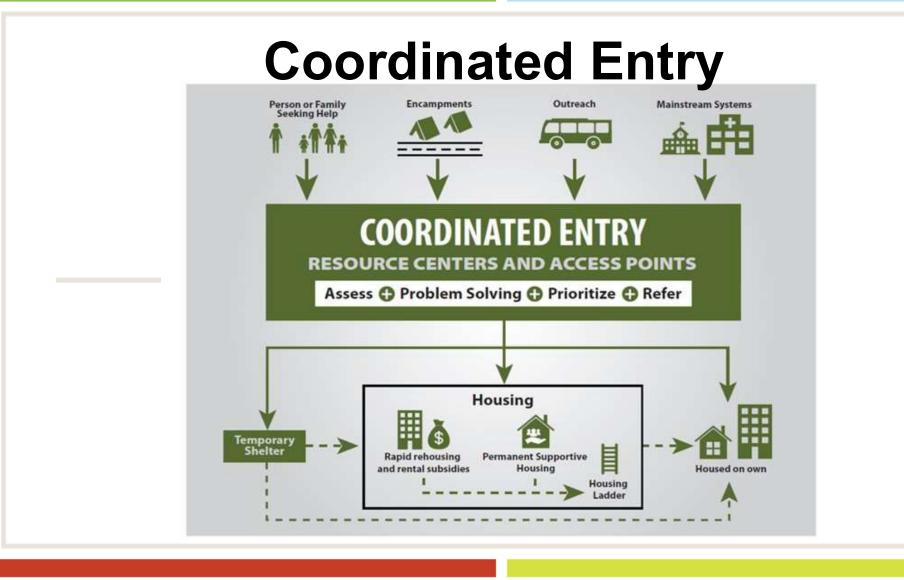
ATLANTA MARRIOTT MARQUIS 265 Peachtree Center Avenue Atlanta, GA 30303

\$350 EARLY BIRD REGISTRATION FEE PER PERSON UNTIL DECEMBER 29 \$375 REGISTRATION FEE PER PERSON AFTER DECEMBER 29





Homeless & Special Needs Housing



What is Coordinated Entry?

•Coordinated Entry is a process through which people experiencing homelessness access the crisis response system in a streamlined way. They have their strengths and needs quickly assessed using standardized assessment tools, and are quickly connected to appropriate, tailored housing and mainstream services within the community or designated region. The most intensive permanent housing interventions are prioritized for those with the highest needs.

- Implementation Sites
- Bartow, Bibb, Clayton, Coastal (Bryan, Camden, Glynn, Liberty, McIntosh, and Wayne), Burke, Hall, and Gwinnett
 Grow coverage area
- •DCA OHSN Toll-free hotline connect callers to implementation sites, emergency shelter, other funded agencies
- •Areas outside of implementation sites 1-844-249-8367

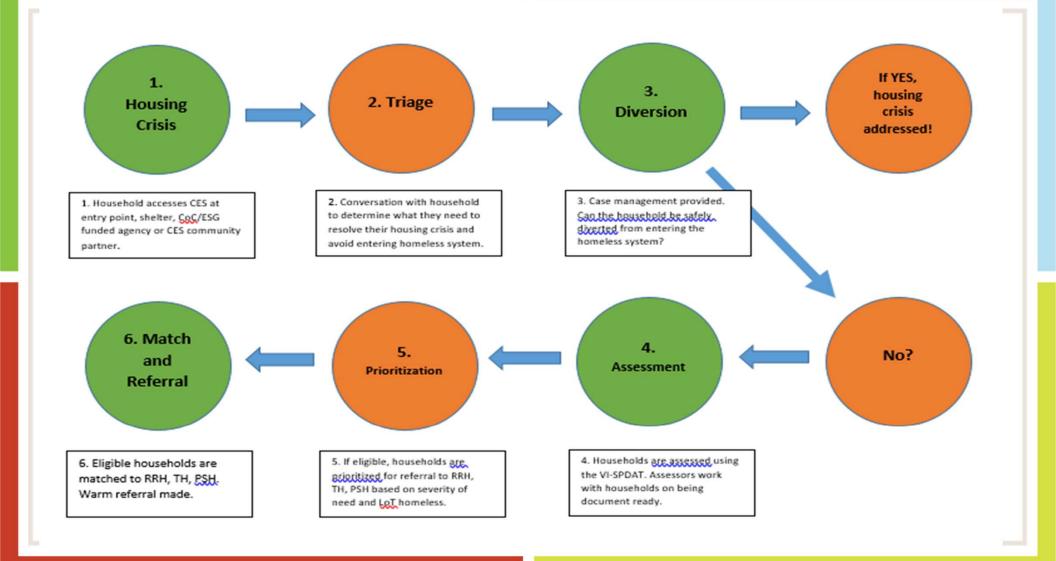
Coordinated Entry-Overall Goals

To *match* households with the most appropriate housing and service intervention and increase *housing stability* by targeting the appropriate housing intervention to the corresponding needs of the household

To *prioritize* limited resources based on level of need and vulnerability

To *prevent* households from becoming homeless by supporting them to resolve their housing crisis

Reduce *the length of homelessness* by moving people quickly into the appropriate housing



Why are we reorganizing our system?

- A CES provides the opportunity to work collaboratively across programs. When everyone collaborates, limited resources are used effectively, providers experience a reduction in unnecessary duplication of efforts and services, we increase our focus on improving client outcomes, and quickly identify and respond to gaps in services
- The current system has multiple programs, dozens of intake and assessment protocols, and different eligibility rules resulting in duplication of services, a lack of equitable access to programs, and inefficient use of resources. This makes it hard for households to navigate the system to get help quickly
- The focus of coordinated entry is on helping people maintain and regain housing as quickly as possible, to reduce the trauma caused by homelessness and promote long term stability
- HUD requires CoCs to implement a Coordinated Entry System

How can Coordinated Entry Impact a Community?

CE results in less failed referrals and better outcomes.

It helps people resolve their crisis before becoming homeless, avoiding personal and system costs

It helps communities identify service needs, gaps and strengths across the system

Reduces system inefficiencies, overall costs and recidivism

How can Coordinated Entry Impact a Service Provider?

Avoid inappropriate or ineligible referrals for projects Spend less time managing waitlists, tracking down clients to fill available units/beds or looking for resources for clients you are unable to serve

Promotes collaboration and strengthens the pool of resources available to achieve shared goals

How can Coordinated Entry Impact Clients?

- Clients make fewer calls, undergo fewer screenings and do not have to repeatedly tell their story. It is a less traumatic experience
- Clients have fair and equitable access to service
- The system is designed to get people what they need, when they need it – shortening the path to permanent housing



Participation in CE

- Under the ESG Interim Rule, ESG grantees are required to participate in their CoC's coordinated entry system
- HUD funded permanent housing solutions must be prioritized by CoC standards
- How does my project participate in coordinated entry?
 - Inside implementation community
 - Outside implementation community

Participation in CE

If your agency is located **IN** an implementation region/community, you must:

- Report program vacancies to lead agency
- Fill permanent housing vacancies through CE
- Participate in planning/case conferencing efforts
- Follow CE Written Standards
- Housing focused (Emergency Shelter)

Participation in CE

If your agency is **NOT** located in an implementation community, you must:

- Assess households experiencing literal homelessness using VI-SPDAT
 - Households should NOT be assessed prior to entrance into emergency shelter/hotel motel
- Meaningful referrals when necessary

Prevention and Diversion Screening Tool

A tool used to reduce entries into the homeless services system by determining a household's needs upon initial presentation to shelter or other emergency response organization. This screening tool gives programs a chance to divert households by assisting them to identify other permanent housing options and, if needed, providing access to mediation and financial assistance to remain in housing.

Data Driven System

HMIS (Homeless Management Information System)

> CES Workflow in HMIS (Matching, Prioritizing, Referring)

Training

- CES in the BoS CoC Webinar
- VI-SPDAT Training Webinar
- TAY-VI-SPDAT Webinar
- CE for Victim Service Providers
- Safety Planning for All: Prevention and Diversion Screening Tool Webinar
- CE HMIS Data Entry Manuals
- <u>https://www.dca.ga.gov/safe-affordable-</u> <u>housing/homeless-special-needs-</u> <u>housing/georgia-balance-state-</u> <u>continuum-care/balance</u>

Coordinated Entry Technical Assistance

Project Overview

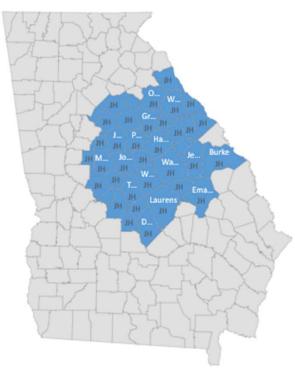
- Provide in-depth CES capacity building and system redesign for the Georgia Balance of State
- Five potential project phases:
 - 1. Stakeholder Feedback and Needs Assessment
 - 2. Access Point Evaluation
 - 3. Assessment Tool Review
 - 4. Recommendations for Redesign
 - 5. Policies and Procedures Development
- Projection of project timeline is dependent of community engagement.

New Hire CE Region 1

Banks	Hall
Barrow	Haralson
Bartow	Hart
Carroll	Henry
Catoosa	Jackson
Chattooga	Lumpkin
Cherokee	Madison
Clayton	Murray
Dade	Paulding
Dawson	Pickens
Douglas	Polk
Fannin	Rabun
Floyd	Spalding
Forsyth	Stephens
Franklin	Towns
Gilmer	Union
Gordon	Walker
Gwinnett	White
Habersham	Whitfield

Jimmy Harris CE Region 2

Baldwin	Lincoln
Bibb	McDuffie
Bleckley	Monroe
Burke	Morgan
Butts	Newton
Crawford	Oconee
Dodge	Oglethorpe
Elbert	Peach
Emanuel	Pulaski
Glascock	Putnam
Greene	Rockdale
Hancock	Taliaferro
Houston	Twiggs
Jasper	Walton
Jefferson	Warren
Johnson	Washington
Jones	Wilkes
Lamar	Wilkinson
Laurens	Columbia



Amanda McKearn CE Region 3

Appling	Jeff Davis
Atkinson	Jenkins
Bacon	Lanier
Ben Hill	Liberty
Berrien	Long
Brantley	Lowndes
Bryan	McIntosh
Bulloch	Montgomery
Camden	Pierce
Candler	Screven
Charlton	Tattnall
Clinch	Telfair
Coffee	Tift
Cook	Toombs
Echols	Treutlen
Effingham	Ware
Evans	Wayne
Glynn	Wheeler
Irwin	Wilcox

New Hire Region 3

Baker	Meriwether
Brooks	Miller
Calhoun	Mitchell
Chattahoochee	Pike
Clay	Quitman
Colquitt	Randolph
Coweta	Schley
Crisp	Seminole
Decatur	Stewart
Dooly	Sumter
Dougherty	Talbot
Early	Taylor
Fayette	Terrell
Grady	Thomas
Harris	Troup
Heard	Turner
Lee	Upson
Macon	Webster
Marion	Worth

New Hire

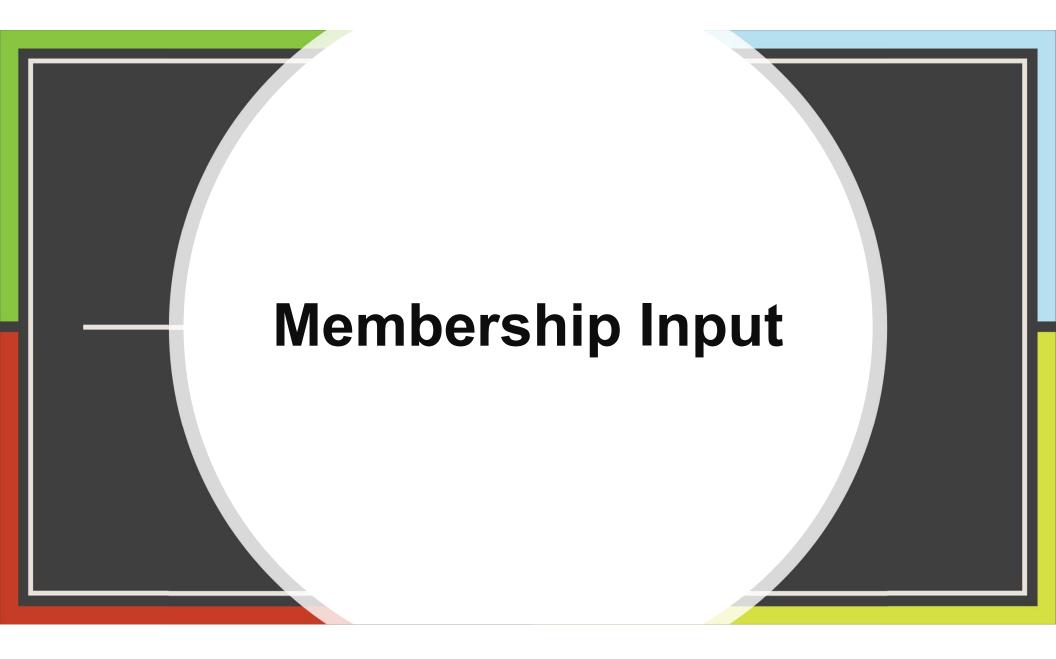
BoS Coordinated Entry Team Contacts, Regional Coverage

- Isaac Davis (CE Team Lead) <u>isaac.davis@dca.ga.gov</u>
- Amanda McKearn <u>amanda.mckearn@dca.ga.gov</u>
- Jimmy Harris jimmy.harris@dca.ga.gov

Community Meeting Invites

Community Housing Meetings





Quarterly Meeting Schedule

- Membership Meetings Projected Months to be held
 - March
 - June
 - September
 - December
- Topics & Training Ideas?

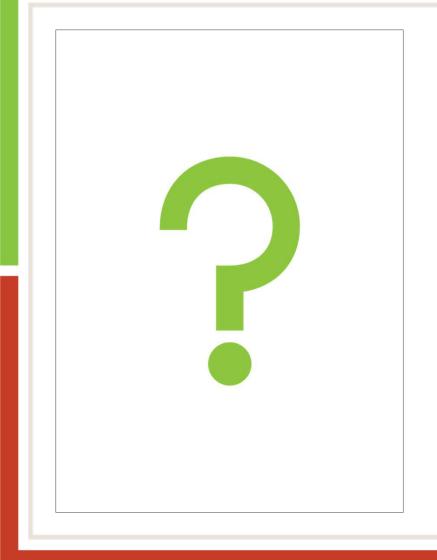


Other Technical Assistance Needs

Membership Technical Assistance Needs?







Questions?

Balance of State Staff Contacts

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Tina Moore, CoC Program Coordinator

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Adjournment



Office of Homelessness and Special Needs Housing

Thank You!

Any Questions?

Josh Gray Continuum of Care Program Manager Josh.Gray@dca.ga.gov

Tina Moore Continuum of Care Program Coordinator <u>Tina.Moore@dca.ga.gov</u>

